

Access Statement

Blackshaw Moor

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The site is access controlled at the entrance. The barrier raises automatically between the hours of 9.00am and 8.00pm, otherwise members can activate the barrier using proximity card readers set at a height of 1200mm. The new arrivals area is located adjacent to reception on a level section of the site. The site does not have a late arrivals or visitor car parking area.

Reception

Reception is combined with the lower western Toilet Block. From the arrivals area the building is accessed via a ramp 900mm wide set at a gradient of 1:15 with a single handrail only. An alternative stepped means of access with a single handrail is provided at the front of the building. An additional ramped means of access to reception is set at a gradient of 1:14 with no handrail. The door to reception achieves an 800mm clear opening width over a level threshold. The call bell is mounted at a height of 1200mm. Internally the reception area does not achieve adequate wheelchair manoeuvring space. A limited clear space of 1100mm is maintained in front of the reception counter. The reception counter is mounted at a height of 930mm and does not incorporate a low level position. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 89 pitches, all of which have a hard-standing. The site has 8 fully serviced pitches with drainage and water supplies. There are 6 hard-surfaced pitches on a level section of the site within 45m of the lower Toilet Block and reception building. There are 8 pitches located on level section of the site within 35m of the upper Toilet Block.

Circulation around the Site

The site slopes upward from the entrance to the east. Access roads from lower toilet block and reception to the central terrace and lower western terrace exceed 1:20. The steeper gradients to the upper eastern site areas and upper Toilet Block exceed 1:12.

Toilet Blocks

The site has 2 toilet blocks. The lower Toilet Block is not served by a car parking area. Pathways at the perimeter of the building achieve a firm and level surface. The upper Toilet Block is located to the east of the site accessed from a dropped kerb. Parking space for 2 vehicles is provided. From the eastern approach 2 graded pathways slope down to the Toilet Block, gradients exceed 1:12 at the base of these footpaths. Footpaths at the perimeter of upper Toilet Block are set to a significant gradient and cross-fall adjacent to the entrances to male and female toilets, gradients exceed 1:12.

The upper Toilet Block does not have an accessible toilet and shower cubicle. The lower Toilet Block **accessible WC and shower cubicle** door achieves an 800mm clear opening width over a raised threshold of 15mm. The door is operated by a key at a height of 950mm. The overall cubicle size is 3600 x 2200mm. The cubicle achieves adequate wheelchair manoeuvring space to WC and shower positions. The level access shower and WC are right hand transfer. The WC, basin and shower are fitted with grab rails which are lacking in colour and contrast. The cubicle is fitted with an alarm system.



The WC has a single vertical grab rail only. The shower does not have a pull down grab rail. The WC, basin and shower are fitted with ergonomic lever style controls.

The lower Toilet Block **male and female toilet** doors achieve a 770mm opening width, the male door has a stepped threshold of 120mm. Ambulant disabled WC and shower cubicles are provided with grab rails which are lacking in colour and contrast. There is a 60mm step down into the shower cubicles. Cubicle doors are inward opening, restricting manoeuvring space. WCs, basins and showers are fitted with ergonomic level style controls. Recessed entrances to the upper **male and female toilets** are set to a gradient of 1:15. Doors achieve a clear opening width of 730mm over a level threshold. Ambulant disabled WC and shower cubicles are provided with handrails. Shower cubicles are level access with a recessed drainage gully. WCs, showers and wash hand basins are fitted with ergonomic lever style taps.

Other Facilities

The lower Toilet Block **dishwashing area** door achieves an 800mm opening width over a raised threshold of 10mm. There is limited clear space of 1050mm in front of the counter mounted sinks which restrict knee space for wheelchair user. Sinks are fitted with thumb turn taps. The upper Toilet Block dishwashing area double doors achieving a 900mm clear opening width through a single leaf over a level threshold. Internally the room is very narrow, achieving a restricted 800mm clear space in front of sinks. Counter mounted sinks are set at a height of 850mm and do not provide any knee space. Sinks are fitted with thumb turn taps.

The pavement to the lower Toilet Block **laundry** is set to a gradient of 1:12 with no handrail. The laundry door achieves an 800mm clear opening width with a raised threshold of 15mm. Internally there is adequate wheelchair manoeuvring space in front of washer dryer and sink positions. Counter mounted sinks are set at a height of 890mm with no knee recess. Sinks are fitted with thumb turn taps. The washer and dryer are front loading and coin operated.

The lower Toilet Block **baby and toddler room** door achieves an 800mm clear opening width with a raised threshold of 15mm. The cubicle size is 2245 x 2200mm. Facilities include a lowered toddlers WC, basin, small bath and baby changing table with a 730mm clear knee space. The WC position does obstruct space to the side of the bath. The basin is fitted with lever style taps. The bath is fitted with thumb turn taps.

The **information room** is located adjacent to reception. The door achieves an opening width of 800mm with a raised threshold of 15mm. The narrow room width of 1300mm does not allow adequate wheelchair manoeuvring and turning space. Information is displayed in the range of 700 – 1400mm above floor level.

Service points are provided at intervals around the site. Facilities include drinking water, waste water, chemical disposal points, general waste and recycling facilities. Service points are mounted on a concrete plinth finishing flush with adjacent access roads. A motorhome waste point is provided adjacent to the arrivals bay. Further drinking water, waste water and chemical disposal points are provided at toilet blocks.

The lower Toilet Block **drying room** door achieves an 800mm clear opening width. The door has a stepped threshold of 150mm. Internally the room achieves a narrow width of 1600mm. Circulation space narrows to as little as 640mm between benches.

A **dog walk pathway** is located a short distance from the arrivals bay on a level section of the site. The access road leads to a grassed and unsurfaced pathway which continues through a wooded area of the site.

The site has a **children's playground** located adjacent to the upper Toilet Block. The Playground is accessed from a gravel pathway set to a slight gradient and through a gate with a 700mm clear width. Children's play equipment is mounted on bark chippings.