

# Seasonal Pitches

Stay longer for less in 2024/25



Your guide to Seasonal Pitches



## Applying for your Seasonal Pitch

In this leaflet you will find everything you need to know about applying for a Seasonal Pitch for the 2024/25 season.

A Seasonal Pitch is a 'home from home', where you can leave your outfit safe and visit at your leisure without having to tow or manoeuvre each time you want to stay. There is an initial ballot for bookings, however you can book a pitch at any time throughout the year. We anticipate demand will be high this year, so please book early to avoid disappointment.

### Changes for 2024

- NEW Seasonal pitches are now available at Hurn Lane, New Forest and Dornafield for 2024.
- Unfortunately in 2024 seasonal pitches will no longer be available at Uttoxeter Racecourse.

### Online application form

In the last few years we've introduced a new online application form for anyone paying by Direct Debit. Please complete the form here.



This leaflet was prepared in August 2023. From time to time there may be changes to the Seasonal Pitches we offer; please visit our website for the latest information -camc.com/seasonal

<sup>1</sup>Based on an indicative price per night when booking a seasonal pitch at Balbirnie Park Club Campsite from 18 August to 4 November 2024.



### Key booking details

- Apply online or complete and post this application form to us using the address at the top of the form.
- To ensure the allocation of Seasonal Pitches is fair to all members we operate a ballot system. All application forms will need to be with us by 15 September 2023 and the ballot will take place on 20 September 2023.
- If you have been randomly selected in the ballot we will contact you by Wednesday 27 September 2023.
- All-inclusive price: the pitch fee includes two adults and any children up to the age of 17, electric hook-up (where included) and all services on site.
- Please make it clear if you have more than one choice of site, or if you'd like to make a booking for more than one set of dates.
- Please check the Terms and Conditions (even if you've booked a pitch in previous years), as there have been changes for the 2024/25 season.
- Please note that we cannot accept bookings by phone or email.
- We take payment at the time of booking by Visa, MasterCard or cheque. If you would like to pay by Direct Debit, please complete our online application form.
- If the pitch is available, we'll send you confirmation by email (or by post if we don't have your email address). If your chosen site is fully booked, we'll let you know as quickly as possible, and we'll hold your details on a waiting list. If a pitch becomes available at a later date due to a cancellation, and we have more than one application on the waiting list, we'll select a form at random, giving priority to any received on or before Friday 15 September 2023.
- We accept bookings to start after the start date of the pitch, subject to availability. These will be charged on a pro rata basis. In this case you can book your pitch with a start date of up to 28 days ahead. Please call one of our Seasonal Pitch agents on 01342 336615 (08:45-17:30 Monday Friday) for up to date prices and availability. Your booking will be made once we receive your completed application form and payment details.

Missed the deadline? Don't worry! There is a ballot for initial enquiries but bookings can still be made at any time throughout the year (subject to availability).

### Seasonal Pitches 2024/25

Club campsite	Dates*	No of	Price
East Anglia & East Midlands		days	
Blackshaw Moor	1 May - 31 May 24	30	£605
Diackshaw 1 1001	3 Jun - 1 Sept 24	90	£1,875
	2 Sept - 4 Nov 24	63	£845
	15 Mar - 30 Apr 24	46	£805
Carsington Water	15 Mar - 4 Nov 24	234	£3,240
Ferry Meadows	3 Jun - 1 Sep 24	90	£2,215
Great Yarmouth Racecourse	2 Sep - 4 Nov 24	63	£690
oreac ramouth naceedarse	15 Mar - 25 Apr 24	41	£605
	15 Mar - 4 Nov 24	234	£1,820
Hebden Bridge	2 Sept 4 Nov 24	63	£575
Hebden Bridge Hardstanding	15 Mar - 23 May 24	69	£965
Incleboro Fields	15 Mar - 25 Apr 24	41	£795
	23 Sept - 4 Nov 24	42	£595
Stamford	15 Mar - 4 Nov 24	234	£2,265
Sutton-on-Sea	2 Sept - 4 Nov 24	63	£775
	15 Mar - 25 Apr 24	41	£705
Thetford Forest	15 Mar - 28 Oct 24	227	£2,010
White House Beach	2 Sept - 4 Nov 24	63	£750
te i iodoe Dedell	15 Mar - 25 Apr 24	41	£640
North of England	.5 Hai 25 Api 24	.,	10,0
Dockray Meadow	22 Mar - 9 Sept 24	171	£1,375
Englethwaite Hall	15 Mar - 4 Nov 24	234	£2,120
Lower Wensleydale	15 Mar - 4 Nov 24	234	£2,515
North Yorkshire Moors	15 Mar - 4 Nov 24	234	£2,215
Richmond Hargill House	31 Mar - 4 Nov 24	218	£2,275
Scotland			
Balbirnie Park	15 Mar - 4 Nov 24	234	£2,020
	18 Aug - 4 Nov 24	78	£390
Berwick Seaview	23 Sept - 4 Nov 24	42	£410
Brora	15 Mar - 4 Nov 24	234	£1,860
Bunree	23 Sept - 4 Nov 24	42	£400
Clachan	22 Mar - 9 Sept 24	171	£1,155
Culloden Moor	15 Mar - 4 Nov 24	234	£2,030
Edinburgh	4 Jan - 7 Mar 24	63	£870
	23 Sept - 12 Dec 24	80	£950
Maragowan	15 Mar - 4 Nov 24	234	£2,465
5	2 Sept - 4 Nov 24	63	£590
Melrose Gibson Park	14 Oct - 26 Dec 24	73	£765
Morvich	22 Mar - 14 Oct 24	206	£1,645
New England Bay	15 Mar - 4 Nov 24	234	£2,330
Nunnykirk	26 Apr - 30 Sept 24	157	£1,075
Silverbank	23 Sept - 4 Nov 24	42	£410
JIIVEI DAI IK	23 Sept-4 NOV 24		£805
	2 Sept - 4 Nov 24	63	1003
	<u> </u>	63	1803
Yellowcraig	<u> </u>	234	£2,865
Yellowcraig South East	2 Sept - 4 Nov 24		
Yellowcraig South East Battle Normanhurst Court Broomfield Farm Grass Pitch	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24	234	£2,865
Yellowcraig South East Battle Normanhurst Court Broomfield Farm Grass Pitch Broomfield Farm Hardstanding	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24 22 Mar - 9 Sept 24	234 165	£2,865 £1,495
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24 22 Mar - 9 Sept 24 22 Mar - 9 Sept 24	234 165 171	£2,865 £1,495 £2,025
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24 22 Mar - 9 Sept 24 22 Mar - 9 Sept 24 15 Mar - 4 Nov 24	234 165 171 234	£2,865 £1,495 £2,025 £2,840
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24 22 Mar - 9 Sept 24 22 Mar - 9 Sept 24 15 Mar - 4 Nov 24 15 Mar - 4 Nov 24	234 165 171 234 234	£2,865 £1,495 £2,025 £2,840 £2,640
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park  Slinfold  South West	2 Sept - 4 Nov 24 15 Mar - 4 Nov 24 22 Mar - 9 Sept 24 22 Mar - 9 Sept 24 15 Mar - 4 Nov 24 15 Mar - 4 Nov 24	234 165 171 234 234	£2,865 £1,495 £2,025 £2,840 £2,640
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park  Slinfold  South West  Camelford	2 Sept - 4 Nov 24  15 Mar - 4 Nov 24  22 Mar - 9 Sept 24  22 Mar - 9 Sept 24  15 Mar - 4 Nov 24  15 Mar - 4 Nov 24  7 May - 30 Sept 24	234 165 171 234 234 146	£2,865 £1,495 £2,025 £2,840 £2,640 £1,405
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park  Slinfold  South West  Camelford	2 Sept - 4 Nov 24  15 Mar - 4 Nov 24  22 Mar - 9 Sept 24  22 Mar - 9 Sept 24  15 Mar - 4 Nov 24  15 Mar - 4 Nov 24  7 May - 30 Sept 24	234 165 171 234 234 146	£2,865 £1,495 £2,025 £2,840 £2,640 £1,405
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park  Slinfold  South West  Carnon Downs	2 Sept - 4 Nov 24  15 Mar - 4 Nov 24  22 Mar - 9 Sept 24  22 Mar - 9 Sept 24  15 Mar - 4 Nov 24  15 Mar - 4 Nov 24  7 May - 30 Sept 24  28 Mar - 4 Nov 24  1 Nov 24 - 1 Mar 25	234 165 171 234 234 146	£2,865 £1,495 £2,025 £2,840 £2,640 £1,405 £1,720 £1,600
Yellowcraig  South East  Battle Normanhurst Court  Broomfield Farm Grass Pitch  Broomfield Farm Hardstanding  Daleacres  Rowan Park  Slinfold	2 Sept - 4 Nov 24  15 Mar - 4 Nov 24  22 Mar - 9 Sept 24  22 Mar - 9 Sept 24  15 Mar - 4 Nov 24  15 Mar - 4 Nov 24  7 May - 30 Sept 24  28 Mar - 4 Nov 24  1 Nov 24 - 1 Mar 25  15 Mar - 4 Nov 24	234 165 171 234 234 146 221 120 234	£2,865 £1,495 £2,025 £2,840 £2,640 £1,405 £1,720 £1,600 £3,395

Club campsite	Dates*	No of days	Price			
South West continued						
Hurn Lane	15 Mar - 4 Nov 24	234	£2,650			
Ilfracombe	22 Mar - 9 Sept 24	171	£1,255			
Ilminster	22 Mar - 9 Sept 24	171	£1,185			
Looe	15 Mar - 4 Nov 24	234	£2,625			
Merrose Farm	28 Mar - 7 Oct 24	193	£2,015			
Modbury	22 Mar - 9 Sept 24	171	£2,070			
Plymouth Sound	28 Mar - 30 Sept 24	186	£1,450			
Putts Corner	2 Sept - 4 Nov 24	63	£705			
Putts Corner Hardstanding	15 Mar - 23 May 24	69	£1,190			
Ramslade	15 Mar - 4 Nov 24	234	£2,415			
St Agnes Beacon	28 Mar - 30 Sept 24	186	£2,150			
Start Bay	2 Sept - 4 Nov 24	63	£625			
Stover	15 Mar - 4 Nov 24	234	£2,570			
Treamble Valley	28 Mar - 4 Nov 24	221	£2,230			
	2 Sept - 4 Nov 24	63	£735			
Willingcott	28 Mar - 7 Oct 24	193	£1,700			
Southern						
Bourton-on-the-Water	15 Mar - 28 Oct 24	227	£2,260			
	2 Sept - 28 Oct 24	56	£810			
Chapel Lane	11 Mar - 6 Oct 24	209	£2,535			
	25 Oct 24 - 14 Feb 25	112	£1,325			
Cheltenham Racecourse	5 Apr - 9 Sept 24	157	£1,250			
Cirencester Park Grass Pitch	24 May - 1 Sept 24	100	£970			
Cirencester Park Grass Pitch	1 Mar - 23 May 24	83	£745			
Cirencester Park Grass Pitch	2 Sept - 31 Oct 24	59	£470			
Cirencester Park Hardstanding	1 Mar - 23 May 24	83	£955			
Cirencester Park Hardstanding	2 Sept - 12 Dec 24	101	£1,010			
Crossways	15 Mar - 4 Nov 24	234	£2,665			
Hunter's Moon	25 Oct - 12 Dec 24	48	£665			
	15 Mar - 4 Nov 24	234	£2,750			
Longleat	15 Mar - 4 Nov 24	234	£2,870			
New Forest	2 Sept - 30 Oct 24	58	£1,160			
Salisbury Hillside	26 Apr - 1 Sept 24	128	£1,635			
	22 Mar - 25 Apr 24	34	£465			
	2 Sept - 30 Sept 24	28	£320			
Southland	22 Mar - 4 Nov 24	227	£2,260			
Wales & West Midlands						
Bromyard Downs	22 Mar - 09 Sept 24	171	£1,385			
Cae Mawr	15 Mar - 7 Oct 24	206	£2,110			
Freshwater East	2 Sept - 28 Oct 24	56	£635			
Gwern-y-Bwlch	22 Mar - 9 Sept 24	171	£1,075			
Malvern	15 Mar - 4 Nov 24	234	£2,635			
Moorhampton	22 Mar - 9 Sept 24	172	£2,035			
Penrhos	2 Sept - 4 Nov 24	63	£755			
Shawsmead	22 Mar - 9 Sept 24	171	£1,790			
St David's Lleithyr Meadow	2 Sept - 7 Oct 24	35	£465			
-	15 Mar - 16 May 24	62	£945			
*Dates subject to change.						

<sup>\*</sup>Dates subject to change.

### **Affiliated Sites Seasonal Pitches**

Please contact the site direct for further details including availability, prices and booking conditions.

Region	Seasonal Pitches	
Dorset	Smedmore Caravan Site, Wareham	
South West	Damage Barton, Woolacombe	

Please note: The Club does not own or have responsibility for the day to day running of these Affiliated Sites.

## Application Form 2024/25



## **Seasonal Pitches on Club Campsites**

Please complete and send this form to

MSS Team, Caravan and Motorhome Club, East Grinstead House, East Grinstead, West Sussex, RH19 1UA

Personal I	Details					
Name		Address				
Membership Number						
Email		Postcode	Telephone			
Outfit Det	tails – tick as appropriate					
Caravan	Motorhome Trailer Tent					
Overall length (metres)						
Campsite	Booking					
	Campsite Name		Start Date	End Date		
1st Choice						
And/or						
And/or						
BY SIGNING	THIS FORM, YOU ARE AGREEING TO OUR SI	EASONAL PITCHES	TERMS & CONDIT	ONS 2024/25		
Choose yo	our preferred payment method:					
1) SINGLE F	PAYMENT BY CHEQUE					
I enclose my cheque for the full amount of £made payable to Caravan and Motorhome Club						
Signature						
OR 2) SINGLE PAYMENT BY MASTERCARD/VISA CREDIT/VISA DEBIT CARD (no additional charge for credit cards)						
Cardholder Name						
Signature			Date			
Card Number - VISA or Mastercard only  Expiry date  CVV 3 digit code on back of card						
				1		



#### 1 DEFINITIONS

1.1 The following definitions shall apply in this document, in addition to the Club Bye-Law's:

> 'Base Pitch' means a Seasonal Pitch available for hire for a 12-month period, subject to the Club Terms and Conditions. Note: Base Pitches are being phased out and no new bookings can be made;

'Club' means The Caravan Club Limited, whose registered number is 00646027, trading as the Caravan and Motorhome Club, and whose registered office is at East Grinstead House, East Grinstead, West Sussex RH19 1UA;

'Club Bye-Laws' means the document entitled 'Club Bye-Laws' which can be found in the latest edition of the Sites Directory & Handbook and on the Club website at www.camc.com;

### 'Club Terms and Conditions' means:

- these Seasonal and Base Pitches Terms and Conditions 2024/25;
- (ii) the Club Bye-Laws;
- iiii) the Club Campsite Rules;
  'Pitch' means a demarcated area of a Campsite, for the location of an Outfit for recreational purposes as permitted by the Club Terms and Conditions;

'Seasonal Pitch' means a Pitch made available by the Club to Members for hire for a specified period, subject to the Club's Terms and Conditions:

'Campsite' means a location for use as a caravan campsite operated by the Club which may contain Base and/or Seasonal Pitches;

'Campsite Rules' means the document entitled 'Club Campsite Rules', which is published in the latest edition of the Sites Directory & Handbook and on the Club website at www.camc.com;

**'Site Staff'** means the Site Manager/ General Manager or Assistant Site/ General Manager of a Campsite.

**'Family Member'** means a Family Member, as defined in the Club Bye-Laws;

'Joint Member' means a Joint Member, as defined in the Club Bye-Laws:

'Member' means a Member of the Club, as defined in the Club Bye-Laws; Outfit means the caravan/ motorhome/trailer tent etc.

#### 2 APPLICATION OF TERMS AND CONDITIONS

2.1 The Club's Terms and Conditions apply to Members only, who hire a Seasonal or Base Pitch.

### 3 ALLOCATION OF PITCHES

3.1 From 12 midday, four days prior

- to the commencement date of the Seasonal Pitch hire period, you can call the Campsite and select your preferred pitch number from those available. Pitches will be allocated on a "first come, first served" basis. When arriving for the first time on a Campsite to take up your Seasonal Pitch, on the day of arrival, please discuss arrival times with the site teams. (Please note that a different process will be trialled at Cirencester Park, which will be notified separately).
- 3.2 The preferred pitch number will be reserved for you for a period of 4 weeks from the commencement date of your booking. If you have not brought your Outfit onto the Campsite within this time period, we reserve the right to offer your preferred pitch number to another Seasonal Pitch holder.
- 3.3 If you book more than 1 set of dates at a campsite, we cannot guarantee that the same pitch number will be available for each booking.
- 3.4 For operational reasons we may have to change the pitch numbers allocated to Seasonal Pitch bookings at any point after you reserve your pitch. We will notify you if this happens and will work with you to find a suitable alternative pitch. Please refer to paragraphs 3.6 and 3.7.
- 3.5 If on arrival at a Campsite you wish to change pitch number, you may be able to move to any designated Seasonal Pitch which has not been reserved by another Member.
- 3.6 If you decide that your preferred pitch is not suitable, and we are unable to offer any alternative pitches which are acceptable to you, you can cancel your Seasonal Pitch. Please refer to paragraph 7.
- 3.7 When Member selection of a Seasonal Pitch at any point in the hire period is not possible for operational reasons, the Site Staff will allocate your pitch.
- 3.8 Subject to paragraph 3.5 and paragraph 3.6, you are welcome to take your Outfit away from the Campsite at any time during the Seasonal Pitch hire period to use it elsewhere, and to return it to the same pitch number. Normal pitch and per person fees will apply if a touring pitch is booked on another Club Campsite during the Seasonal Pitch hire period.
- 3.9 The location and number of available pitches may change from year to year, or vary in different booking periods within a year, due to touring pitch demand.

### 4 USE OF OUTFITS ON A CAMPSITE

4.1 Seasonal and Base Pitches are

- available for **recreational purposes only** and not for residential or business purposes.
- 4.2 The maximum time guests are allowed to stay on a Campsite varies depending on each Campsite and is usually either 21 or 28 consecutive nights, with a 2 night gap before guests can return to the same Campsite. However, there are a few Campsites where guests may be asked to vacate for longer periods in between stays. Please ask individual Campsites for clarification. If you don't comply with this condition we may terminate the Seasonal or Base Pitch.
- 4.3 At the start of each stay, you must notify the Site Staff of your arrival, and pay for any additional guests (see paragraph. 4.4). After each visit, please return your barrier card (where applicable) to reception and inform the Site Staff of your departure.
- 4.4 The Seasonal or Base Pitch fee allows use of the Outfit only by the Member (including, Lead, Joint or Family) under whose Membership the booking was made, any children up to the age of 17 inclusive, and electric hook-up, where included in the fee. Friends and relatives are welcome to stay with the Member. If there are more than 2 adults staying in the Outfit, the Member must pay the relevant adult fee per night for each additional adult. See also paragraph 4.6, which explains how the Outfit may be used when the Member is not staying on a Campsite.
- 4.5 Sub-letting of a Seasonal or Base Pitch to any other person (including a co-owner of the Outfit or another Member), whether for financial gain or not, is not permitted.
- 4.6 If one of the Members listed on the Membership on which the booking was made is not present, the Outfit may only be used by friends and relatives as if it were booked onto a touring pitch. The friends or relatives must report to the Site Staff on arrival and pay the relevant pitch and per person fees to the Site Staff, plus the non-member supplement if applicable. If the Outfit is at a members-only Campsite, any friends or relatives must also be Members of the Club.
- 4.7 Seasonal Pitch holders wanting to stay on a touring pitch prior to or after taking up the Seasonal Pitch would need to leave the Campsite for a specified period in between pitches, i.e. 28/21 consecutive nights with a 2 night gap before returning, any stay under 28/21 nights would require a 1 night gap before returning.

### 5 BOOKINGS AFTER START DATE

5.1 If a Seasonal Pitch is booked after

- the advertised start date of the pitch, the amount due will be calculated on a pro rata basis and payment will be taken at the time of the booking confirmation (or as soon as possible thereafter).
- 5.2 Seasonal Pitch bookings made after the start date can commence up to 28 days in future (but see paragraph 5.3 below).
- 5.3 Seasonal Pitches cannot be booked if there are less than 28 days remaining until the end date.
- 5.4 New bookings for Seasonal Pitches which commence in March/April and end in September/October/November will not be accepted after 31 May 2024 (this date may be brought forward or subject to change, due to operational reasons etc.)

#### 6 CAMPSITE FEES

- 6.1 Seasonal Pitch: arrangements to pay the fee (which includes the prevailing rate of VAT at the time of payment) must be made at the time of booking. Full payment will be required to cover the period from the agreed start date until the advertised end date of the pitch. We do not accept deferred payments.
- 6.2 Bookings can be made by completing the Booking Form 2024/25, together with one of the following forms of payment -
  - one single payment by Visa or MasterCard;
  - cheque made payable to the 'Caravan and Motorhome Club';
  - one single payment by direct debit;
     four consecutive equal monthly direct debit instalments.
- (i) Payment by direct debit instalments will not be possible if any of the instalments would fall due after the end date of the pitch. In this case payment will need to be made by single direct debit, Visa, MasterCard or cheque. Please note that vouchers cannot be used as a payment method for your Seasonal Pitch.
- 6.3 Base Pitch: the annual renewal fee (which includes the prevailing rate of VAT at the time of payment) must be received by 31 December 2023. Payment can be made in one of the following ways:
  - in full by Visa or MasterCard by 31 December 2023;
  - in full by cheque made payable to the Caravan and Motorhome Club, to be received by 31 December 2023;
  - in full by one single payment by direct debit, bank details to be received by 15 December 2023;
  - by four consecutive equal monthly direct debit instalments, bank details to be received by 15 December 2023.

- If the Base Pitch renewal fee has not been received in full or arrangement made for it to be paid by direct debit by 31 December 2023, the Club will be entitled to cancel the Base Pitch and the Outfit must be removed from the Campsite. Please note that vouchers cannot be used as a payment method for your Base Pitch.
- 6.4 The fees quoted are the net value of the pitch + VAT. It is possible that the final payment may exceed the quoted price by a few pence, due to the way the cost is calculated when paying by instalments.

### 7 CANCELLING A PITCH AND REFUNDS

#### Bv a Member

- 7.1 If a Member cancels a Seasonal Pitch before the start date or less than half way through the hire period, we calculate the unused portion of the fees paid, and refund this amount less a £50 administration fee. If the booking is cancelled before any payment is collected, the first payment will be debited from your account, and a pro rata refund will be issued, less a £50 administration fee.
- 7.2 If a Seasonal Pitch is cancelled halfway or more through the hire period, there will be no refund of any fees paid.
- 7.3 In the event of an unforeseen closure or long term disruption at the Club Campsite, the Club will review the situation and may offer a credit for amounts paid on a discretionary basis.
- 7.4 If a Member cancels a Seasonal Pitch booking part way through the stay dates, the Club reserves the right to refuse any requests to reinstate the booking at a later date.
- 7.5 If a Base Pitch is cancelled at any point throughout the year, we will deduct a £50 administration fee, and refund the remainder of the unused portion of the fees.

### By the Club

- 7.6 If a Member wishes to transfer their existing Seasonal Pitch booking to an alternative Campsite or pitch type, we will refund the unused portion of the fees for the original booking, and payment will be required again for the new Seasonal Pitch booking.
- 7.7 Campsite Closure: in the event that the Campsite is required to close due to reasons unforeseen at the start of hire, the Club is entitled to terminate the hire of the Seasonal or Base Pitch. Where possible we would aim to give a minimum of 8 weeks' notice in writing of such. A refund will be given of the pitch fees and any other charges already paid in relation to the period of time after the hire is terminated.
- 7.8 Emergency Campsite Closure: in the event of an emergency, Government legislation or hazard requiring immediate closure of a Campsite where Members are required to move or arrange for their Outfit to be removed from the Campsite immediately or on very short notice, the Club will use its reasonable endeavours to give as much notice as possible but, if required in the circumstances, will be entitled to terminate the hire of the Seasonal or Base Pitch immediately or on very short notice and move the Outfit off the Campsite. A refund will be given of the unused pitch fees and any other charges already paid.

### Breach of Terms and Conditions - by a Member:

- 7.9 Failure to pay campsite fees when due may result in suspension of membership of the Caravan and Motorhome Club until such time as all outstanding fees are paid.
- 7.10 In the event of a serious breach of the Club's Terms and Conditions by a Member (including failure to pay the relevant fees when due), which is:
- (i) not capable of being remedied, or
- (ii) capable of being remedied, but which, despite the Member having been notified in writing by the Club of the breach, has not been remedied within 14 days of receipt of such notice, The Club will be entitled to terminate the hire of the Seasonal or Base Pitch on giving 14 days' notice in writing, and if the Outfit is on a campsite we will require the Member to remove the Outfit from the campsite at the end of the 14 days. A refund will not be available in the event of termination of the hire of a Seasonal or Base Pitch for serious breach by the Member.

### Breach of Terms and Conditions - by the Club:

- 7.11 In the event of a serious breach of the 'Club's Terms and Conditions' by the Club (including failure to provide a Base or Seasonal Pitch for the period booked), which is:
- (i) not capable of being remedied, or
- (ii) capable of being remedied, but which, despite the Club having been notified in writing by the Member of the breach, has not remedied within 14 days of receipt of such notice, the Member will be entitled to terminate the hire of the Seasonal or Base Pitch immediately and require the Club to provide a full refund of the pitch fees and any other charges already paid in relation to the period of time after the termination.

### 8 PITCH USE AND MAINTENANCE Storage

- 8.1 Nothing may be stored beneath or around the Outfit or elsewhere on the pitch when the Outfit is not being occupied.
- 8.2 Pitches should be kept clean and tidy at all times. Assessment of the cleanliness and tidiness of a pitch will be at the Site Staff's discretion. You will be notified of any uncleanliness or untidiness, and a reasonable period will be allowed for this to be put right. Any borderline cases or disputes relating to cleanliness and tidiness of the pitch will be dealt with in accordance with the Club's complaints procedure, which is set out in the 'Club Campsite Rules' and on the Club website at www.camc.com.

### Gardens

8.3 Nothing may be planted in the ground, or grown on or in the vicinity of any Seasonal or Base Pitch. There may be some grass cutting and grounds maintenance during guests' stay. These are carried out to keep our Campsites up to the standard guests would expect. We will aim to do this when least likely to cause disturbance, but some noise may be unavoidable.

### **Gas Bottles**

8.4 For safety reasons, gas bottles must be kept in the Outfit's gas locker at all times. When the Outfit is not occupied overnight, please ensure all gas supplies to the Outfit are isolated by turning the valve of all storage cylinders to the off position.

#### Electric Hook-up

- Seasonal Pitch agreements may include electric hook-up facilities and where this is the case, the fee will be inclusive of electric hookup (The exception to this will be Dornafield and where pay as you go electric metres have been installed. On these sites all personal electric use will be charged at site). Where an electric hook-up is not available on a Seasonal Pitch a Member may, subject to availability, book an electric hook-up touring pitch, and move to it, incurring the full touring pitch fee and per person charges applicable to that touring pitch (in addition to the fees payable for the Seasonal Pitch). There is no guarantee that the same Seasonal Pitch will be available when the Outfit is returned from the touring pitch.
- 8.6 When the Outfit is not occupied overnight, please ensure the electric hook-up is disconnected and the electric cable stored safely.

### Awnings/Trailer Tents & Other Temporary Structures

- 8.7 You can put up an awning/trailer tent, but for safety purposes this must be taken down when you leave the Campsite at the end of each visit with the exception of Modbury where awnings can remain in place. This includes other temporary structures, e.g. TV aerials.\* Fire safety spacing must be maintained (see 'Club Campsite Rules' for details)
- 8.8 Groundsheets and side flaps of tents and awnings should be raised at regular intervals and/or as requested by the Site Staff to maintain the condition of the pitch.

#### Cars

8.9 Normal 'Club Campsite Rules' apply to visitor car parking.

### Icy Conditions: Grit and Grit Bins

- 8.10 For those Campsites that remain open during the winter period, please take extra care during icy conditions. Site Staff will usually utilise salted grit in the following areas when conditions require it. Please note, there may be occasions and areas of the Campsite where this does not take place, and therefore it is important that you take extra care and vigilance:
  - -The entrance area to reception;
    -Pathways around toilets/showers, laundry, dishwashing area, information centres and service
  - points.

### 9 MOVEMENT OF OUTFITS

- 9.1 With as much notice given as possible from the Site Staff, you may be asked occasionally to move your Outfit due to maintenance and/or development requirements, including, if required by utility companies, to enable the ground under the Outfit to be 'aired', the grass to grow, grass cutting to take place and tree maintenance.
- 9.2 In the event of a hazard or emergency, such as fire, high winds, flooding or water logging, the Site Staff may need to move, or arrange for the Outfit to be moved immediately to another area or pitch on the same Campsite or off the Campsite. In such circumstances, the Site Staff will give you as much notice as possible.
- 9.3 Once the maintenance and/or development requirements have

been satisfied or completed or there is no longer a hazard or emergency, you will be entitled to return the Outfit, where possible, to the original pitch. Where this is not possible, you will be required to move the Outfit to another pitch, as comparable to the original pitch as possible. Please see paragraph 7 in relation to cancellation and refunds.

#### 10 STANDARD OF OUTFIT

- 10.1 Only Outfits in a good state of repair, roadworthy, adequately maintained and clean, will be allowed into and to remain on the Campsite.
- 10.2 You must have a full current driving licence and insurance for the vehicle driven. Cars and Motorhomes must have a valid road fund licence.
- 10.3 If the Site Staff feel that the Outfit is not up to standard, you will be advised accordingly and a reasonable period allowed for this to be remedied. Any borderline cases or disputes relating to the standard of the Outfit will be dealt with in accordance with the Club's complaints procedure, which is set out in the 'Club Campsite Rules' and on the Club website at www.camc.com.

### 11 CHANGES OF OUTFIT, CAR OR PERSONAL PARTICULARS

11.1 To ensure the Campsite security and assist in the administration of the Campsite and Club generally, you must inform the Site Staff as soon as possible of any change of Outfit or vehicle registration number and any changes of address or telephone number(s).

### 12 GUEST RESTRICTIONS

12.1 In order to maintain the security and safety at all of our Campsites we prohibit users who have been convicted of, or received a police caution for a sexual offence (listed in Schedule 3 of the Sexual Offences Act 2003) and have been made subject to the notification requirements under the sexual offenders register or a Sexual Harm Prevention Order. If we are made aware that either yourself or a member of your party are subject to these provisions then we reserve the right to terminate your booking in advance or whilst on a Campsite during your stay, without a refund.

### 13 DATA PROTECTION

13.1 The Club is collecting your personal data for the purpose of providing you with a Seasonal Pitch. Full details of our Privacy Policy which outlines how we process your personal data can be located on our website at the following address: https://www.camc.com/privacy-policy/

### 14 LIABILITY

14.1 The Club is not liable for any loss of or damage to an Outfit or the contents of such, nor for any actions or inactions resulting in death or injury, other than arising from the Club's, or any of its employees' or agents' negligence or other breach of statutory duty.

### 15 DISPUTE/COMPLAINT PROCEDURE

15.1 These Terms and Conditions are governed by English law and any dispute arising between the parties is subject to the exclusive jurisdiction of the courts of England and Wales (unless you live in Scotland or Northern Ireland, in which case you can bring proceedings in your local court under Scottish or Northern Irish law, as applicable).