

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 [camc.com/club-sites/england/south-east-england/hertfordshire/ashridge-farm-caravan-club-site/](http://camc.com/club-sites/england/south-east-england/hertfordshire/ashridge-farm-caravan-club-site/)

## **At a Glance**



### **Level Access**

- The site is level throughout



### **Step only Access**

- The information room has a small step in



### **Accessible Toilets and Showers**

- There is a combined accessible Toilet and Shower cubicle on site



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception -

## **Site Address**

Ashridge Farm Caravan Club Site  
Ashwell Street,  
Ashwell,  
Baldock,  
Hertfordshire,  
SG7 5QF

## **Arrival and Reception**

### **Approach Route**

- The reception building is on the left hand side of the site entrance road
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- 4 standard parking bays for visitors are also available within 10 metres of Reception but there are no disabled bays

### **Entrance into Reception**

- There is a dropped kerb to the pavement surrounding the building
- The Entrance door is 830mm wide, over a level flush threshold
- The entrance door is not power assisted, and opens inwards
- A simple white doorbell is available to summon assistance between 6pm and 8pm for late night arrivals, this is 1450mm above ground level on the stepped entrance door



Entrance into Reception



Entrance door

## **Reception**

- There is limited space inside of reception. There is approximately 1150mm x 2200mm space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and does not incorporate a dropped section
- The desk is not fitted with a hearing loop



## **Getting around the Site**

- The site is generally set level throughout
- Pedestrians share vehicles routes which are well maintained tarmac

## **Pitches**

- There are 39 pitches on site, 25 of which are hardstanding
- Temporary multipurpose access rubber matting is available
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 3 gravel pitches that are closest to the toilet facilities, these are between 30 and 65 metres away from the facilities
- There are 9 grass pitches opposite reception

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing Facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is connected to the reception building.
- The accessible toilet is accessed via a covered walkway at the side of the building, which is 1100mm wide
- The cubicle door is 850mm wide, over a level threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception

- The cubicle's overall dimensions are 3160mm x 1640mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 440mm, and the shower seat is 400mm above the floor level
- The clear space to the side of the toilet is 1000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 950mm high and have a knob type control
- The shower head is fitted on a sliding rail, which can be between 1100mm and 1660mm from the floor level
- The basin taps are fitted with levers, however there are separate taps for hot and cold water



### **Standard Toilets and Washrooms**

- There is one toilet and shower block, which is connected to the reception building
- Parking is available next in the visitor parking outside of reception
- Entrance doors to the male toilets and accessible toilet are through a covered walkway at the side of the building, which is 1100mm wide
- The female area is accessed via the front of the building next to reception
- The female area has 3 WC cubicles, 2 Shower cubicles and 3 Washbasin Privacy cubicles
- The male area has 2 urinals, 2 WC cubicles, 2 Shower cubicles and 3 Washbasin Privacy cubicles

- Both male and female areas have a modified WC, modified shower cubicle and a modified privacy cubicle with grab rails
- Taps in each block incorporate lever controls



## **Other Facilities**

### **Dishwashing – Toilet Block**

- Access via the covered corridor at the side of the building
- 40mm step into the dishwashing area
- There are 2 sinks at 900mm high, with 800mm kneespace
- 1240mm between step and the sinks
- Lever taps at the sinks



### **Laundry – Toilet Block**

- Access from the back of the building, up a gently sloping tarmac path
- The door is 770mm wide and has a 35mm chamfered threshold
- There is a front loading washing machine and a front loading tumble dryer
- The coin slots are at 1070mm for the washing machine and tumble dryer



- There are 2 sinks at 900mm high with twist turn taps



### **Information Room – Adjacent Reception**

- The information room is in a wooden hut just beyond the main building
- There is graded tarmac from the road
- There is a small cill that gives a 100mm step externally and 40mm step internally
- The door is 800mm wide, and is generally held open
- The room's dimensions of clear space are 1230mm x 1280mm
- The leaflets are placed on racks between 550mm and 1200mm high and on a 900mm shelf



### **Chemical Toilet Emptying Point – Toilet Block**

- This is next to the laundry room at the back of the building
- The door is 770mm wide

- The tap is 1350mm high
- The emptying point is 660mm high



### **Service Point**

- There is one service point on site, behind the main building
- This can be accessed from the adjacent roadways
- Access can be as narrow as 640mm wide
- Taps have crossheads at 740mm high



### **Motorhome Waste Point**

- There is a motorhome waste point in a layby off of the access road at the back of the main building with a drive over waste water grill
- Crosshead water taps at 920mm high





### **Recycling & Waste Area**

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

### **Storage Area**

- There is a large storage area on site, please contact the site directly for more information

## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite the visitor parking bays
- Please ask at reception for more information

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a train station 1.8miles away, with trains to London and Cambridge
- There is a bus stop that is a 5 minute walk from the campsite with buses to Royston and Baldock

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available