

Access Statement

Borrowdale

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The entrance to the site is by way of a tarmac drive, steeply sloping, widening in front of reception. There is no barrier. Visitor parking is restricted to a small tarmac lay-by opposite the reception, with no marked bays, and no designated parking spaces for disabled people. The remaining parking is 10m from reception on a cross sloped tarmac-surfaced route.

Reception

Reception is accessed by way of a footpath, 500mm width, with a kerb upstand of 130mm, and an 80mm step to the entrance. The inward-opening door has 750mm clear opening width, with vision panel from 1000mm height, and lever handle at 1000mm height. The call-bell for attention is on the door frame at 1500mm height. Internally, the space is small, 1900mm x 900mm overall. The counter is at 900mm height. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The 5 identified accessible pitches have a reasonably level approach, across a tarmac surfaced access road, to the chemical toilet emptying point and water service point. As this is a very steeply sloping site, it is not practical for a disabled person to travel up the road to the reception and information centre, except by car. There is lighting from bulkhead lighting to the reception building.

Circulation around the Site

This site is small and located in a steeply sloping woodland location, with caravans set in clusters amongst the trees. The pitches are surfaced in natural hardcore, which is often uneven. The steeply sloped tarmac surfaced site roads are joint vehicular and pedestrian use, up to approximately 4m wide. There is no wayfinding signage, except on the outside of buildings. The site does not easily lend itself to access for wheelchair users and people with limited mobility.

Toilet block

There is no toilet block. The site has no accessible toilet or shower.

Other facilities

There is no **laundry** or **dishwashing area**.

The **information centre** is located in a small timber shed, next to reception. There is 100mm step, and the outward-opening double door has a clear opening width of 730mm, with a colour contrasted lever handle at 1300mm height. Internally, total dimensions are 2400mm by 1200mm. Information is placed on shelves from 1000mm height.

The **public telephone** is to the rear of reception. There is a 130mm step at the entrance, and a 90mm threshold. The outward-opening door has 750mm clear opening width with colour contrasted lever handle at 1000mm height. Internal space is 830mm by 600mm, with the BT telephone coin slot at a height of 1450mm. There is an inductive coupler hearing enhancement device.