

Accessibility Guide for Burford Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/cotswolds/oxfordshire/burford-caravan-club-site/>

At a Glance

Level Access

- The site is generally level throughout, with level access to each area in at least one point

Step only Access

- There are no areas with step only access, however the play area and the dog walk are accessed over a grassed area

Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block

Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Burford Caravan Club Site
Bradwell Grove,
Burford,
Oxfordshire,
OX18 4JJ

Arrival and Reception

Approach Route

- Access onto the site is clearly signposted and via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access with a reader at 1200mm.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set outside of the Reception building.
- There is a visitor car park which is 15 metres - 30 metres from reception, with 14 visitor spaces. However there are no accessible bays
- There are 2 Late Night Arrival bays with electric hook up, this is adjacent to the parking area

Entrance into Reception

- There is a dropped kerb to the pavement around reception, which leads to a single stepped entrance with no handrails. There is also an alternative ramped approach, with a single handrail (gradient 1:12)
- The Entrance door is 750mm wide over a level threshold
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1050mm above ground level



Entrance to reception

Reception

- There is approximately 2500mm x 1900mm turning space, clear of the desk and furniture
- The reception desk is set 950mm above the floor and incorporates a dropped section at 750mm above the floor
- There are items available for sale between 300mm high and 1700mm high
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is generally set relatively level throughout

- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 114 pitches on site, 66 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 14 pitches on a level section, between 10 metres and 75 metres from the central toilet block

Camping Pitches

- There are 7 tent pitches on site
- 5 of these pitches have electric hook-ups
- These are set close to the site entrance, opposite reception
- There is parking available at the visitor parking area

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set towards the centre of the site
- The toilet block is accessed via a bricked paved path with dropped kerbs to access
- The door is 900mm wide, over a level threshold and opens outwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2000mm x 2200mm
- The WC pan is left hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 480mm above the floor level
- The clear space to the side of the toilet is 1000mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer

- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block to the centre of the site, this toilet block also incorporates an annex which is open during the busier months
- Parking is available to the front of the Toilet Block for 4 vehicles
- Entrance doors are accessed by a brick paved area, which is accessed via dropped kerbs
- Entrance doors to the male and female areas are 750mm wide over a level threshold
- The main female area has 8 WC cubicles, 5 Shower cubicles and 6 Privacy Washbasin cubicles
- The main male area has 4 Urinals, 5 WC cubicles, 6 Shower cubicles and 6 Privacy Washbasin cubicles
- In the male and female areas there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- The male area in the annex has 1 WC cubicle, 4 Shower cubicles and 1 Washbasin Privacy cubicle, with no modified cubicles

- The female area in the annex has 1 WC cubicle, 3 Shower cubicles and 1 Washbasin Privacy cubicle, with no modified cubicles
- There is also a small WC Cubicle at the front of the block that is used when the toilets are closed for cleaning. The door is 750mm wide over a level threshold, and opens outwards.
- Taps in each area incorporate lever controls



Baby and Toddler Room - Toilet Block

- There is a baby and toddler room in the toilet block
- The door is 850mm wide, over a level threshold and opens inwards
- The door is unlocked by a keypad at 1500mm
- The rooms' dimensions are 3000mm x 2300mm
- There are lowered WC at 330mm
- There is a half sized bathtub, with a shower above with lever taps
- There is drop down changing unit at 800mm high
- The basin has lever taps to it



Baby and Toddler Room

Other Facilities

Dishwashing – Toilet Block

- There is a dishwashing area at the end of the block
- The entrance door is 840mm wide over a level threshold and opens inwards, but can be stiff to open
- The room's dimensions are 2800mm x 2400mm
- There are 4 counter sinks at 850mm high, without adequate kneespace
- Lever taps available



Laundry – Toilet Block

- There is a Laundry room at the front of the toilet block

- The door is 850mm wide over a level threshold and opens inwards
- The room is fairly narrow, it is only 2000mm wide
- There is 1 front loading washing machine, which is coin operated with controls below 1200mm
- There is 1 front loading tumble dryer, which is coin operated with controls below 1200mm
- There are 2 counter sinks at 850mm high with no adequate kneespace
- Lever taps fitted



Information Room – Adjacent to Reception

- Access via the paved area around reception
- The door is 750mm wide, over a level threshold and opens inwards
- The room's dimensions are 2100mm x 1900mm
- Information is displayed on shelves between 800mm - 1300mm



Dog Walk

- There is a dog walk along the rear boundary
- The dog walk is accessed via a grassed area and an 800mm wide timber gate
- The latch to the gate is 1200mm high



Play Area

- There is a play area to the rear of the site
- The ground is a mixture of grass and safety flooring
- The play area is accessed via a grassed area and through a 900mm wide gate



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- All of the service points are on concrete settings with level access from the adjoining roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 900mm high, with cross head taps
- Chemical Waste Points can be found here too
- Chemical Waste Points taps are at 900mm high



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The taps are positioned 1200mm high, from a 60mm kerb



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception, at the Late Night Arrival Area in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop 2.5 miles from the site, with buses that run to Carterton

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.