

## **Access Statement**

### **Willingcott Caravan Club Site**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

At late arrivals area is located immediately upon entry on a tarmac surface within 50m of the reception building. A new arrivals parking area is also available alongside, again on a tarmac surface. A small visitor parking area is available between the two. This area is gently sloping.

#### **Reception**

The main reception building has a stepped and ramped approach. The ramp is set at a gradient of 1:14 with a single handrail. The steps have simple handrails to either side. The outer entrance door achieves a clear width of 855mm over a level threshold with maximum 15mm upstand. This door gives access into a small lobby of only 930mm in width in which a user has to turn through 90° before accessing the internal door which achieves a clear width of 765mm over a level threshold. The lobby is fitted with a coir mat. The call bell is fitted on the external wall 1370mm above ground level. The reception counter has high and low level positions set at 905 and 650mm respectively. The low level position has clear knee space beneath. Manoeuvring space in front of the counter is as little as 1030mm in depth, but extends to more than 2000mm immediately upon entry. The reception is not fitted with a hearing loop.

The Reception Block incorporates a payphone telephone kiosk. This is accessed via a door achieving 745mm clear width over a threshold with a 25mm upstand. The coin slot is set 1560mm above floor level.

#### **Pitches**

There are a total of 159 pitches, 80 of which are set on a gravelled hard-standing. The site has no fully serviced pitches. There are a total of 4No. pitches permanently designated for disabled visitors. All 4 are within 50m of the Central Toilet Block. 3 are also within 50m of the main reception. All are set on relatively level ground with a gentle slope up to key facilities.

#### **Circulation around the Site**

The site is gently sloping to the central area where the reception, toilet blocks and designated disabled pitches are located, however, it does become more steeply sloping to the further reaches of the site. Access roads around the site are generally shared with vehicles and pedestrians. These roads are generally surfaced in tarmac.

## Toilet Block

The site has a single toilet block sited centrally within 50m of the Reception Block and designated disabled pitches, on a relatively level portion of the site. There is a level paved approach to the block from the south, partly obstructed by cycle barriers which restrict the path clear width to 840mm at the narrowest point. To the north there is a sloping grassed approach.

The toilet block incorporates a combined **accessible WC and shower cubicle**. The cubicle door achieves a clear width of 905mm giving access into a cubicle achieving clear dimensions of 2210mm deep x 3410mm wide. The cubicle incorporates an accessible toilet in peninsular layout with level access shower including a drop down shower seat and portable shower chair. The cubicle incorporates lever controls to both basin and shower. The cubicle is fitted with an alarm system. Grab rails are provided to both WC and shower area.



The cubicle is secured by a RADAR key lock. Keys are available from Reception.

**Male and female toilets** are accessed via a central corridor which achieves a clear width in excess of 1500mm with entrance doors of 900mm clear width to either end. Toilet areas are accessed via doors achieving 900mm clear width. They incorporate lever control taps throughout and each incorporate one urinal, basin, shower and WC point with grab rails. The shower position with grab rails does not incorporate a drop down shower seat. All shower positions have completely level access.

## Other Facilities

A **baby and toddler room** is incorporated into the Toilet Block. This is accessed via a 900mm clear width door. The room is fitted with a stub bath with mixer shower over, a low level toddler toilet, a basin and worktop and a drop down baby change shelf. The basin and bath are fitted with lever taps. The baby change unit is mounted 900mm above floor level, the worktop is set 850mm above floor level. Whilst a 1500mm turning circle is not achieved, adequate manoeuvring space is available for a wheelchair user.

The **laundry** is also set within the main Toilet Block. This is accessed via a door achieving a clear width of 900mm. The Laundry is fitted with a number of sinks set into a worktop. The worktop is set 850mm above floor level, with 650mm clear height knee space beneath. The distance between worktop and wall is 1670mm. The room also houses 2 washing machines and 2 dryers, all are front fed and coin operated. There is limited space in front of one washing machine but adequate manoeuvring space to both dryers and the other washing machine.

The **information room** is accessed via door achieving a clear width of 900mm. Effective manoeuvring space within is limited to 1470 x 1520mm but this space is partly encroached upon by a leaflet dispenser. Many leaflets are set on a worktop with no knee space beneath.

The **Dish Wash Room** is accessed via a door achieving 900mm clear width. It incorporates sinks set into a worktop. The worktop is set 850mm above floor level with clear height knee space of 675mm beneath. Sinks are fitted with lever taps. Manoeuvring space between worktop and wall is 1195mm but this is partly encroached upon by a bench and bin.

A **Boules pitch** is set centrally within 25m of the reception area. This is accessed via relatively level tarmac roads.

A **children's play area** is located to the southern end of the site. This is approached via, in part, a tarmac road set at a gradient exceeding 1:20 and is set approximately 75m from the Reception Block. The last 20m of the approach are over a grassed area. The entrance gate is 870mm wide and gives access to a mainly grassed play area.

There are 5 **service points** set around the site, all have narrow concrete paths around them, generally of less than 600mm in width. Most are accessed via short steep concrete ramps with no guarding to either side. The service point nearest to reception and the disabled pitches is set relatively level with the adjacent road surfaces but is accessed over a grassed area with uneven sections on the approach to the water point.

The **dog walking area** is accessed via a grassed and woodchip approach. Access onto it is protected by a locked timber gate. Access onto the main path is via a steeply graded tarmac path set at a gradient steeper than 1:10.