

Accessibility Guide for Minehead Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/somerset/minehead-caravan-club-site/>

At a Glance

Level Access

- The site is set on different levels throughout the site, with steep slopes to access

Step only Access

- The laundry room and information room have step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Minehead Caravan Club Site
Hopcott Road,
Minehead,
Somerset,
TA24 6DJ

Arrival and Reception

Approach Route

- Access onto the site is via a sloped tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times and there is no entry barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There are 5 marked parking bays within 50 metres of Reception, on part tarmac ground and part gravel ground. There are no designated disabled bays in this area.
- The route to Reception from the new arrival area is on sloping tarmac
- There are no Late Night Arrival bays

Entrance into Reception

- There is a blocked paved pavement with a dropped kerb at either end
- The Entrance door is 750mm wide with a 20mm weather strip across the threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1100mm above ground level



Main Building

Reception

- There is approximately 3700mm x 1600mm turning space, clear of the desk and furniture
- The reception desk is set 800mm above the floor and incorporates a lift up countertop
- The desk is not fitted with a hearing loop



Getting around the Site

- The site has some steep areas throughout the site
- There are several paths around the site that can be steep and incorporate handrails
- Pedestrians share vehicles routes which are well maintained tarmac

Pitches

- There are 49 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 8 pitches (38 to 45) which are 45m from the main building, with the toilets and reception in. There is a tarmac pathway to connect these pitches to the building
- Pitches 1,2 and 8 are approximately 80 metres from the main building
- Pitches are allocated according to need/preference. Please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Main Building, which includes the toilets and reception, at the entrance of the site
- The combined Accessible Toilet and Shower is at the front of the building
- The toilet block is accessed via a blocked paved pavement with a dropped kerb
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2300mm x 3200mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 450mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1000mm wide

- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 950mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- The toilets are within the same block as the reception
- Entrance doors to the Male and Female toilets open inwards
- The entrance doors to the Male and Female toilets are 755mm wide over a 20mm threshold
- The female area has 4 WC cubicles, 3 Shower cubicles, 3 Privacy Washbasin cubicles
- The male area has 4 WC cubicles, 3 Urinals, including 1 lowered Urinal, 3 Shower cubicles and 3 Privacy Washbasin cubicles
- The shower cubicles have a 40mm step down into the shower section
- There is one modified WC cubicle, with grab rails, in both of the male and female areas
- Taps incorporate lever controls

Other Facilities

Dishwashing – Main Building

- The Dishwashing Room is at the end of the block
- The door opens outwards and is 750mm wide over a 50mm stepped threshold
- The room's dimensions are 2500mm x 900mm
- There are 2 sinks at 900mm high, with 840mm kneespace
- Lever taps available



Laundry – Main Building

- The Laundry Room is at the back of the building
- The door is 750mm wide, over a 60mm stepped threshold and opens outwards
- There is 2500mm x 1400mm clear space
- There is one top loading washing machine and one front loading tumble dryer
- There are 2 sinks at 900mm high, one has 700mm kneespace and one has no kneespace beneath
- One sink has lever taps and one has screw taps



Information Room – Main Building

- The information room is to the side of the main building
- The door is inward opening and 780mm wide, over a 170mm step
- The room's dimensions are 1600mm x 1600mm
- Information is displayed on a shelf at 850mm high



Service Points

- There are Service Points at intervals around the site, please check the site map for details

- All of the service points are accessible from the immediate levels surrounding them
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- There is one Chemical Waste Point, behind the main building, with a tap at 1000mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The taps are 1150mm high



Dog Walk

- There is a dog walk opposite the main building
- This is accessed via steps
- The ground is woodchip



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop which is approximately a 5 minute walk from site, with buses running to Minehead and Taunton
- From Minehead there are buses to Porlock and Dulverton, and a Steam Train that goes to Watchet and Bishops Lydeard

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.