

2010

Advantages of Club membership



Your pick of the largest network of great Club Sites

- Save your subscription in just a week's stay
- Plus exclusive Money-off attractions booklet
- Free expert advice and support
- Value for money services for members only



More freedom and more choice with The Club

Take a look through the following pages to discover more about the services your Club offers...



The finest sites in Britain & Ireland... discover your perfect holiday destination



Treamble Valley Caravan Club Site

We are sure you will notice the difference throughout the coming year, and trust you will enjoy staying at our great new Teesdale Barnard Castle Club Site, which is due to open in August 2010.

There's never been a better time to enjoy touring with The Caravan Club.

Caravan Club membership –
it's the best value in caravanning!

Like most Caravan Club members you probably joined The Club to gain access to Club Sites, knowing that they are among the best in the country – and that you'd save your annual subscription in just one week's stay on a Club Site.

Now you have even better choice, with over 200 Club Sites throughout Britain and Ireland, with some 60 exclusive to members.

Not only is the Club investing in new Club Sites, but many of the existing Sites have been extensively re-developed.



Bunree Caravan Club Site

New Forest Caravan Club Centenary Site



The site network gets better

The Club continues to invest in existing sites with improvements planned at Southland, Looe and Cirencester amongst others. The Club has also made its largest ever investment in redeveloping a site, with the £2.6m refurbishment at Park Coppice. More hard-standings on many sites support the growing popularity of winter touring – 50 Club Sites are now open all year.



Hidden Valley Caravan Club Site

Remember, preferential rates are available at all UK Caravan Club Sites, so you **save £7 per night** as a member and you can recoup your membership fee in just one week.



Advance Booking Service

 **01342 327490**
Book online at
www.caravanclub.co.uk



Troutbeck Head Caravan Club Site, one of The Club's eight sites in Cumbria

Get away from it all...



If you want a complete change of pace, staying on one of our Certificated Locations is definitely the thing to do. Browsing through the Certificated Location pages of your Sites Directory you'll see there are many of these lovely little hide-aways to choose from. In fact The Club has a network of around 2,500 CLs, and these are *exclusive* to Club members!



Many CL's offer exceptional facilities, as well as activities as diverse as golf to arts and crafts to clay pigeon shooting! Explore the more adventurous side of caravanning in these rural and secluded sites.

Prices start from just a few pounds per night with fees paid direct to the owner of the CL. Look for the latest list of CL's in The Club's website or in the pink pages of your Sites Directory and make the booking direct with your chosen CL.

Peace of mind for our members...

Insurance and Financial Services for caravanners, created by caravanners.

Caravan Insurance

The Club's 5Cs caravan insurance scheme was created for caravanners by caravanners and is available only to Caravan Club members. The Club understands the needs of caravanners and has over 37 years' experience. The cover is tailor-made to bring you the right cover at the right price.

You can get a quote and buy online at www.caravanclub.co.uk/caravanins or phone us on **01342 336610**

Motorhome Insurance

Whether you're looking for insurance for your new motor caravan or an improvement on your renewal, our experience enables us to offer you the protection you need. The Club's scheme offers first-class cover at competitive rates.

You can get a quote and buy online at www.caravanclub.co.uk/mcvins or phone us on **0800 028 4809**



Car Insurance

The Club can also provide competitive insurance for your towcar or other car. The Caravan Club's policy is designed to meet the car insurance needs of caravanners.

You can get a quote and buy online at www.caravanclub.co.uk/carins or phone us on **0800 028 4809**

Home Insurance

The Club's home insurance (buildings and contents) is well worth checking out too.



For a quote phone us on **0800 028 4815**

Theftcheck

Some 3,000 caravans are stolen each year, but The Club is fighting back to protect its members.

Theftcheck, the largest computerised register of caravans in the UK, is a free service to members. This vital information helps the police to trace you as the legal owner should your outfit ever be stolen.

To register **FREE** call **01342 318813**



Pet Insurance

The Club's Pet Insurance scheme covers dogs and cats whether you are at home or away touring in the UK or abroad.

For a free quotation phone us on
0800 015 1396

MAYDAY Vehicle Rescue

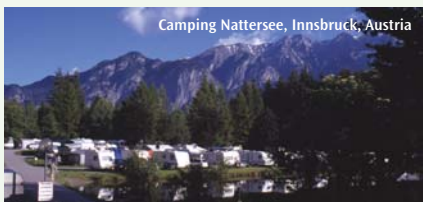
Mayday is The Club's UK vehicle rescue scheme, specially designed for caravanners and motor caravanners. Operated on our behalf by Green Flag Motoring Assistance, it provides cover 24/7 (whether you are touring or not) and covers cars, touring caravans, trailer tents and motorhomes. Mayday also offers valuable Double Journey Cover and has no size or weight restrictions. Cover starts from as little as £34 per year.

Go to our website
www.caravanclub.co.uk/rescue
or phone us on **0800 731 0112**



Red Pennant Overseas Holiday Insurance

The Club's Red Pennant overseas holiday insurance, specially designed for caravanners, motor caravanners and trailer tenters, is exclusive to members of The Club. Red Pennant offers true holiday continuation cover and is available as Motoring & Personal, Motoring only and Personal only. Single trip cover only, annual multi-trip cover or our 'Long Stay' policy which covers you for up to 248 days in a year are all available.



Red Pennant includes access to our freephone helpline, manned by multi-lingual Caravan Club trained staff 24 hours a day, seven days a week.

They will always be there for you to give help and reassurance with any problem relating to your holiday abroad, bringing real peace of mind.

You can get a quote and buy online at
www.caravanclub.co.uk/redpennant
or phone us on **01342 336633**

Club Credit Card

The Club offers its own Credit Card (provided by Barclaycard), and you can earn FREE site nights or Camping Cheques as you use the card.

For The Club Credit Card apply online at
www.caravanclub.co.uk/apply
or phone **0800 761 0200**

Get the most from your Club membership

Travelling abroad is easy with The Club

The Club has over 200 inspected sites in 17 countries in Europe, from Ireland to Italy, from Norway to Portugal, so you can travel with confidence and relax.

With our wide experience in every aspect of touring on the continent we can provide you with all the advice and information you need. If you like, we'll even book the entire holiday for you!



Our Club travel services, exclusively for members, can save you money too. We've negotiated special deals that include ferry and Eurotunnel booking, advance site reservations, and, of course, we offer free advice on touring abroad.

Our Reservations Team can check availability and prebook these sites directly for you.

**For our Travel Service in Europe
Brochure or phone
01342 327410**

**For Reservations phone
01342 316101
www.caravanclub.co.uk/overseas**

The Club's Centres



Share caravanning experiences with your neighbours in The Caravan Club.

The Club has 70 local Centres across Britain and Ireland, they are free to join and open to Members and their families. Volunteers run the Centres and each organises its own rallies, special events and social gatherings for all the family mostly at weekends and bank holidays.

**To find your local centre have a look in your Sites Directory or visit
www.caravanclub.co.uk/centres**

Save with the Club's 'Great Days Out' booklet



The Club's exclusive 'Great Days Out' booklet entitles you to loads of great offers on attraction days out. Just show your Membership Card and vouchers found in the booklet when you arrive at the attraction.

**The booklet is also available online at
www.caravanclub.co.uk/greatdaysout**

ership!

The Club Magazine

Far and away the largest circulating caravan magazine, this is packed with useful touring information, special offers, the latest news of Club activities, contributions from Club members, vehicle tests, site reviews, readers' letters and much more.

You'll find the main articles online too, in a comprehensive archive, making the Magazine worth your Club membership alone!



Great gift ideas!

The Caravan Club has various items of merchandise for sale including a diary, pennant, Caravan Club logo sticker, leather Sites Directory cover, mug, and many more, but if you can't decide what to buy a caravan enthusiast why not get them one of our Club gift vouchers? Available in denominations of £5, £10 and £20 they are presented in a gift voucher card.

All items are available at
www.caravanclub.co.uk/shop

Club Book Shop

The Club Book Shop offers you the chance to buy all your books online with **savings of up to 40%** on the RRP and **FREE delivery on orders over £20**.



With **over a million titles** to choose from, there's something for everyone. We have a great selection of maps, travel guides and touring related titles to choose from and we'll bring you specially selected offers every month. There's also an Editor's Review section that lists all books that have been reviewed in The Club Magazine.

Buy online at
www.caravanclub.co.uk/books

By phone on 0845 2415 753
(Mon to Sat 9am – 6pm)



Leather Sites
Directory
& Handbook
cover

Club china mug

Learn from the experts

The Caravan Club provides practical caravanning and manoeuvring courses in various locations around the UK for everyone, whether you're new to caravanning or just wanting to hone your skills.

To book, phone **01342 336 808**
or go online at:
www.caravanclub.co.uk/courses

They are run in a relaxed informal atmosphere by professional instructors who are themselves caravanners.

Members can expect to learn about safe loading, hitching, towing and handling. You can also find advice and reassurance in our DVDs.



Buy online at
www.caravanclub.co.uk/shop
or phone us on **01342 318813**



Wardens and Staff at head office are here to help

The Caravan Club is run by members for members and is not motivated by profit. We happily offer free advice and help to all our members and the staff at head office and Club Wardens are on hand to help you on all caravanning matters. We rely on members to help us maintain The Club as an unequalled organisation offering the best value, quality and support.



Grafham Water Caravan Club Site



Car hire on site!

The Caravan Club have negotiated a special 10% discount for members (5% from airports) on Enterprise Rent-A-Car's already competitive car hire rates. Hire a car for your stay at a Club Site at home or whenever you need a hire car. Enterprise Rent-A-Car gives you the ability to hire a small car on Site at a special Club rate. This has proved particularly popular with motor caravanners.

The scheme includes comprehensive insurance, 24 hour breakdown and recovery service and up to 250 miles a day allowance. At some sites you can use the 'pick up/lift back' facility.

Visit www.caravanclub.co.uk/carhire
or phone us on **0870 350 3000**
Quoting 1UC0626

Membership Enquiries Call Centre

For all enquiries, whether a change of address, a lost membership card or additional family members to register, call us for friendly and fast service.

Phone us at
01342 318813

Technical Advice line

Our technical knowledge of caravans is superb and as a member you can call us for free advice and guidance. We also have lots of leaflets, a free outfit matching service, and regular surveys of caravan and motor caravan reliability.

Our 50 technical leaflets may be downloaded free from our website
www.caravanclub.co.uk/practical

To talk to one of our experienced staff phone our Technical Helpline on
01342 336611

Legal Help

We have a 24-hour legal helpline allowing members access to advice on caravan problems from qualified staff.

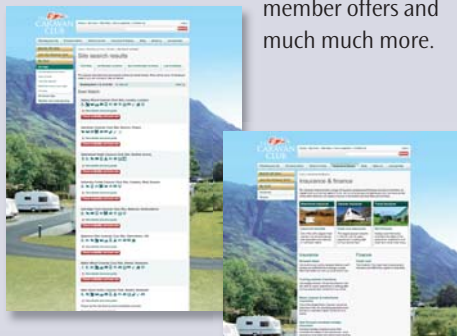
Phone us at anytime on
0870 523 4977



Keep up to date, go online!

The Club website is a fantastic resource for you as a Club member. Constantly updated, the site brings the very latest news and information, from site availability and booking to exclusive

member offers and much much more.



What you can discover at www.caravanclub.co.uk

- **UK Club Site search and book**, with interactive map tool
- **The most up to date directory of Certificated Locations**
- **Get a competitive quote** for caravan, motorhome or trailer tent insurance
- **Plan and book overseas trips** including ferry, site booking, insurance and route planning with details of over 200 European sites
- **Buy merchandise and order brochures or leaflets from the Club Shop**
- **Club Book Shop** with a huge selection of books, maps and travel guides with up to **40% off** for members
- **Latest Club news and Club Magazine archive**
- **Register to receive Club emails**
- **'My Club' member area**
 - View, cancel and amend UK sites bookings
 - Update your address, telephone numbers, email address and password
 - Update your email preferences
 - Add, amend or delete your outfit details
 - Renew your membership, by credit card or direct debit
 - View member offers
- **Technical information** for beginners and the experienced, order training DVDs and download up to 50 technical leaflets
- **Club events** on Club Sites plus Centre news and information about the National Rally
- **Ask a question** Try the website as your first port of call.

Front cover photographs: Main picture, Clumber Park Caravan Club Site.
Small pictures left to right: Low Manesty Caravan Club Site,
Looe Caravan Club Site, Bunree Caravan Club Site.

