

Accessibility Guide for Blackpool South Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/north-west-england/lancashire/blackpool-south-caravan-club-site/>

At a Glance



Level Access

- The site is level throughout, with level access to most facilities in at least one area



Step only Access

- The information room has step only access, over a 100mm step
- There is a 70mm threshold into the reception



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Blackpool South Caravan Club Site
Cropper Road,
Marton,
Blackpool,
Lancashire,
FY4 5LB

Arrival and Reception

Approach Route

- The site is accessed via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is a proximity fob entry barrier to the site
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 7 visitor cars to park approximately 70 metres from the reception, with no designated disabled bays and on loose stone chippings
- There are no late night arrival bays

Entrance into Reception

- There is a ramped footpath, which is 3 metres long and 1250mm wide to reception
- The Entrance door is 750mm wide over a 50mm threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1550mm above ground level



Reception

- There is approximately 2800mm x 2900mm turning space, clear of the desk and furniture
- The reception desk is set 880mm above the floor with no dropped section
- The desk is not fitted with a hearing loop
- There are shelves between 200mm and 1500mm with various items for sale within the reception area



Getting around the Site

- The site is generally level throughout
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps

Pitches

- There are 92 pitches on site, all of which are hardstanding

- Temporary multipurpose access rubber matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 9 pitches recommended for those with accessibility needs on site, which are between 10 and 35 metres from the toilet block and 40 to 100 metres from the reception, pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is in the centre of the site
- The Accessible Toilet and Shower cubicle is accessed via an 2 metre long shallow ramp, with no handrails
- The door is 730mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a standard key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2250mm x 2400mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- The shower is set in a separate cubicle within the room with a light curtain to access, the dimensions of the shower are 1000mm x 1050mm
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1000mm above floor level
- The sink is adjustable, with a lever to adjust its position
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block which is to the centre of the site
- The toilet block has a brick path around, with a dropped kerb to access
- The male and female facilities have 720mm wide doors, with level thresholds
- The female area has 7 WC cubicles, 5 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area has 5 WC cubicles, 4 Urinals, 5 Shower cubicles and 5 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 750mm wide, with a level threshold and opens inwards
- The door is locked by a standard key, which can be borrowed from the reception
- The room's dimensions are 1900mm x 2100mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is a drop down baby change unit at 850mm
- The basin has lever taps



Baby and Toddler Room

Other Facilities

Dishwashing – Toilet Block

- The dishwashing is accessed through a walkway in the toilet block
- The door is 740mm wide, over a level threshold and opens inwards
- There is 1450mm x 1500mm clear space
- There are 3 sinks in a 900mm high counter with 850mm knee space underneath
- There are lever taps available



Laundry – Toilet Block

- There is a footpath leading to the laundry room
- The door is 750mm wide, over a level threshold and opens outwards
- There is 2000mm x 2400mm clear space
- There is 1 front loading washing machine and 1 front loading tumble dryer
- There are 2 sinks in a 900mm high counter with 850mm knee space below
- Thumb turn taps fitted



Information Room – Adjacent to Reception

- The information room is in a small wooden shed near the reception

- The door opens to 750mm wide, over a 100mm threshold and opens outwards
- The room's dimensions are 2600mm x 1700mm
- Information is displayed on a desk at 900mm high



Play Area

- There is a play area to the west of the site
- There is access over grass
- The gate is 1100mm wide
- The equipment is mounted on safety flooring



Dog Walk

- There is a dog walk to the east of the site
- There is access over natural ground
- There is an 800mm wide gate
- The ground here is natural and level



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 800mm wide
- The water taps are at a maximum of 700mm high, with cross head taps
- Chemical Emptying Points can be found here too, with taps at 800mm wide



Motorhome Service Point

- There is one Motorhome Service Point on site, located on the main access road
- The taps are 1200mm above the ground level



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service a 20 to 30 minute walk away, both of the services that run from here go to Blackpool Town Centre

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.