

MEMBER TIMELINE: THE THOMSON FAMILY LOOK BACK ON MORE THAN 40 YEARS OF CLUB MEMBERSHIP

1968



The Thomsons start caravanning in a 10ft 6in Cavalier with their children, Susan, aged 11, and five-year-old Andrew. They stay at Robin Hood Bay in Yorkshire

1969

Mr Thomson visits his favourite caravanning destination – Loch Morlich near Aviemore in the Cairngorms region – for the first time. He and his family have been back many times since



1969-1972

The Thomsons tour extensively around Scotland and other parts of Britain. During their 44 years of caravanning, the couple estimate they have seen three-quarters of Britain's coastline

1972



The Thomsons take advantage of the Club's Caravan Insurance scheme as soon as it becomes available. They now own a 12ft Colchester. The family tour abroad for the first time, travelling to Switzerland

1980s & 1990s



Mr Thomson makes two claims on his insurance – one for hailstone damage, the other a break-in – and he finds the experience of dealing with the Club's claims team exceptional

1990s

The Thomsons continue to enjoy touring, sometimes with their children and grandchildren. They have lots of fond memories



1992

Mr Thomson retires, which enables him and his wife to see parts of the country they haven't seen before

PRESENT DAY



Still enjoying their caravanning, the couple plan to return to Scotland this summer. With his son, Andrew, Mr Thomson intends to attend a number of air shows

WIN a year's free Caravan Club insurance package worth up to £1,000

40th Anniversary Insurance Competition Entry Form

First name

Surname

Membership no

Email

Current outfit: Caravan Motorhome Trailer Tent

Make and model

Year

Caravan/Motorhome Insurance renewal date (DD/MM/YY)

Date of birth

Are you looking to buy a new: Caravan? Motorhome? Trailer Tent?

Do you stay on Certificated Locations? Yes No

Do you own a pet? Yes No

Do you tour overseas? Yes No

Please tick here if you do not wish to receive marketing communication from SsangYong The Caravan Club

Send your completed form to:
Ruby Competition, PO Box 170, Ashford TN24 0ZX

We are celebrating the 40th anniversary of the Club's Caravan Insurance scheme by offering members the chance to win one of three 12-month insurance packages

THE CLUB'S Caravan Insurance scheme was created exclusively for members in 1972, so we can now call upon 40 years of experience and knowledge in this essential area. The Club also offers a range of other insurance products specifically designed for members, including:

- Motorhome
- Car
- Home Contents and Buildings
- Red Pennant Overseas Travel
- Pet
- Mayday Breakdown and Recovery

HOW TO WIN
To be in with a chance of winning a choice of Club insurance products up to a value of £1,000, simply visit caravanclub.co.uk/rubycomp or complete the entry form on this page. Good luck!

MEMBER'S STORY: BARRY KENSSETT HAS FIRST-HAND EXPERIENCE OF THE BENEFITS OF THE CLUB'S INSURANCE PRODUCTS

I JOINED the Club way back in 1958 as a Family Member, my parents having bought a 15ft Safari caravan. If I recall correctly, membership cost one and a half guineas for a Full Member and five shillings for a Family Member. We were given a prospectus and a declaration of policy, which I still have!

Having married and moved to Yorkshire, my wife and I joined as Full Members of the Club in 1966 – we bought a new Castleton Rovana for £569. We joined our local centre, rallying regularly and attending many Nationals.

In 1969, we even took part in the National Caravan Road Rally.

As the family grew, we upgraded to a Castleton Rowena and then to a Romany, which we owned until 1987 when our children went their own way. We then downsized to a two-berth. We were members of the Castleton Owners' Club for 22 years and attended many of its rallies.

We had by now insured our caravan with the Club, which we still do to this day. We've been very happy with the arrangements and we have confidence that any problem will be sorted out without fuss. Indeed, we've had to make two claims. The first was a very small one when we lost a front locker door in a gale. The second incident in 1999 was a little



more drastic when the back of our Carlight was hit while we were stationary at traffic lights.

The fibreglass rear moulding was shattered and both stub axles were bent. We left the caravan at the Carlight factory for repairs and had no hassle with our claim. The assessor agreed the repair costs with Carlight and our caravan was returned to us in a few weeks with new rear panel and axle. We still have this caravan today.

As well as our caravan insurance, we also have Mayday Breakdown and Recovery, and take out Red Pennant Overseas Travel Insurance whenever we travel abroad.

We not only have confidence in the Club's overseas product, but there is also the flexibility that we need. We own classic cars which we

take abroad, and many policies have car age restrictions – not the Club's.

We also have the support of the personal aspect of the policy when holidaying abroad without the caravan. We had occasion to use the service two years ago when my wife fell, breaking and dislocating her shoulder. She ended up having an operation in a French hospital.

The Club re-scheduled our ferry bookings and covered the cost of the hospital stay. Had we needed to, we were assured that the Club would get us back and if necessary recover our car and caravan at a later date.



Competition rules

This competition is governed by The Caravan Club's standard competition terms and conditions. Please ensure that you read these at either caravanclub.co.uk/tandc or order a copy on 01342 318813. This competition is open to Club members only and only one entry per membership number is permitted. The opening date for this competition

is noon on 28 February 2012 UK time. The closing date for this competition is noon on 30 April 2012 UK time. Entries are made by filling in the online form at caravanclub.co.uk/rubycomp or by completing the entry form on this page. No purchase necessary for web entries. Entries not submitted in accordance with the rules, delayed, damaged, incomplete, altered or illegible will be disqualified. The first three valid

entries drawn randomly will win a choice of Caravan Club Insurance products up to a value of £1,000, including Caravan or Motorhome Insurance, Car Insurance, Home Contents and Buildings Insurance, Mayday Breakdown and Recovery, Pet Insurance and Red Pennant Overseas Travel Insurance, subject to status approval. The prize draw will take place by 14 May 2012 and the winners will be notified by email to

the address provided on the entry form on or before 21 May 2012. The winners must claim their prizes according to the instructions in such notification as soon as possible and in any event within 30 days of the date of such notification. The prize insurance policy(ies) must commence within 12 months of the competition closing date. If a prize is unclaimed after reasonable efforts have been made to contact the

winner(s), the promoter will be entitled to dispose of the prize as it sees fit without any liability to the winner(s) for having done so. The winners agree to take part in any publicity required by the promoter. There is no cash alternative. The promoter's decision is final and no correspondence will be entered into. Promoter: The Caravan Club, East Grinstead House, East Grinstead, West Sussex RH19 1UA. Motorhome,

Car, Home and Pet Insurance products are arranged by Devitt Insurance Services Limited. Mayday Breakdown Insurance is provided by Green Flag Motoring Assistance and is underwritten by UK Insurance Limited. The Caravan Club, Devitt Insurance Services Limited and UK Insurance Limited are authorised and regulated by the Financial Services Authority.



40 years of the Club's Caravan Insurance scheme – 1972 to 2012