

Access Statement

Bunree

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The site has 4 spaces for new arrivals as well as 3 spaces for late arrivals near reception block, as well as parking spaces for visitors. Neither of these spaces is designated for disabled people but have evenly laid tarmac on level ground.

Reception

The approach route to the reception is step-free with a dropped kerb onto the pavement. There is a 12m long path with a gradient of approximately 1:12 to the front of reception without handrails. The kerb edge is generally not well identified. There is a threshold step of 110mm at the entrance. The door has a D-line handle and vision panel. There is a call bell for assistance located at 1000mm by the door. The counter height is 900mm, with no lowered section, and is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. 7 gravel-surfaced pitches are made available for disabled people near the accessible WC block. These pitches are between 5m and 30m from the accessible toilet, laundry and dishwashing area and approximately 200m from the information room and reception.

Circulation around the Site

The site is level with a tarmac road, with 2 speed bumps on the road running along the back of the site. Both pedestrians and vehicles use this access road and there is no definition between pedestrian or vehicle routes. Wayfinding and signage consistent with Caravan Club sites standard signage.

Toilet Blocks

The male, female and accessible facilities are within a centrally located toilet block which also contains laundry and vegetable preparation area.

There are steps at the entrances into both the **male and female facilities**. Both have doors which are kept unlocked. Internally they have tiled floors. There are privacy cubicles with washbasins in each of the single sex facilities, one has grab rails for ambulant disabled people. In both male and female toilets one WC and one shower cubicle are fitted with grab rails to assist ambulant disabled people.

There are grab rails and privacy screens at one of the urinals. The taps to some of the washbasins are single twist type. Both facilities have poor visual contrast between fittings and their background.

There is an **accessible shower and toilet cubicle** located near the female facilities, which is opened using a standard key.

There is a short ramp 1200mm wide to the accessible WC with a gradient of 1:17 and handrails to both sides. The door is outward-opening with a flush threshold. The room is 2100mm wide x 2500mm deep, with a tiled floor. The WC and washbasin layout are to ADM standards, although the washbasin cannot be reached from the WC pan, there is no backrest and there is no lever mixer tap at the washbasin. An alarm system is provided but pull cord does not extend to the floor. The shower does not have a low-level shelf and the sliding rail attachment is too high to reach from a seated position. Grab rails are lacking in colour and contrast.



Other Facilities

The **information room** is next to the reception. The approach route is via the same slope as the reception. There is a step up at the entrance door, which is 760mm wide and well-contrasting but lacks a vision panel. The room is 1200mm by 1900mm and the door can be kept in open position. The leaflets are displayed at 550mm to 1600mm height.

There is a **dishwashing area** to the side of the toilet block off a covered area. There is a step up at door. The open-sided room has adequate space for a wheelchair user to manoeuvre. The sinks are 900mm high with knee recess, but they do not have lever taps.

The **laundry** facility is located in a room in the toilet block near the male WCs. It has level entry and approach as well as a suitable 880mm wide entrance door. There are top-loading washing machines and front-loading tumble dryers. The coin slots are at 1050mm height. The iron and its coin slot are mounted at 1350mm height. Sinks are at 900mm height without a kneehole space, and the taps are single twist type.

The **public telephone** is within a phone box near reception. There is a step at the door and it is heavy to open. It has a 760mm clear effective width. Inside the box the space is not suitable for a wheelchair user to manoeuvre and the phone coin slot and receiver are set at approximately 1500mm height. The phone has an inductive coupler to assist hearing aid users.