

Access Statement

Bourton on the Water

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, text or talk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browseraid text help. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The entrance to this small site is along a single track tarmac road. The gated entrance is locked at 20:00pm and opened at 08:00am. A key to the gate lock is issued on arrival for access and exit within these times. The pedestrian gate is open 24 hours. Visitor Parking is limited. There is 1 'New Arrival' parking bay, directly outside Reception. There are no parking bays designated for disabled drivers, although where it is safe to do so the Wardens will allow a vehicle to park on pitch. There is no late night arrivals area.

Reception

Reception is clearly visible on the down-hill approach and is reached from a level tarmac road. There is a white highlighted 100mm kerb up to a concrete slab paved area around the reception building. There are no dropped kerbs onto the concrete paved area. The entrance door has a clear opening of 818mm and a 135mm step up, which is highlighted white and a 65mm step down on the other side into the reception room. This area is not accessible to wheelchair users. The counter is 887mm above floor level with no lowered section. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated as accessible pitches, though pitches 1 – 4 and 22 – 25 are often recommended. The nearest of these recommended pitches is 30 metres away from the reception building and 8 metres from a service point.

Circulation around the Site

The main public areas through the site share the well maintained tarmac road with the site traffic. All accessible kerbs are clearly visible and highlighted with bold white edges.

Toilet Block

The site has no male, female or accessible toilets. There is no laundry or dishwashing area on this site.

Other Facilities

There are 4 **service points**, one with an unmarked parking bay for 1 vehicle. Service points are all accessible to wheelchair users from the tarmac road onto a concrete area. There is good access to the dustbins. Taps have been fitted with non-returnable valves which are very stiff to turn.

The **Information Room** is a wooden shed adjacent to, and on the same paved area as the reception building, and has the same access problems. There is a 75mm step up into the room with a 35mm step down. The door opens outwards with a clear access of 773mm.

The **Public Telephone** is in a small kiosk at the rear of the reception and adjacent to the Information room. The outward opening door has a clear opening of 788mm. There is a 115mm step up into the room. Access to the phone has the same problems as the reception and Information Room.

There are 2 ways to access the **dog walk**. One across a relatively level grass area and the other across level tarmac at the far end of the site. Either approach is down a set of 11 concrete steps, with hand rails exiting to a fairly level track, the treads and risers of the steps are clearly highlighted with white paint. The egress and exit road has grass verges which can be used to exercise dogs as long as the handlers clean up after them.