

# Accessibility Guide for Bridlington Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

bridlington@camc.com

**\** 01262 672707

https://www.caravanclub.co.uk/club-sites/england/yorkshire/east-riding/bridlington-caravan-club-site/

#### At a Glance

# 🐧 Level Access

 The site does slope gently throughout with level access to all facilities in at least one area

## Step only Access

The information room has a small 50mm step to access

## Accessible Toilets and Showers

• There is a combined accessible toilet and shower cubicle in each toilet block

# <sup>8</sup> Accessible Pitches

 Pitch 38 is a designated accessible pitch, pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



#### We support the Hidden Disabilities Scheme

 Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception



#### **Site Address**

**Bridlington Caravan Club Site** 

Flamborough Road,

Sewerby,

Bridlington,

East Riding,

YO15 1DU

#### **Arrival and Reception**

#### **Approach Route**

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side of the entrance road
- There is a gate to the site that is left open at all times
- The main site is accessed through an electric barrier with controls at 1200mm
- The ground is level in this area with hard surfaced paths linking facilities.

#### **Parking**

- A new arrival bay is set outside of the Reception building
- There is space for 10 cars to park opposite Reception, with one marked disabled bay
- There are no Late Night Arrival bays, which means everyone must arrive before
   8pm

#### **Entrance into Reception**

- There is a dropped kerb to a pathway, which is level and leads to reception
- The entrance door is 900mm wide, over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1500mm above ground level





#### Reception

- There is approximately 2850mm x 2200mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped section which is 750mm high, with clear knee space
- There is no hearing loop in the reception building
- There is a selection of items available for sale between 600mm and 1900mm



### Getting around the Site

- The site has some gentle slopes throughout, however there is a slightly steeper slope that on the access road and path that runs from the reception building to Toilet Block A (1:20)
- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

#### **Pitches**

- There are 149 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- Pitch 38 is a designated accessible pitch, pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 10 hardstanding pitches available within 40 metres of the Toilet Block
   A, 4 of which are fully serviced

Issue Date: 13/10/2022

The fully serviced pitches are available to reserve on request



#### **Mobility Accessible pitch**

There is a designated mobility accessible pitch (pitch no 38) that has a new surface designed to cater for those with mobility challenges. The pitch has a grid base, to stabilise the gravel, which allows wheels to move more freely across the area. This surface is being trialled and your feedback is welcome. Please contact us in advance to discuss your requirements.



### **Toilets and Changing Facilities**

Accessible Toilets and Bathing Facilities - Toilet Block A

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A,
   which is set in the middle of the site to the west
- The toilet block is accessed via a dropped kerb to the pathway surrounding the toilet block
- The door is 850mm wide, over a 10mm threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2900mm x 2300mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level

- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high



- The shower head is fitted on a sliding rail, which is a minimum of 1150mm above floor level
- The basin taps and shower controls are fitted with levers





#### Accessible Toilets and Bathing Facilities – Toilet Block B

- A combined Accessible Toilet and Shower cubicle is located in Toilet Block A,
   which is set in the middle of the site to the east
- The toilet block is accessed via a dropped kerb to the pathway surrounding the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2500mm x 3200mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1600mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1100mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level

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The basin taps and shower controls are fitted with levers







#### Standard Toilets and Washrooms

- There are two toilet blocks, both in the middle of the site, Toilet Block A to the west and Toilet Block B to the east
- Parking is available next to Toilet Block B
- Entrance doors to each block are accessed by a paved area, which are accessed via dropped kerbs
- The doors to each male and female area are 800mm wide over a 20mm chamfered raised threshold
- The female area in Toilet Block A has 6 WC cubicles, 6 Shower cubicles and 4
   Washbasin Privacy cubicles
- The male area in Toilet Block A has 4 WC cubicles, 4 Urinals, 6 Shower cubicles and 4 Washbasin Privacy cubicles
- The female area in Toilet Block B has 7 WC cubicles, 6 Shower cubicles and 5
   Washbasin Privacy cubicles
- The male area in Toilet Block B has 5 WC cubicles, 3 Urinals, 6 Shower cubicles and 5 Washbasin Privacy cubicles
- There are modified WC and Shower cubicles with grab rails to assist movement in each male and female areas in each toilet block

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• Taps in each block incorporate lever controls





Toilet Block A



Toilet Block B

#### Baby and Toddler Room - Toilet Block A

- The Baby and Toddler Room is accessed by a paved area, which is accessed via a dropped kerb
- The door is 850mm, with a 10mm raised chamfered threshold
- The room is 2300mm x 3100mm
- There is a half sized bathtub, with a shower above and thumb turn taps
- There is a full sized toilet at 480mm high
- There is a fold down baby change table at 900mm







#### Family Room - Toilet Block B

- The Baby and Toddler Room is accessed by a paved area, which is accessed via a dropped kerb
- The door is 850mm, with a level threshold and opens outwards
- The room is 2300mm x 2600mm
- There is a half sized bathtub, with a shower above and thumb turn taps
- There is a separate shower, with controls at 1000mm high and the shower head is mounted on a sliding rail, at a minimum of 1300mm high
- There is a lowered WC at 420mm
- There is a fold down baby change table at 1000mm





Family Room Toilet Block B



#### **Other Facilities**

#### Dishwashing - Toilet Block A

- Accessed by a paved area, which is accessed via a dropped kerb
- The door is 850mm wide over a 10mm raised chamfered threshold and opens inwards
- There is 1800mm x 2600mm clear space in front of the sinks
- There are 3 sinks at 840mm high with 650mm knee space below
- Lever taps available



#### **Dishwashing – Toilet Block B**

- Accessed by a paved area, which is accessed via a dropped kerb
- The door is 850mm wide over a level threshold and opens inwards
- There is 2100mm x 1900mm clear space in front of the sinks
- There are 3 sinks at 850mm high with 550mm clear space below
- Lever taps available





#### Laundry - Toilet Block A

- Accessed by a paved area, which is accessed via a dropped kerb
- The door is 900mm wide over a 10mm raised chamfered threshold and opens inwards
- There is 1750mm x 2450mm clear space
- The washing machine and tumble dryer, are both front loading
- There are 2 sinks at 840mm with 640mm clear space below
- Lever taps available

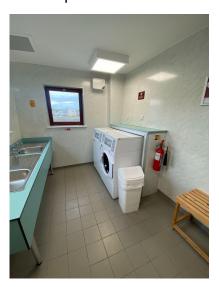


## Laundry - Toilet Block B

- Accessed by a paved area, which is accessed via a dropped kerb
- The door is 850mm wide over a level threshold and opens inwards



- There is 3300mm x 2100mm clear space, which narrows to 1000mm between the sinks and the machines
- The washing machine and tumble dryer, are both front loading
- There are 2 sinks at 850mm high with 550mm knee space below
- Lever taps available



#### Information Room - Opposite Reception, Adjacent to Visitor Car Park

- The door is 800mm wide with a 50mm threshold
- There is 1700mm x 2200mm clear space within the information room
- Information is displayed between 400 and 1600mm, most of the information is displayed on a shelf at 900mm high



#### **Play Area**

- There is a children's play area to the north of the site
- There is a paved pathway to the play area with a dropped kerb to access



- There is a gate to access the play area which opens to 900mm wide
- There is safety flooring around the play equipment, the rest of the ground is grassed



#### **Dog Pathway**

- There is a dog walk to the north of the site
- The dog walk is accessed through a gate which opens to 1200mm wide
- The dog walk is a grassed area



#### **Service Points**

 There are Service Points at various intervals around the site, please check the site map for details



- All of the service points are on concrete settings, with dropped kerbs to access
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 820mm high, with cross head taps
- Chemical Waste Points can be found on the map too, with taps at 1200mm high



#### **Motorhome Service Point**

- There are two Motorhome Service Points on site, one is directly at Toilet Block A and the other is within 25 metres of Toilet Block B
- The taps at both are 1150mm high mounted on 100mm kerbs





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#### Information

Written Information



- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff
   will be happy to read these to you upon request

#### **Customer Care & Support**

#### **Booking Procedures**

If you have any specific requirements for your stay please contact the site directly
and they will be happy to discuss your requirements and reserve you the most
suitable pitch wherever possible.

#### **Evacuation**

- There is an assembly point at the visitor car park in the event of an emergency
- Please ask at reception for more details

#### **Customer Care and Staff Training**

All on site staff have received disability awareness and etiquette training.

#### **Public Transport**

- There is a bus stop 250 metres from the site
- There is a Train and a Park and Ride in Bridlington

#### Taxi

 Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.