

Accessibility Guide for York Beechwood Grange Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/yorkshire/north-yorkshire/york-beechwood-grange-caravan-club-site/>

At a Glance



Level Access

- The site is relatively level throughout with level access to all facilities in at least one area



Step only Access

- There are no facilities with step only access, however the dog walk and playing field are accessed via grass



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

York Beechwood Grange Caravan Club Site
Malton Road,
York,
North Yorkshire,
YO32 9TH

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side of the access road
- There is a vehicle barrier to the entrance of the main site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- There is a new arrival bay set within a few metres of the reception
- There is space for 3 cars to park within 50 metres of reception, in parallel marked parking bays, however none are designated accessible bays.
- There is 1 Late Night Arrival Bay before reception, on the left of the access road

Entrance into Reception

- There is a slight concrete ramp into reception or a single step up with a handrail
- The Entrance door is 750mm wide, with a 10mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 2000mm x 1600mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor and incorporates a dropped, lift up countertop at 750mm
- The desk is not fitted with a hearing loop
- There is a selection of items for sale between 500mm and 1800mm high



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps
- There is a 1500mm wide path alongside the toilet block
- There is a paved path with dropped kerbs in front of the toilet block

Touring Pitches

- There are 109 pitches on site, 104 of which are hardstanding
- Roll out mats are not provided
- There are 8 identified accessible pitches, pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- 4 of the accessible pitches are 50 metres from the toilet block, and 50 metres from reception

- 2 of the accessible pitches are 25 - 30 metres from the toilet block, and 100 metres from reception
- 2 of the accessible pitches are 10 metres from the toilet block, and 100 metres from reception
- There are also potentially a further 19? accessible pitches, between 10 and 75 metres from the toilet block and 100 metres from reception

Camping Pitches

- There are 10 camping pitches on the tent field, which is in the North West Corner of the site
- There is a small grass car park adjacent to the camping field



Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is set to the middle, towards the west of the site
- The toilet block is on a level part of the site
- The door is 850mm wide, outward opening, over a level threshold
- The cubicle door is secured by a RADAR key, which can be borrowed from reception
- The cubicle's overall dimensions are 2800mm x 2600mm
- The WC pan is left hand transfer

- The shower has no drop down seat however there is a moveable shower chair available
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 2000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1250mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block which is set to the middle, towards the west of the site
- Parking is available in front of the Toilet Block
- The entrance doors to the male and female toilets are 700mm wide over level thresholds
- In the female area there are 9 WC cubicles, 6 privacy cubicles and 9 shower cubicles, one of each is a modified cubicle with grab rails to assist mobility
- In the male area there are 6 WC cubicles, 5 urinals, 6 privacy cubicles and 9 shower cubicles, one of each is a modified cubicle with grab rails to assist mobility.
- Taps are fitted with levers



The Toilet Block

Family Room - Toilet Block

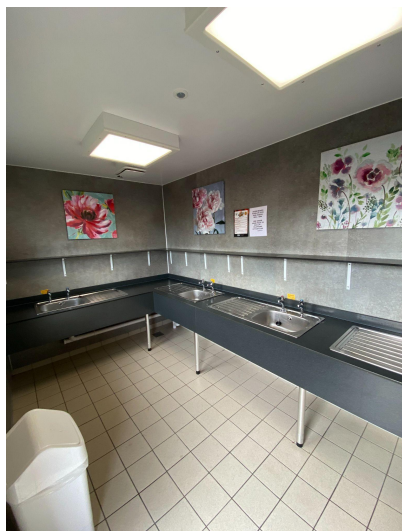
- There is a family room within the toilet block, which can be accessed via the paved area around the toilet block
- The door is 850mm, with a level threshold and opens inwards
- There is a key to access the room, with the lock at 1500mm high
- The room is L shaped, the dimensions are 3200mm x 2600mm and 2200mm x 1700mm
- There is a half sized bathtub, with a shower above and thumb turn taps
- There is a lowered WC at 400mm
- There is a drop down changing table at 900mm high
- There is a separate shower, with controls at 1050mm and the shower head on a sliding rail, a minimum of 1200mm high



Other Facilities

Dishwashing – Toilet Block

- The dishwashing room is accessed via the paved area around the toilet block
- The door to the room is 850mm wide over a level threshold
- There is a 1550mm x 3300mm clear space
- There are 4 sinks at 850mm, with 550mm high
- Lever taps available



Laundry – Toilet Block

- There is access via the paved area around the toilet block
- The door is 850mm wide over a level threshold, and opens inwards
- There is 1600mm x 2000mm clear space in front of the sinks, and 3100mm x 1150mm clear space in front of the machines
- There are 2 front loading washing machines and 2 front loading tumble dryers. The tumble dryers are stacked on top of each other, the door to the top dryer is 1500mm high
- The coin slots for the machines are at 1050mm high
- There are 3 standard sinks at 850mm with 550mm knee space below
- There are lever taps fitted



Laundry Room

Information Room – Opposite Reception

- The information room is in a timber shed
- There is a small ramp leading into the shed
- The door opens to 950mm wide and opens outwards
- There is 2300mm x 1750mm clear space
- Information is displayed on a shelf at 920mm high



Play Area

- There is a children's play area to the north of the site
- There is playground and a large grass playing field
- The playground is accessed through an 800mm wide gate, with controls at 800mm high

- The ground to the play area is both grass and safety flooring
- The playing field has access through the tent field, or through a 900mm wide gate from the dog walk



Dog Walk

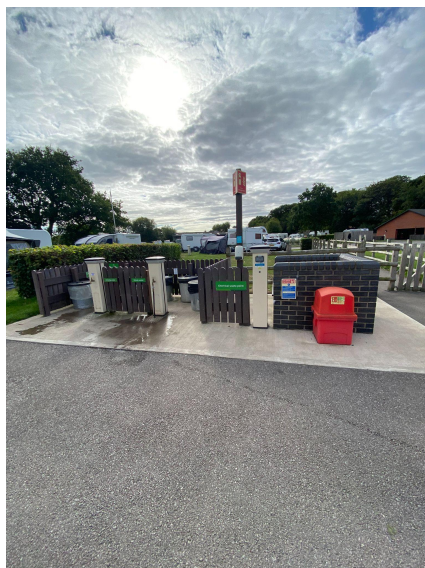
- There is a dog walk in the north east corner of the site
- There is access via a 900mm wide gate, with a latch at 1200mm high
- There is approach via level concrete
- The dog walk is grass



Service Points

- There are Service Points at intervals around the site, please check the site map for details

- The service points are mounted on concrete, with access via dropped kerbs
- The paths around the Service Points can be as narrow as 750mm wide
- The water taps are at a maximum of 770mm high, with cross head taps
- Chemical Waste Points can be found here too
- The Chemical Waste Point taps are 1120mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 1140mm high mounted on a 100mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.

- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There are two assembly points on site, one opposite reception and one at the entrance of the site in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- The nearest bus stop is a 20 minute walk towards York, with buses every 20 minutes
- There is a park and ride at Grimston Bar, and has a large parking area for motorhomes

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.