

Accessibility Guide for Clachan Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ clachan@camc.com

☎ 07860 912359

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/stirling/clachan-club-campsite/>

At a Glance

Level Access

- The site is set in a woodland area, with hills throughout

Step only Access

- There is no step only access, however the service points are accessed via steep slopes and narrow paths

Accessible Toilets and Showers

- There are no toilet or shower facilities available on this site

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Clachan Club Campsite,
Aberfeldy Road,
Killin,
Stirling
FK21 8TS
Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The site is approximately 1 mile from the Maragowan Club site
- There is no reception building on site, all booking in and out is done via ANPR entry system.
- The site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the information room.
- There is a small visitor car park with space for 2 vehicles, just before the entry barriers, however there are no disabled spaces here
- There are no late night arrival bays

Reception

- There is no reception building on site, all checking in is done at the Maragowan site, approximately 1 mile away

Getting around the Site

- The site is set in a natural woodland area and the ground can be very uneven
- There is a main tarmac road, which is shared by vehicles and pedestrians

Pitches

- There are 32 pitches on site, 22 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

There are no toilet or shower facilities available on site

Other Facilities

There are no dishwashing or laundry facilities available on site

Information Room – Site Entrance

- There is a small information hut available at the site's entrance
- The approach is via a paved path
- The door is 700mm wide, over a 50mm threshold, and the door opens outwards
- The room's dimensions are 2100mm x 3500mm
- Information is displayed between 750mm and 1400mm high



Service Points

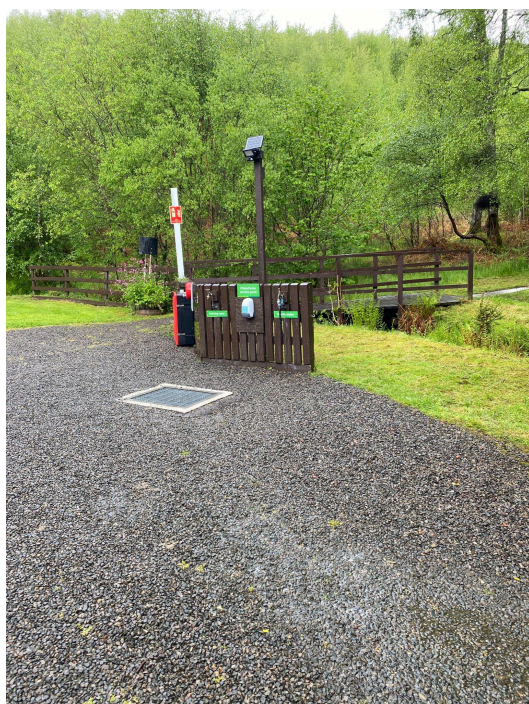
- There are three Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, one has access via a wooden bridge and a steep path, one has access via two narrow paths and the other has access from the adjacent roadway
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found at all of the service points, please check the site map for details





Motorhome Waste Point

- There is one Motorhome Waste Point on site, located to the east of the site
- The taps are 950mm high
- The Motorhome Waste Point is on gravel



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point at the rear of the site managers compound in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service to Callander which runs from Killin, which is approximately 1.5miles from site

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.