

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ boltonabbeyestate@camc.com

☎ 01756 710433

🌐 <https://www.caravanclub.co.uk/club-sites/england/yorkshire/north-yorkshire/bolton-abbey-estate-caravan-club-site/>

At a Glance

Level Access

- The site slopes throughout, with steeper slopes to the far end

Step only Access

- The Information Room has step only access

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception



We are Dementia Friendly

- Our organisation has been Dementia Friendly since 2025



Relay UK

- Our contact centre in East Grinstead supports Relay UK from BT

Site Address

Bolton Abbey Estate Caravan Club Site
Bolton Abbey,
Skipton,
North Yorkshire,
BD23 6AN

Arrival and Reception

Approach Route

- The site shares access with the adjoining National Parks visitor and activities centre. There is a tarmac drive to the site
- The reception building is to the left when you enter
- There is a single entry barrier to the site, with a prox card to operate
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 3 visitor cars to park within 20 metres of the reception, on a gravel ground, however there are no designated accessible bays
- There are no late night arrival bays

Entrance into Reception

- The reception is accessed by a 3 metre ramp, which is 1030mm wide
- The Entrance door is 850mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 2200mm x 2400mm turning space, clear of the desk and furniture
- The reception desk is set 930mm above the floor with a dropped section at 740mm
- The desk is not fitted with a hearing loop
- There are some items available for sale between 400mm and 1800mm high



Getting around the Site

- The site is generally sloping throughout, with steeper slopes towards the far end
- Pedestrians share vehicles routes, which are well maintained tarmac with no speed bumps

Pitches

- There are 55 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 2 pitches on site, which are within 8 metres of the toilet block and 100 metres of reception which may be suitable for those with accessibility needs

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block, which is to the centre of the site
- The Accessible Toilet and Shower cubicle is accessed via the paved area around the toilet block
- The door is 850mm wide, over a level threshold and opens outwards
- The cubicle door is secured by a standard key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 3500mm x 2840mm
- The WC pan is left hand transfer.
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 2500mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- There is a drop down baby change table at 850mm
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet block to the centre of the site
- There are dropped kerbs to access the toilet block
- The female area has 4 WC cubicles, 4 Shower cubicles and 4 Washbasin Privacy cubicles
- The male area has 4 WC cubicles, 4 Urinals, 4 Shower cubicles and 4 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in block incorporate lever controls



Other Facilities

Dishwashing – Toilet Block

- There is a dishwashing area in the toilet block
- The door opens to 750mm wide, over a level threshold and opens outwards
- There is 1000mm x 3600mm clear space
- There are 2 sinks in a 900mm high counter with 800mm knee space underneath, and one lower sink at 800mm high with 700mm knee space underneath
- There are lever taps available



Laundry – Toilet Block

- The door is 750mm wide, over a level threshold and opens outwards
- The room's dimensions are 2250mm x 1900mm
- There is one top loading washing machine and one front loading tumble dryer
- There is one sink in a 850mm high counter with no knee space below
- Lever turn taps fitted
- There is a drying room within the laundry room, this is a cupboard size room and the door opens to 750mm wide



Information Room – Adjacent to Reception

- The information room is within a small wooden building
- The door opens to 700mm wide, over a 70mm step and opens outwards
- The room's dimensions are 1850mm x 2250mm
- Information is displayed at 870mm high



Dog Walk

- There is a dog walk to the east of the site
- There is an 800mm wide gate with a latch at 800mm high
- The ground is sloped and has natural footing underneath



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete settings, with level access from the adjacent roadways
- The paths around the Service Points can be as narrow as 750mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1100mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located adjacent to the toilet block
- The taps are 1150mm high, mounted on a 100mm kerb



Recycling & Waste Area

- This site has a waste and recycling area, please consult the site map for the location. If you have any concerns or questions please discuss with the site team during your stay.



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.

- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite the reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 100 yards from the site, with limited buses that run to Grassington or Ilkley

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.