

IMPORTANT INFORMATION FOR ADVANCE BOOKING OF CLUB SITES 2008

Booking Information

You will require the following details at the time of booking:

- Membership number
- Login details if booking on the website
- Contact telephone number
- Your contact mobile phone number
- Caravan/motor caravan/trailer tent overall length in metres/feet
- Name of site
- Site Booking code
- Arrival/Departure dates
- Requirements for awnings
- Expected time of arrival

Some sites become fully booked for peak periods within 24 hours of the first booking date.

Deposits

The Club will not be taking deposits from members in 2008.

Amendments & Cancellations

If you need to cancel or amend your booking please give as much notice as possible so that others may use your pitch instead. Cancellations and amendments can be made direct with the site or through the Advance Booking telephone service. Cancellations online can only be taken for bookings not part of a touring holiday (a holiday that includes more than one Club Site).

Duration of Stay

Bookings are not available for more than 21 nights at one site. Any such bookings received will be reduced at the end of the booked period.

Affiliated Sites

Affiliated Sites can only be booked directly with the Site.

Tent Bookings

All Sites where tent bookings are permitted, please book directly with the Site. Bookings can only be taken when the Site is open and cannot normally be booked in advance.

Special Requests

We are unable to guarantee specific requests or pitches in advance – these should be addressed to the warden at least 14 days before you are due to arrive and the warden will do his/her very best to assist you on arrival.

Late Arrival

If you have booked a pitch and intend to arrive after 8pm, please inform the warden. If you arrive late and stay on the late night arrivals area, the per capita fee must be paid, but not the pitch fee.

Payment

No payment is required in advance. Full payment will be taken on arrival at site.

This may be:

- By credit/debit card: use Caravan Club credit card/MasterCard/Visa/Delta/Switch/Maestro.
- By cheque/cash.
- Site Night Vouchers (depending on the Terms & Conditions – please check reverse of voucher before you travel).