

Reception Services

Address

High Street
Melrose
TD6 9RY

Telephone

01896 822969

Mail and messages

Mail and messages are put on the board at Reception.

Site Shop

Open at the same times as Reception 9.00am to 11.00am and 12 noon to 5.00pm. The shop sells Calor Gas, Aqua Kem, Aqua Rinse, gas regulators, water filler hoses, gas spanners and TV hook-up cables.

Reception also has TV hook-up cables for hire.

Information Room

Open at the same times as Reception. Leaflets are available about the many attractions and places of interest that you can visit during your stay.

Mobile & public telephones

Some mobile phones do not work in the area. Public telephone - there is a public telephone located next to the site office. Please note that this phone does not accept incoming calls.

Pitches

Motor caravans

If your pitch is left unoccupied, please leave your motor caravan sign on display.

Vacating your pitch

If you wish to stay after 12 noon on your day of departure, it is normally not a problem unless the site is fully booked. Please see the warden.

Barbecues

These are allowed on site but open fires are not. Please keep barbecues off the grass.

Television

As part of the Digital Switchover, this region has now had its analogue television signal switched off. In order to watch television on site you will need an Integrated Digital TV (IDTV) or a digital receiver, and you may also need an aerial or satellite dish. For more information visit www.digitaluk.co.uk.

Electric Hook-up

The cost of electricity is included in your pitch fee, but please help us to minimise our effect on the environment by considering your electricity use while on site. In 2009 The Club's expenditure on electricity was £4 million and any saving can help to reduce pitch fees or invest in new sites or redevelopments.

Site Facilities

Please see the Site map for locations of amenity blocks.

Toilets and showers

The toilet blocks are closed for cleaning at the following times:

Ladies: 11.00am to 11.30am.
Gents: 11.30am to 12.00 noon.

The disabled toilet and shower facilities are located at the rear of the toilet block.

Laundry

Prices for the use of the laundry facilities are: Washing machine £3.00, Tumble drier 70p/cycle. Washing sinks and ironing boards are also available. Please do not hang washing lines between trees or on the fences.

Safety on Site

Vehicles and cycles

Motor vehicles and bicycles on site should, at all times, be used with due regard to the safety and convenience of others and their speed should not exceed walking pace (5mph). Any one-way system signs should be observed by all vehicles and cycles. Foot pedalled cycles, scooters and skateboards can be used, but are not allowed on the paved area around toilet blocks and communal areas and must not be ridden on footpaths. Please note that motorised mobility scooters are allowed on site, but children's motorised scooters or skateboards are not. Parents are reminded that children remain their responsibility at all times, and to ensure that all members of their party follow the principles of road safety.

Pets

Please keep your dog on a lead at all times on the pitching areas and roads within the site, and clean up after them. Dogs can be walked on the bank at the far end of the site.

Fire Point

(to activate alarm/warning)
Located at each site service point.



Security Barrier

There is a security barrier on site. The barrier is card operated on entrance and exit.

Visitors

Please ask your visitors to make themselves known at Reception when arriving at the site. If you are expecting visitors after hours, please meet them at Reception.

Tell us what you think...

If you have any comments or suggestions that could help us to improve this Site, please put them in our Visitors' Comments Book. And if you discover a local pub or restaurant or an interesting place to go, tell us about that too!

Out and About

Supermarket

The closest are Tesco and Asda in Galashiels, about 4 miles from the site.

Recycling facilities

In the car park next to the site entrance road.

Cinema

The Pavilion in Galashiels, about 4 miles from the site.
Tel: 01896 752767.

Swimming pool

In Galashiels, about 4 miles from the site.
Tel: 01896 752154.

Tourist Information Centre

In Melrose.

Public Transport

There is a bus service 1 minute from the site, to Edinburgh or Kelso via several local towns.

Places of Worship

Melrose Parish Church, Holt Trinity Scottish Episcopal Church and St. Cuthbert's Catholic Church are located in Melrose.

Hospital A&E

Borders General Hospital, Melrose.