

Access Statement

Stover

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This is a small and relatively level site with no toilet or shower facilities. There is easy access onto the site from the main road although there is no Caravan and Motorhome Club Site sign when arriving from the south. There is no entry barrier. There are 2 unmarked visitor parking spaces on level tarmac alongside the reception building. No late night arrival parking bay. There are no marked accessible parking bays.

Reception

The reception building is located next to the visitor parking and is reached very easily on an unmarked, level tarmac road. There is a dropped kerb from the tarmac road 1250mm wide up a 1:14 ramp to the reception entrance. The ramped access is of block paving and accessible to wheelchair users. Alternatively the reception can be reached by 2 steps up to the ramped entrance. There is a call bell for assistance located on the reception door. The entrance door is inward-opening with a clear opening of 875mm. There is a level threshold and plenty of room for a wheelchair user to manoeuvre. The reception desk is 888mm high. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Information Room

Next to, and on the same level as the reception entrance, is an **information room**. The half glazed door is inward-opening and has a clear opening of 875mm. It is accessible to wheelchair users and has a good display of information.

Pitches

There are no designated accessible pitches. Available pitches are allocated to meet the individual needs of members.

Circulation around the Site

Main pedestrian routes through the site share the roads with the site traffic. The roads are well maintained tarmac.

Service points

The service points are accessible to wheelchair users and level with the tarmac road. However, the width of path to the chemical closet emptying points is only 640mm which may cause difficulties for some wheelchair users.

The **rubbish and recycling areas** are at each of the 3 service points. The bins are of a large industrial type design which may present difficulties for wheelchair users.