

## **Accessibility Guide for Berwick Seaview Caravan & Motorhome Club Site**

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ berwickseaview@camc.com

☎ 01289 305198



<https://www.caravanclub.co.uk/club-sites/england/north-east-england/northumberland/berwick-seaview-club-campsite/>

## **At a Glance**



### **Level Access**

- The site is set on a hillside with a steep access road, with slopes throughout the site



### **Step only Access**

- There is a 40mm threshold to the reception and information rooms



### **Accessible Toilets and Showers**

- There is a combined accessible toilet and shower cubicle in the toilet block



### **Accessible Pitches**

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



### **We support the Hidden Disabilities Scheme**

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

## **Site Address**

Berwick Seaview Club Campsite  
Billendean Road,  
Spittal,  
Berwick-upon-Tweed,  
Northumberland,  
TD15 1QU

## **Arrival and Reception**

### **Approach Route**

- Access onto the site is via a steep tarmac driveway
- The reception building is to the right of the driveway when entering the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by fob access.
- The ground is sloped in this area

### **Parking**

- A new arrival bay is set within a few metres of the Reception building.
- There are no marked visitor parking bays
- There is one late night arrival bay set opposite the reception building

### **Entrance into Reception**

- There is a dropped kerb leading to a 1300mm wide ramp, with a hand rail to one side, with a level platform outside of the entrance door
- The Entrance door is 750mm wide with a 40mm threshold
- The entrance door is not power assisted, and opens inwards



## **Reception**

- There is approximately 1500mm x 3500mm turning space, in front of the desk
- The reception desk is 900mm high, with no dropped section
- The desk is not fitted with a hearing loop



## **Getting around the Site**

- The site is set on a hillside and slopes throughout, there is a more level section of the site adjoining the reception
- Pedestrians share vehicles routes which are tarmac but do incorporate speed bumps

## **Pitches**

- There are 99 pitches on site, 83 of which are hardstanding
- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

## **Toilets and Changing Facilities**

### **Accessible Toilets and Bathing facilities – Toilet Block**

- A combined Accessible Toilet and Shower cubicle is located in the toilet block which is centrally located
- The door to the cubicle is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a standard key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2250mm x 1800mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm above the floor level and the shower seat is 500mm above floor level
- The clear space to the side of the toilet is 500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower and WC Pan are fitted with grab rails to assist transfer and mobility
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



### **Standard Toilets and Washrooms**

- The toilet block is located centrally on the site
- The female area has 8 WC cubicles, 5 Shower cubicles and 4 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 5 Urinals, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- Most of the showers have a 100mm step into the shower, with the exception of the modified shower cubicle in each area
- There is a modified shower and WC cubicle in each area, with grab rails to assist mobility
- Taps in each incorporate lever controls



### **Baby and Toddler Room - Toilet Block**

- There is a baby and toddler room within the toilet block
- There is a key required to access the room, this can be borrowed from reception
- The door opens to 750mm wide, over a level threshold and opens inwards
- There is 1050mm x 1300mm clear space within the room
- There is no WC or Basin within the room
- There is a half bath with a lever tap to access
- There is a drop down baby changing unit at 900mm high





## **Other Facilities**

### **Dishwashing Room - Toilet Block**

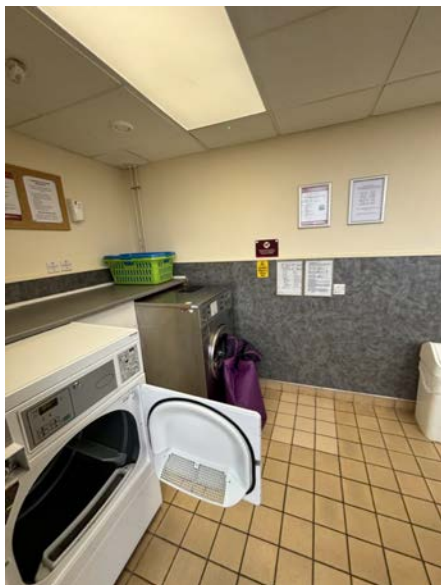
- The door opens to 900mm wide over a rollover threshold and opens outwards
- There is 600mm x 3150mm clear space within the room
- There are 3 sinks at 800mm high, with 630mm knee space below
- Lever taps available



### **Laundry – Toilet Block**

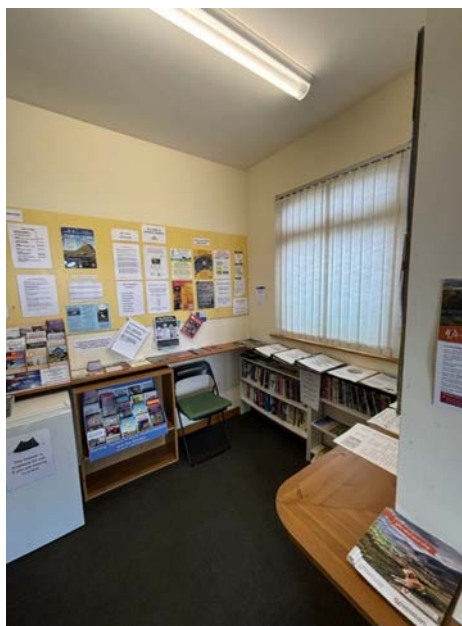
- The door opens to 750mm wide over a 20mm threshold and opens inwards
- There is 1900mm x 2300mm clear space within the room

- There are 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks at 850mm high with 550mm knee space
- Lever taps fitted



### **Information Room**

- There is an information room next door to the reception, in the same building
- The door opens to 750mm wide over a 40mm threshold and opens inwards
- The room is an L shape, with 950mm x 2650mm and 2650mm x 1550mm clear space within the room
- The information is displayed on an 900mm high shelf



## **Service Points**

- There are Service Points at intervals around the site these can be seen on the site map
- The service points are mounted on concrete and have level access from adjacent roadways
- The paths around the service points can be as narrow as 750mm wide
- The water taps are at a maximum of 830mm high, with cross head taps
- Chemical Emptying Points can be found at the service points with taps at 75mm and ledges at 550mm high



## **Motorhome Service Point**

- There are two Motorhome Service Point on site, one located close to the toilet block and one located at top to the west of the site
- The taps at the Motorhome Service Point opposite the toilet block are 1150mm high above a 100mm kerb
- The taps at the Motorhome Service Point at the top of the site are 1100mm high with no kerb





## **Information**

### **Written Information**

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

## **Customer Care & Support**

### **Booking Procedures**

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

### **Evacuation**

- There is an assembly point opposite the entrance in the event of an emergency
- Please ask at reception for more details

### **Customer Care and Staff Training**

- All on site staff have received disability awareness and etiquette training.

### **Public Transport**

- There is a bus service from the site entrance that goes to Berwick every 30 minutes.
- Berwick upon Tweed railway station is 2 miles from the site, with trains to Edinburgh in 40 minutes

### **Taxi**

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.