

Access Statement

Bromyard Downs

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The entrance gate is kept open all the time when the caravan park is open with direct access from the road. Visitor parking is provided. There are 5 marked bays on a good tarmac surface, though none are larger bays designated for disabled drivers. The remaining tarmac car park is a flexible space for cars and caravans accommodating approximately 18 cars. Visitor parking is located within 2-5 metres of the reception building on a level, firm route.

Reception

The reception is located near the site entrance. There is a single concrete slab step up to the entrance door. There are no handrails. There is no call bell for assistance located near the door and within reach of a wheelchair user. The entrance door has a narrow clear opening width of 700mm with a raised threshold. Internally there is a space of 1400mm x 2500mm which is likely to be accessible to most wheelchair users. The reception counter is at 890mm. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 40 pitches on the site. There are no pitches permanently designated for disabled people and these are allocated, as preferences are identified, on booking. One gravel pitch is located adjacent to the car park and approximately 5m from reception. Pitches closest to the service points are approximately 3-10m.

Circulation around the Site

Main pedestrian routes through the site share the vehicle roadways which have a firm, well maintained tarmac surface. There are no speed bumps through the site. The upper and lower levels of the site are both level but the road leading up to the upper site is very steep at a gradient of approximately 1:5. All areas on the lower section provide level access to all facilities.

Toilet Block

There is no toilet block available on the site. There site does not have an accessible toilet and shower.

Other Facilities

The **information room** is provided near the reception building. It has a level approach and is located directly adjacent to the visitor parking area. There is a single step of 140mm and a raised threshold of 80mm. The door to the information room is 740mm clear opening width. Internally, the width is 1800mm x 2000mm length, with a display shelf to the perimeter at a height of 1000mm.

There is **no public telephone** on site.