

Access Statement

Blackpool South

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

Access to the site is from a country lane, via a tarmac surfaced drive. The main site areas are access controlled by two sets of automatic barriers, operated by remote sensors provided to customers on arrival. There are up to 10 visitor car parking spaces. The car park is accessed through the main barrier near reception and is approximately 100m from reception. None of these are specifically designed for disabled people, but there is a sizeable area, with loose stone chippings, about 70 metres from Reception. There is no Late Arrivals Area.

Reception

From the tarmac surfaced access road is a ramped footpath, 3m long and 1250mm wide, set to a gradient of approximately 1:15. Immediately outside the door is a level landing, but a 50mm threshold to the door. The inward-opening door has 750mm clear opening width. The call bell for attention is on the door frame at 1500mm height. Internally there is space for a turning circle of 1500mm for wheelchair users, and the counter is at 880mm height. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 9 identified accessible pitches that are close to reception and the toilet block, as well as 5 other potentially accessible pitches. No roll-out mats are available. The access roads serving these pitches are tarmac surfaced, the pitches have a gravelled level surface. These pitches have a level route to the toilet block and reception. The accessible pitches are between 10m and 35m from the Accessible Toilet and Shower; 10m to 35m from the water service point, Laundry, and Baby and Toddlers room; 10m to 40m from the Vegetable Preparation area; 40m to 100m from Reception, information room and public telephone.

Circulation around the Site

The site is completely level. The tarmac surfaced main access roads are shared by vehicles and pedestrians.

Toilet Blocks

There is one toilet block on the site with a bay for parking vehicles at the front of the block. The female toilets have level access but the male toilets have a 150mm high step at the entrance.

The **male and female toilets** have inward-opening doors with clear opening widths of 720mm. In both male and female toilets, each has an identified ambulant disabled accessible WC with a fixed grab rail. The privacy cubicles have lever taps to the washbasin, but no grab rails. There is one shower specifically adapted for ambulant disabled people, with an adjustable height hand shower, and a 20mm sloped step between dry and wet areas.

The combined **accessible shower and toilet** is accessed via a 2m long paved ramp, 1180mm wide, with a retaining wall but no handrail. A standard key is supplied by reception. The outward-opening door has 730mm clear opening width, with a lever handle at 1000mm height, and internal pull bar at 850mm height. The room is 2990mm x 2300mm, and circulation space for a wheelchair user is adequate, except that the WC and wash basin are on opposite walls, making it impossible to use them in combination by an independent wheelchair user. The WC is right-hand transfer, and there are grab rails provided to assist. An alarm system is provided. The washbasin has adjustable height from 650mm to 850mm, with lever taps, and a mirror over at 900mm height. The shower is level access, measuring 1040mm square, with a thermostatic shower control at 900mm height, a drop down seat at 460mm height, and hand shower with height adjustment from 900mm to 1950mm. The alcove shower will restrict transfer from wheelchair to shower.



Other Facilities

There is a **laundry** facility with level access from a ramped footpath. The outward-opening door has a 730mm clear opening width. Internally there is a limited turning space of 1500mm for a wheelchair user. There are two standard 900mm height sink units with thumb turn taps, front-loading dryer washing machine, with coin slot and controls to the rear at 1000mm height. There is also a fold-down ironing board at 1000mm height, with coin slot at 1200mm height.

(NOTE: a new front-loading washing machine is due to arrive shortly).

The **dishwashing area** is located off a through walkway in the toilet block, with level access. The inward-opening door has 740mm clear opening width. The space internally is slightly limited at 1400mm by 2300mm. There are three standard sink units at 900mm height, with thumb turn taps.

The **information room** has a 120mm step, with an outward opening door 820mm clear opening width, and with internal space 2200mm x 1300mm. Information is on shelves at 1050mm height.

There is **one public telephone** adjoining reception, and accessed by a level path. Space internally is limited to 900mm x 750mm, with a clear opening width of 770mm. The standard BT telephone has sound enhancement for hearing impaired people, and a coin slot height at 1450mm.

The water **service point** has level access.