

Accessibility Guide for Cadeside Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ cadeside@camc.com

☎ 01823 663103

🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/somerset/cadeside-caravan-club-site/>

At a Glance

Level Access

- The site does have a slight slope throughout

Step only Access

- The reception has a small step in
- The information room has step only access
- The service point has step only access

Accessible Toilets and Showers

- There are no toilet facilities on site

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Cadeside Caravan Club Site
Nynehead Road,
Wellington,
Taunton,
Somerset,
TA21 9HN

Arrival and Reception

Approach Route

- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times during the day
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- There is only one parking space, outside of the storage area
- There are no late night arrival bays

Entrance into Reception

- There is a 30mm step at the reception door
- The Entrance door is 700mm wide with a 30mm threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1300mm above ground level



Reception

- There is approximately 1200mm x 2450mm turning space, clear of the desk and furniture
- The reception desk is set 930mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is set on a slight slope, but still relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac without any speed bumps

Pitches

- There are 16 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- All pitches are hardstanding
- All pitches are within 40 metres of the reception building and information room

Toilets and Changing Facilities

- There are no toilet or changing facilities on site

Other Facilities

- There are no dishwashing or laundry facilities on site

Information Room – Close to Reception

- The information room is directly next to the reception
- There is a 100mm step into the door
- The double door opens to 500mm wide either side over a 50mm threshold and open outwards
- The room's dimensions are 1650mm x 1400mm
- Information is displayed on racks between 40mm and 1200mm high



Service Points

- There is one Service Point on the site, located towards the north of the site
- The service point is accessed via a 1000mm wide gravel path, with a 70mm step up
- The paths around the Service Point can be as narrow as 600mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- There is no Motorhome Service Point on site



Chemical Toilet Emptying Point

- There is one Chemical Toilet Emptying Point on site, located to the north of the site
- The access to the Chemical Emptying Point is via a 600mm path which has both paving and gravel
- The tap is 850mm high



Dog Walk

- There is a dog walk available next to the entrance of the site, this is within a wooded area
- There is a wide double gate to access



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop approximately 150 yards from the site, with frequent buses into Taunton

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available