



## **Access Information Statement Berwick Seaview Caravan Club Site**

### **Contact Information**

For those wishing to contact The Caravan Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan Club's website has been designed with mind, and includes keyboard navigation and Browsealoud texthelp. The website complies with the W3C level A guidelines.

### **Arrival and car parking facilities**

This site is on a hillside, with a short but steep access road across the grassed verge from the main road, through timber gates, and then widening to a reasonably level tarmac area adjoining the reception building. Visitors have to park on the grass verge directly outside the gates, and there is space for three late arrival directly opposite reception.

From late arrivals area, it is 10m across the road at a slight gradient to reception.

Beyond reception is a single pole barrier opened by an insert fob, on a post at 1100mm height, for entry, and automatic opening for exit.

Lighting is from a standard lamp at the gate and bulkhead light on the reception building.

### **Reception**

The reception is situated off the tarmac site road. There is a dropped kerb to a combined ramp and stairs, with a level platform 2000mm width adjoining the entrance door. The ramp is approximately 2.5m long, minimum 1300mm wide with 1:10 maximum gradient, and a colour contrasted handrail to the open side. The stairs at the opposite end of the platform have handrails on each side.

The inward-opening door has a 750mm clear opening width, with vision panel from 1000mm height and clearly identified lever handle at 1000mm height. The call bell for attention is on the door frame at 1450mm height.

Internally, there is a restricted 1350mm turning circle and counter at 900mm height. There is no hearing enhancement system. There is a carpet tiled floor, providing reasonable visual contrast, ceiling fluorescent lights.

### **Pitches**

There are four identified accessible pitches, and potentially up to a further three accessible pitches on a reasonably level approach that are within reach of facilities. Each of these pitches has a level, loose stone-chippings surface; no roll-out mats are available.

Two of the accessible pitches are between 65m and 75m from the toilet/shower block, which includes an accessible WC/shower, laundry, vegetable preparation; and 60m to 90m from reception, the information centre and telephone.

Two further accessible pitches are approximately 35m to 45m from the toilet block and 140m to 150m from reception.

There is standard lamp lighting, and bulkhead lighting to the buildings.

### **Public areas of the site**

This is a long narrow site, set on a hillside, quite steeply sloping up from the road, with the site access roads arranged along the contours of the slope progressively sloping between reception and the toilet block. Tarmac surfaced site roads are joint vehicular and pedestrian use, up to approximately 4m wide. The gradient is mostly 1:15, but rising to 1:12 in places. There is a more level section adjoining the reception. There is a block paved terrace around the toilet block, which has a sloped path and two flights of stairs at the front, as well as three further flights of stairs to allow access from the pitches at the rear. There is car parking provision in front of the toilet block, with dropped kerbs.

There is some lighting amongst the pitches, but no wayfinding signage, except on the outside of buildings.

### **Toilet block**

The toilet block is approached from a level block paved terrace, with separate entrances.

There is one combined accessible WC/shower, with a RADAR key operated lock. The outward-opening door gives 850mm clear opening width. The door has a visually contrasting lever handle at 800mm height externally and an internal pull-bar at 900mm height.

The overall dimensions are approximately 2060mm by 2470mm. There is suitable arrangement of fittings and adequate circulation space for an independent wheelchair access, with right-hand side transfer space to the WC using part of the shower cubicle. Fixed and drop down grabrails adjoin the WC and washbasin. The washbasin is within reach of the WC and has lever taps. A small mirror is set above the washbasin. Close to the washbasin there is a shaver socket at 1200mm height and an automatic hand drier at 1200mm height. These are within reach of the washbasin but not within reach of the WC. There is a red emergency pull-cord between the WC and shower.

The shower area is 900mm by 1000mm, with curtain around. The thermostatically controlled shower has the control at 900mm height, and a hand shower adjustable from 1300mm to 1900mm height. The shower has a drop-down seat, as well as a loose shower chair and fixed vertical and horizontal grabrails.

The combined female WCs/shower area has eight WC cubicles, of which one has fixed and grabrails suitable for ambulant disabled people. Open area washbasins have lever taps. The area also has four privacy cubicles, with lever taps to washbasins but no grabrails suitable for ambulant disabled people.

There are five shower cubicles, one of which has grabrails suitable for ambulant disabled users. The cubicles have curtain separation and a 120mm rise step between wet and dry areas. Each cubicle has solid doors with easy to use sliding bolts.

The male WCs/showers have five urinals, one with a lower level bowl. Of the five WC cubicles, one has grabrails for ambulant disabled users. There are six privacy cubicles, all with lever taps to the washbasins, and one cubicle has a grabrail suitable for ambulant disabled users.

There are five shower cubicles, of similar design to female showers, one having fixed grabrails suitable for ambulant disabled users.

### **Other facilities**

Within the toilet block is a laundry. The outward-opening door has 780mm clear opening width, with a visually contrasting vertical handle at 1000mm height. Internally, there is a 1500mm turning circle for a wheelchair user. The two standard sink units are at 900mm height with twist-grip taps. Both washing machine and drier are front-loading and each have a coin slot at 1200mm height and control panel to the top rear of the machines at 1200mm height. The coin slot for the ironing unit is at 1300mm height.

The vegetable preparation room is to the side of the toilet block. There are three standard sink units at 900mm height, all with twist-grip taps.

The information centre is located adjoining reception and sharing the same balcony access. The inward-opening door has 750mm clear opening width, a visually contrasting lever handle at 1000mm height, and vision panel at 1000mm height. Internally, there is a 1500mm turning circle. Brochures and information are displayed on racks from 1000mm height.

The public telephone also shares the balcony access with the reception. The outward-opening door gives 750mm clear opening width, but there is restricted internal space of 1000mm by 800mm. There is a standard BT telephone provided. There is no inductive coupler or hearing enhancement devices fitted. The coin slot height is 1500mm.

### **Additional Information**

A Fire Risk Assessment has been undertaken in line with the current regulations. Fire assembly points are clearly signed and positioned away from buildings, and a Fire Action plan is displayed at each Fire assembly point and in Reception. The policy and procedures for Fire Safety and Fire Fighting equipment are regularly monitored by wardens and Regional Managers. Customer care is a fundamental part of training for all our Wardens and Assistant Wardens. The reception for mobile phones can vary, but Site Information Leaflets provide guidance and a payphone is available.