

## **Access Statement**

### **Buxton**

### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

### **Arrival and Car Parking Facilities**

New arrivals bays are located in front of reception. There are 6 visitor car parking spaces, none are reserved for disabled drivers. The site has 1 late arrivals bay with electric hook-up point. The main site areas are access controlled by a barrier, controls are fixed at a height of 1100mm. There is a level access route from the parking and arrivals area to reception.

### **Reception**

The reception has a ramped approach at a gradient of 1:10 with a single handrail. The reception door achieves an 880mm clear opening width with a raised threshold of 10mm. Internally there is inadequate wheelchair manoeuvring and turning space. The area in front of the reception counter is restricted to 800 – 1400mm. The reception counter is mounted at a height of 890mm and does not incorporate a low level position. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

### **Pitches**

The site has a total of 114 pitches, 111 have a hard-standing. 2 tent pitches are available. The site has no fully serviced pitches with water and drainage supplies. There are 3 hard-standing pitches within 20m of the toilet block on a level part of the site. Whilst pitches to the south of the site have a level route to the toilet block and reception, travel distances exceed 70m.

### **Circulation around the Site**

There is a level access route from the site entrance and reception to the toilet block. The site is gently sloping from reception and the toilet block towards the east. Pitches to the north and east of the toilet block are served by access roads and footpaths which are set to a gradient exceeding 1:12. Most of the access roads around the site are shared by vehicles and pedestrians. The main access routes are obstructed by speed bumps. There is a pedestrian footpath from eastern areas of the site towards the toilet block. This is set to a gradient exceeding 1:12 over a length of 23m with no level landing.

### **Toilet Blocks**

The toilet block is located close to reception with parking for 3 vehicles. Dropped kerbs access the raised footpath around the perimeter of the toilet block. The accessible and female toilets, dishwashing area and laundry are all accessed from an inner lobby area. The lobby door achieves a 940mm opening width over a level threshold. The lobby door is located across a ramp 3.4m in length set to a gradient of 1:9. There is no level landing either side of the lobby entrance door, this will create a barrier to some users who will find it difficult to stop on the gradient to open and close the door when approaching and exiting from the toilet block lobby.

The **accessible WC and shower** door achieves an 860mm opening width over a level threshold. The door is inward opening and operated by a RADAR key available from reception. The cubicle size is 2550 x 2900mm. The cubicle achieves adequate wheelchair manoeuvring space, although transfer space from wheelchair to WC pan and shower is partially obstructed by vertical grab rails. The level access shower is left hand transfer and the WC is right hand transfer. The WC, shower and basin are fitted with grab rails which are lacking in colour and contrast. The wash hand basin has a single vertical grab rail only. The



shower has no fold-down grab rail. The wash hand basin is located 750mm away from the WC pan, out of reach for some users. The cubicle is fitted with an alarm system.

The **male toilet** door achieves a 720mm opening width with a raised threshold of 220mm. The female toilet door achieves a 740mm opening width with a raised threshold of 20mm. Ambulant disabled WC and shower cubicles are provided within grab rails which are lacking in colour and contrast. There is a 100mm step down into the shower cubicles. Ambulant disabled cubicles are fitted with inward opening doors which restrict manoeuvring space. WCs, basins and showers are fitted with ergonomic lever style controls.

## Other Facilities

The **baby and toddler room** washroom door achieves a 720mm clear opening width, there is a step up at the threshold of 220mm. Internally the cubicle is very narrow at 1400mm, manoeuvring space is restricted to 700mm in front of the raised counter. Facilities included lowered toddlers WC, basin, small bath with mixer shower over, baby changing unit mounted at a height of 800mm and a counter mounted baby's bath mounted at a height of 850mm. The basin and bath are fitted with thumb turn taps.

The **laundry** door achieves an 860mm opening width over a level threshold. The inward opening door obstructs wheelchair turning space and the area in front of the washer and dryer. 1200mm clear space is maintained in front of the washer dryer position and 1400mm maintained in front of the sinks. Counter mounted sinks are set at a height of 940mm. Due to the supporting frame there is no knee space for a wheelchair user. Sinks are fitted with thumb turn taps. The washer is top loading at a height of 900mm. The dryer is front loading. Both are coin operated with controls set at 1100mm above floor level.

The **dishwashing area** is located within the lobby area of the toilet block. There is adequate wheelchair manoeuvring space in front of the sinks which are counter mounted at a height of 900mm with no knee space for a wheelchair user. Sinks are fitted with thumb turn taps.

**Service points** are provided at intervals around the site. Facilities consist of drinking water, waste water, chemical waste disposal points, general waste and recycling facilities. Service points are mounted on a concrete plinth finishing flush with the adjacent access roads. Circulation space to some service points does narrow to as little as 600mm.

A **children's play area** is located to the north west of the site. The play area is accessed over a grassed area of the site. Play equipment is mounted on a safety flooring system.

A **tent area** is located adjacent to the playground. The 2 tent pitches are located on a grassed area of the site, slightly sloping.

The **information room** door achieves a 730mm opening width over a raised threshold of 10mm. There is a limited lobby area beyond the door with a width of 1000mm and a limited dimension of 30mm between the leading edge of the door and return wall. There is a 1200mm clear space maintained in front of shelving units. The room does not achieve adequate wheelchair manoeuvring space. Information is displayed in the range of 400 - 1700mm above floor level.