

Access Statement

Bearsted

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a barrier at entry to and exit from pitch areas, operated by proximity reader. Entry and exit readers are at 1170mm height. There are 3 visitor parking spaces in total including 1 accessible bay for disabled drivers. The site has 1 late arrivals bay.

Reception

The reception block is adjacent to the visitor parking. The route is 6m passing through 790mm wide opening. The route has a gradient of 1:13 for 2m with no handrails. An alternative 30m accessible route is available with no width restriction. The call bell is fixed at a height of 1330mm. The entrance door achieves a clear opening width of 750mm with a threshold is level. The internal space is 3200mm x 2550mm. There is no seating. The desk is at 950mm height with a low level section at a height of 750mm. There is no hearing induction loop to assist hearing aid users.

Pitches

There are 3 pitches usually offered as accessible pitches. These are pitch numbers 1, 38 and 39 which are the closest to the reception block where the facilities are located. The pitches both have a gravel surface. There are no roll-out mats available. There is a slight gradient of 1 in 20 from pitch 1 to reception. The distances from pitch 1 to the Accessible Toilet is 40m and to reception 30m. Pitches 28 and 39 are 50 metres from the toilet block, there is a gradient of 1 in 12 near to pitch.

Circulation around the Site

Pedestrian access around the site is on the tarmac access road. The site is generally fairly level though there is a gradient of 1 in 12 near to pitch 2 and gradients of up to 1 in 18 in the middle of the site.

Toilet Block

The toilet block is combined with reception and is less than 50m from the accessible pitches. The toilets and other facilities have separate entrance doors with signs on the doors.

The **male and female toilet** doors achieve a 760mm clear opening width. The male and female toilets both have one WC cubicle with grab rails for ambulant disabled people to use. The male toilets have three urinals in total - one is low at 500mm and one has horizontal and vertical grab rails. The male and female toilets both have 2 washbasins and three privacy cubicles with basins at 850mm height, 1 of which has a grab rail. All taps are lever non-mixer type. The male and female toilets both have 4

level-access shower cubicles, one of which has grab rails. There are free standing stools. The shower lever controls are at 1100mm height in the male showers and 1150mm height in the female. The adjustable height shower head in the male showers is 1350mm to 1900mm height and 1300mm to 1800mm in the female.

There is one combined **accessible WC and shower**. The door has a RADAR lock with a key available at reception. The door opens outwards and gives in excess of 800mm clear opening width. There is a D-handle on the outer face of door at 900mm to 1200mm height and a lever handle inside at 800mm height. The room is L-shaped; overall dimensions 3000mm x 2750mm with 1000mm square cut-out. The WC is right transfer and fitted with grab rails. The basin is 350mm from WC and has lever non-mixer taps. The soap dispenser and hand drier are out of reach of WC. There is an emergency alarm, but the alarm reset button is out of reach of the WC. There is left-hand transfer to shower and all the grab rails are in place. The lever control is at 1000mm height, and the adjustable shower head is at 1250mm to 1800mm height.

There is a small fold-down seat that projects only 360mm, though shower chair is also available.



Other Facilities

There is an **information room** located in the same room as the laundry in the reception block. The route is accessible. The entrance door gives 760mm clear opening width and the door threshold is level. The door is heavy to open and has a pull handle at 900mm to 1200mm. There is 2500mm by 3600mm internal space. There are shelves at 840mm height and a display unit at 500mm to 1200mm height. There is a chair.

The **laundry facilities** are in the same room. There are two washing machines and two dryers all of which are front-loading and have controls at 1040mm height. There are 2 sinks at 860mm height with lever non-mixer taps and a wall-mounted iron at 1400mm height with coin slot at 950mm height.

The **dishwashing area** is in the reception block. The route is accessible. The door opening is 810mm and there is a level threshold. There is 1500mm by 1250mm internal circulation space and three sinks at 910mm height with lever non-mixer taps.

There is no **external public telephone** on site.

There is a **service point** in the centre of the site with level access. The facilities have non-lever taps.