

Access Information Statement

Berwick Seaview

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, tpeetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

This site is on a hillside, with a short but steep access road across the grassed verge from the main road, through timber gates, and then widening to a reasonably level tarmac area adjoining the reception building. Visitors have to park on the grass verge directly outside the gates, and there is space for one late arrival directly opposite reception. From late arrivals area, it is 10m across the road at a slight gradient to reception. Beyond reception is a single pole barrier opened by an insert fob, on a post at 1100mm height, for entry, and automatic opening for exit.

Reception

The reception is situated off the tarmac site road. There is a dropped kerb to a combined ramp and stairs, with a level platform 2000mm width adjoining the entrance door. The ramp is approximately 2500mm long, minimum 1300mm wide with 1:10 maximum gradient, and a colour contrasted handrail to the open side. The stairs at the opposite end of the platform have handrails on each side. The inward-opening door has a 750mm clear opening width, with vision panel from 1000mm height and clearly identified lever handle at 1000mm height. The call bell for attention is on the door frame at 1450mm height. Internally, there is a restricted 1350mm turning circle and counter at 900mm height. There is no hearing induction loop system.

Pitches

There are 4 identified accessible pitches, and potentially up to a further 3 accessible pitches on a reasonably level approach that are within reach of facilities. Each of these pitches has a level, loose stone-chippings surface; no roll-out mats are available. 2 of the accessible pitches are between 65m and 75m from the toilet/shower block, which includes an accessible WC/shower, laundry, vegetable preparation; and 60m to 90m from reception. 2 further accessible pitches are approximately 35m to 45m from the toilet block and 140m to 150m from reception.

Circulation around the Site

This is a long narrow site, set on a hillside, quite steeply sloping up from the road, with the site access roads arranged along the contours of the slope progressively sloping between reception and the toilet block. Tarmac surfaced site roads are joint vehicular and pedestrian use, up to approximately 4m wide. The gradient is mostly 1:15, but rising to 1:12 in places. There is a more level section adjoining the reception. There is a raised paved terrace around the toilet block, which has a sloped path and two flights of stairs at the front, as well as three further flights of stairs to allow access from the pitches at the rear. There is car parking provision in front of the toilet block, with dropped kerbs.

Toilet block

The toilet block is approached from a level paved terrace, with separate entrances.

The **accessible WC/shower** is accessed with a standard key supplied by reception for access. The outward-opening door gives 850mm clear opening width. The overall dimensions are approximately 2060mm x 2470mm. There is suitable arrangement of fittings and adequate circulation space for an independent wheelchair access, with right-hand side transfer space to the WC using part of the shower cubicle. Fixed and drop down grab rails adjoin the WC and washbasin. The washbasin is within reach of the WC and has lever taps. There is a red emergency pull-cord between the WC and shower to activate the alarm. The shower area is 900mm by 1000mm, with curtain around. The thermostatically controlled shower has the control at 900mm height, and a hand shower adjustable from 1300mm to 1900mm height. The shower has a drop-down seat, as well as a loose shower chair and fixed vertical and horizontal grab rails.



The combined **female WCs/shower** area has a 150mm step access, with eight WC cubicles, of which one has fixed and drop-down grab rails suitable for ambulant disabled people. Open area washbasins have lever taps. The area also has six privacy cubicles, with lever taps to washbasins but no grab rails suitable for ambulant disabled people. There are four shower cubicles, one of which has grab rails suitable for ambulant disabled users. The cubicles have curtain separation and a 120mm rise step between wet and dry areas.

The **male WCs/showers** have five urinals, one with a lower level bowl. There is a vertical grab rail adjoining one urinal. Of the five WC cubicles, one has grab rails for ambulant disabled users. There are four privacy cubicles, all with lever taps to the washbasins, and one cubicle has a grab rail suitable for ambulant disabled users. There are four shower cubicles, of similar design to female showers, one having fixed grab rails suitable for ambulant disabled users.

Other facilities

Within the toilet block is a **laundry** with access via a 150mm step. The outward-opening door has 780mm clear opening width, with a visually contrasting vertical handle at 1000mm height. Internally, there is a 1500mm turning circle for a wheelchair user. The two standard sink units are at 900mm height with twist-grip taps. The top-loading washing machine, and front-loading drier each have a coin slot at 1200mm height and control panel to the top rear of the machines at 1200mm height. The coin slot for the ironing unit is at 1300mm height.

The **dishwashing room** is to the side of the toilet block, completely open and with a 150mm step. There are three standard sink units at 900mm height, all with twist-grip taps.

The **information centre** is located adjoining reception and sharing the same balcony access. The inward-opening door has 750mm clear opening width, a visually contrasting lever handle at 1000mm height, and vision panel at 1000mm height. Internally, there is a 1500mm turning circle. Brochures and information are displayed on racks from 1000mm height.

The **public telephone** also shares the balcony access with the reception. The outward-opening door gives 750mm clear opening width, but there is restricted internal space of 1000mm by 800mm. There is a standard BT telephone provided. There is no inductive coupler or hearing enhancement devices fitted. The coin slot height is 1500mm.