

Access Statement

Broadway

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a keypad operated entry barrier to negotiate both to access into and exit from the site. Visitors' parking is located within 20 metres of the reception building on a level route. There are 11 marked parking bays on a tarmac surface, though none are designated as accessible parking bays. Late arrivals are also accommodated on the visitors' parking area.

Reception

The reception and information room are in a single building located near the site entrance. There is a dropped kerb and slight ramp at a gradient of 1:15 to a level paved area giving access to a covered entrance. There is a call bell for assistance located near the door of the reception. The inward-opening entrance door to reception has a clear opening of 900mm and the threshold is level. Internally there is plenty of space for wheelchair users to manoeuvre, and the 915mm high counter has a low section at 755mm above floor level. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 115 pitches on the site. There are no pitches permanently designated as accessible pitches, though 3 gravel pitches (44, 45 and 46 on the site plan), are often recommended. The nearest of these recommended pitches is over 150m away from the reception building with gradients of up to 1:10 in places. The recommended pitches are between 5m and 20m from the toilet block. However, the recommended pitches and associated service point and toilet block are accessed on a level route. The site is on a number of different levels with some steep gradients between. The main road from the lower part of the site with the recommended accessible pitches has a section with 1:10 gradient. There is a pedestrian path with 23 steps between the lower toilet block and road to reception, and a further steep path with steps up to the Goods Shed toilet block.

Circulation around the Site

Main pedestrian routes through the site share the vehicle roadways, which have a firm, well maintained tarmac surface. There are four speed bumps through the site, and they do not have level sections which may present difficulties for people with wheelchairs. Gradients around the site can be steep at up to 1:10. There are several paths, some of which are steep with steps and handrails.

Main Toilet Block

The main toilet block is at a lower level than reception, and is reached by a road with a gradient of up to 1:10 in one section. There is unmarked space for parking up to 3 cars in front of the toilet block. There is a steep path with steps and handrails behind the block leading to the reception level. The building is surrounded by a raised paved area of concrete paving slabs 1200mm wide, with dropped kerbs for wheelchair access.

The **male and female toilets** have inward-opening doors with clear opening widths of 790mm and level thresholds. In both male and female toilets, one shower cubicle, one privacy cubicle and one WC cubicle are fitted with grab rails. The taps to the basins are lever type and non-mixer. There is a combined **accessible shower and toilet** located adjacent to the other toilets and accessed via the raised paved area using a RADAR key. The outward opening door has a level threshold and 890mm clear opening. The room is 2516mm wide x 2456mm deep. The toilet is left hand transfer and the shower seat is right-hand transfer and there are grab rails provided to assist. An alarm system is provided. Taps and controls are lever type. Shower controls are 988mm above floor level with adjustable shower head at a minimum height of 1300mm.



Other Facilities

There is a **laundry room** located in the toilet block and accessed from the external pathway. The inward-opening door has a 790mm clear opening. There are two front-loading washing machines and one top-loader. The coin slots are generally within reach at 1000mm from the floor. Sinks are 850mm above floor level with no knee space below. The taps are thumb-turn.

The **dishwashing area** is located in the main toilet block and accessed from the external pathway. The inward-opening door has a 790mm clear opening and is stiff to open. There are four sinks, one of which is set at a low level of 615mm above floor level with restricted leg space below. The taps are thumb-turn.

The **baby and toddler room** is also accessed from the external pathway. The inward opening door has a clear opening of 790mm over a level threshold but it is stiff to open. It is well equipped with toddler level toilet, sit in bath with shower, and nappy changing table.

There is a toilet block with a **dishwashing area** in the old **Railway Goods Shed** at the highest level of the site. The entrance to the block is accessed by twelve 150mm steps with handrails on either side of the wide entrance over cobbles. The cobbled entrance is reached either by a tarmac road approximately 250 metres from the reception block, or by a set of steep steps. It is not considered accessible for wheelchair users or those with limited mobility.

The **information room** is in the reception building and is accessed through an inward-opening door with a 900mm clear opening. Internally, the space is large and easily accessible to wheelchair users. There are **two public telephones** at the site, one adjacent to the Goods Shed, and one in a telephone box to the right of the main toilet block. The telephone box near to the main toilet block has a level threshold.

There are four **service points**. The service points have level access from the road beside them.

There is a fenced and gated **play area** accessed by a tarmac path at the lower end of the site. The tarmac path does not extend all the way to the road at the western end, and there is a short section of gravel. The play area itself is accessed through a latched gate over a slightly eroded area of grass and soil.

There is a **dog walk area** accessed up a set of nine 150mm steps near the Goods Shed toilet block. This is not suitable for wheelchair users.