

Accessibility Guide for Forfar Lochside Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ forfarlochside@camc.com

☎ 01307 468917

🌐 <https://www.caravanclub.co.uk/club-sites/scotland/angus/forfar-lochside-club-campsite/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- There is step only access to the service toilet which is available during the cleaning of the usual facilities

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Forfar Lochside Club Campsite
Forfar Country Park,
Craig O Loch Road,
Forfar,
Angus,
DD8 1BT,
Scotland

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the right hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a small visitor car park with space for 6 vehicles, opposite reception, including one disabled bay
- There are no late night arrival bays

Entrance into Reception

- There is a 7 metre long ramp, with a single handrail to access the reception
- There is an alternative stepped approach with 3, 150mm high steps
- The Entrance door is 900mm wide, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1200mm above ground level



Reception

- There is approximately 4700mm x 2200mm turning space, clear of the desk and furniture
- The reception desk is set 9000mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout

- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 63 pitches on site, 51 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 6 hardstanding pitches which are approximately 40 metres from the toilet block and reception

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is within the same building as the reception
- The accessible facilities are accessed inside of the building, which can be accessed by the external door which is 900mm wide
- The door is 900mm wide, over a level threshold, and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 1675mm x 2775mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 470mm above the floor level
- The clear space to the side of the toilet is 1200mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block which is within the same building as the reception
- There is no parking available near the toilet block
- Entrance doors are accessed by a paved area, which is accessed via a slight paved slope
- The female area has 6 WC cubicles, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 3 Urinals, 6 Shower cubicles and 5 Privacy Washbasin cubicles
- There is a modified WC, Shower and Privacy Washbasin cubicle in each area, with grab rails to assist with mobility
- Taps in each area incorporate lever controls



Baby and Toddler Room

- There is a baby and toddler room available
- The door opens to 900mm wide, over a level threshold and opens inwards
- A key can be borrowed from reception to access the room
- The room's dimensions are 1400mm x 2600mm
- There is a half sized bath, with a shower above, with lever taps to operate
- There is a lower WC at 400mm
- There is a drop down baby change unit at 900mm high
- There are lever taps available



Other Facilities

Dishwashing – Toilet Block

- The dishwashing room is accessed from the outside of the toilet block, via the paved area around the toilet block
- There is a steep slope up to the door of the dishwashing room
- The door opens to 800mm wide over a 30mm threshold and opens outwards
- There is 1300mm x 2400mm clear space in the room
- There are 3 sinks at 870mm high with 670mm kneespace underneath
- Lever taps available



Laundry – Toilet Block

- The laundry room is accessed from the outside of the toilet block, via the paved area around the toilet block
- The door opens to 750mm wide over a level threshold and opens inwards
- There is 2300mm x 3200mm manoeuvring space but the space does narrow to 1150mm between the wall and the machine
- There are two front loading washing machines and two front loading tumble dryers
- The tumble dryers are stacked on top of the washing machines, with the handles to the doors at 1600mm high
- There are 2 sinks at 870mm high with 670mm knee space below
- Lever taps fitted



Information Room – Inside the Toilet Block

- There is access to the information room via the main door to the toilet block
- The information room, also serves as a lobby to the toilet facilities
- The door is 900mm wide and opens inwards over a level threshold
- The room's dimensions are 3300mm x 3800mm and the room is in a hexagonal shape
- Information is displayed between 500mm and 1200mm high



Play Area

- There is access to the play area via a tarmac and grass pathway
- The on site play area has no gate to access
- The play equipment is mounted on safety flooring



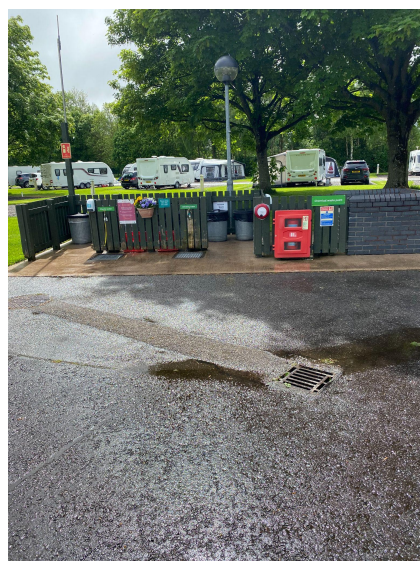
Dog Walk and Park

- There is access to a dog walking area and play park off site, via a gate to the north east of the site
- The gate opens to 1100mm wide and has a code lock to access, which is 1450mm high



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 670mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found at some of the service points, please check the site map for details



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located opposite the entrance to the site
- The taps are 750mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point within the car park in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop half a mile from the site, with buses to Dundee and Arbroath

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.