

Accessibility Guide for Cheddar Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ cheddar@camc.com

☎ 01934 740207

🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/somerset/cheddar-caravan-club-site/>

At a Glance

Level Access

- The site is generally level throughout

Step only Access

- The male and female facilities have step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Cheddar Caravan Club Site
Gas House Lane,
Draycott Road,
Cheddar,
Somerset,
BS27 3RL

Arrival and Reception

Approach Route

- To access the site there is a narrow lane with no passing places, this means it is important that guests arrive and depart at the times instructed
- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is a visitor parking area for 3 vehicles to the left of the Reception building. This area has a gravel ground, with no marked bays or disabled bays
- There is no Late Night Arrival area on site

Entrance into Reception

- There is a concrete ramp into the reception building, this ramp has handrails on both sides and is 1100mm wide, this is accessed from the visitor parking area
- There is also a stepped entrance to the building, this has two steps with handrails on both sides
- The Entrance door is 1000mm wide with a level threshold
- The entrance door is not power assisted, and opens inwards, but can be very hard to open
- A call bell is available to summon assistance, this is 1100mm above ground level



Reception

- There is approximately 2000mm x 2700mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with a dropped lift up section at 600mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac with no speed bumps

Pitches

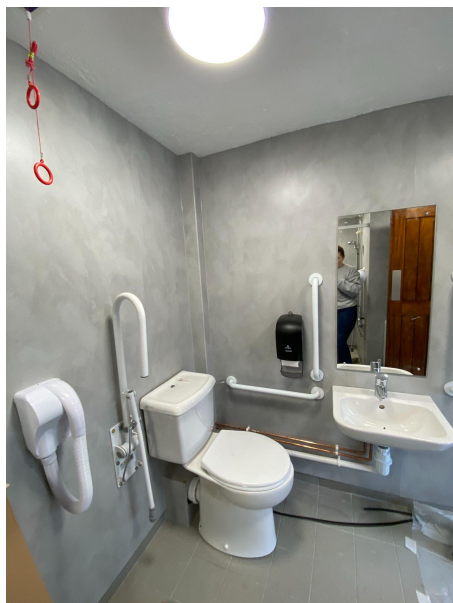
- There are 68 pitches on site, 46 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 hardstanding pitches adjacent to the toilet block that are recommended for people with accessibility needs
- There are 10 hardstanding and 4 grass pitches within 50 metres of the toilet block

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is opposite reception, close to the entrance of the site.
- The Accessible Toilet and Shower is at the end of the toilet block and can be accessed by a 4 metre ramp with a handrail on one side, which is 1100mm wide
- The door is 900mm wide, over a level threshold and opens inwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's dimensions are 2300 x 1800mm and there is a further recessed shower alcove which dimensions are 1200 x 1300mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 480mm above the floor level
- The clear space to the side of the toilet is 2300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1200mm high

- The shower head is fitted on a sliding rail, which is a minimum of 1400mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block, which is opposite reception and close to the entrance of the site
- There is a 2.5 metre path to the adjacent pitches on a slight slope
- There is no parking at the toilet block
- There is a 1200mm wide path around the toilet block, which does incorporate a set of steps with no handrails
- The male toilets are at the front of the block
- The female toilets are at the back of the block
- The entrance doors to the male and female toilets have a step into each of them, the doors are opened with a key which can be borrowed from reception. The key hole is at 1400mm high
- The female area has 6 WC Cubicles, 4 Shower Cubicles and 5 Privacy Washbasin Cubicles
- The male area has 4 WC Cubicles, 4 Shower Cubicles, 3 Urinals and 6 Privacy Washbasin Cubicles
- Both male and female areas have a modified WC cubicle, privacy washbasin cubicle and shower cubicle with grab rails to assist mobility

- Taps in each block incorporate lever controls



Baby and Toddler Room

- The baby and toddler room is accessed by a 4 metre long ramp, with handrails on both sides which is 1000mm wide
- There is also an alternative stepped approach to the Baby and Toddler Room
- The door is outward opening, 800mm wide and over a level threshold
- The rooms dimensions are 2700mm x 1100mm
- A key can be borrowed from reception, and the key hole is 1000mm high
- There is a lowered WC at 400mm and a regular wash basin
- There is a half sized bathtub with a shower over the top, with twist turn taps
- There is a wall mounted, drop down baby changing table at 900mm high



Other Facilities

Dishwashing – Toilet Block

- The dishwashing room is accessed by a 4 metre long ramp, with handrails on both sides which is 1000mm wide
- There is also an alternative stepped approach into the dishwashing room
- Double doors open outwards to 500mm wide on either side, when they open outward they leave a 750mm gap on the path
- There are 4 sinks at 890mm high with 860mm kneespace below
- There is only 670mm clear space in front of the counter
- Lever taps are available



Laundry – Toilet Block

- The laundry room is accessed by a 4 metre long ramp, with handrails on both sides which is 1000mm wide
- There is also an alternative stepped approach into the laundry room
- The door is 750mm wide over a level threshold
- There is 1700mm x 3500mm circulation space
- There is one front loading washing machine and one front loading tumble dryer
- There are 3 sinks at 890mm high, in a counter with very limited knee space
- Taps are thumb turn taps



Laundry Room

Information Room – Opposite Reception

- The information room is in a shed opposite the reception
- The door opens to 700mm wide, and opens outwards
- There is a 90mm step in to the room and a 40mm step out of the room
- There is 1200mm x 2000mm circulation space
- The information is displayed on a shelf at 900mm high



Service Points

- There are two Service Points around the site, one opposite the toilet block and one at the other end of the site

- Both of the service points are on concrete settings, with level access from the adjacent roads
- The paths around the Service Points can be as narrow as 600mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too, these have limited manoeuvring space



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located to the side of the toilet block
- The taps are 1100mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point in the Late Night Arrival area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There are regular buses from Cheddar to Weston-Super-Mare, Wells, Street and Glastonbury

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available