

Access Information Statement

Broomfield Farm

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and car parking facilities

There is no barrier at site entry. Car parking is immediately adjacent to the reception block and there is space for approximately six cars. The distance from parking to reception entrance door is approximately 10m. Car parking bays are not marked out.

Car park surface is tarmac and is level. There is a dropped kerb on the route to the reception door. The paving at the dropped kerb slopes up at a gradient of 1 in 11 for 1900mm. There are no handrails to the sloping route. The late arrivals area is near to the visitors' parking area. Space is provided for approximately six cars. Bays are not marked out.

Reception

The reception has sign on the external wall. There is a wall mounted box next to the door with a signing-in/out book for seasonal pitch users. This is at a height of 900mm to the box latch and 750mm to the book shelf. The entrance door threshold is not level, with a step up of 30mm. The door opens easily and has clear opening width of 810mm with a lever handle at 1000mm height. The door is half-glazed with glazing at a height of 930mm. There is no bell. Internally there is limited space, 1200mm by 1500mm. There is no visitor seating. The reception counter is 880mm high with no knee space. There is no hearing enhancement system.

Pitches

The two pitches nearest reception (pitches 1 and 2) or the two pitches nearest the service point (pitches 11 and 12) are usually offered if an accessible pitch is requested. Booking arrangement is flexible. The pitches are gravel and there is no roll-out mat provided. The routes to reception are level and surface is tarmac. Pitch 1 is 20m from reception, information room and telephone and 22m from a service point. Pitch 11 is 140m from reception, information room and telephone and 30m from a service point.

Public areas of the site

The road around the site is mainly level however there is a gradient of 1 in 12 immediately outside the site entrance and a gradient of 1 in 18 on part of the road at the rear of the

site. There are no traffic calming measures. Pedestrian route is along the road. There is little signage, but the site is small. There is external lighting.

Toilet block

There is no toilet block on the site.

Other facilities

The **information room** is in the reception block. The route to the information room door is paved and level. There is external lighting and a sign on the door. The door threshold is not level, with a step up of 30mm. The door has no visual contrast, opens easily and has clear opening width of 810mm with a lever handle at 1000mm height. The door is half-glazed with glazing at a height of 950mm. The room is small, with only 1900mm by 950mm internal space and the floor is firm carpet. The room contains shelves at 800mm and 1200mm height, a low table at 450mm height and a display unit at 500mm to 1200mm height with visitor information leaflet display.

The **public telephone** is in a small room adjacent to the information room. There is a step up at the door threshold of 40mm. The door gives 810mm clear opening width and opens easily. The door has a lever handle at 1000mm height and is half-glazed to a height of 950mm. The space inside the room is limited at 1050mm wide by 700mm deep plus 290mm knee space below the shelf. The shelf is at 690mm height; the telephone top coin slot at 1400mm height and top button at 1300mm height. The telephone has an inductive coil.

There is an external **service point** near to the accessible pitches. The route is across the tarmac road and access is level. The service point has water supply, waste disposal and bins. The taps are cross head type.