

Accessibility Guide for Cambridge Cherry Hinton Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/east-anglia/cambridgeshire/cambridge-cherry-hinton-caravan-club-site/>

At a Glance



Level Access

- The site slopes throughout, but does offer level access to all facilities in at least one area



Step only Access

- The information room has a step at the door



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements or add it as a comment on your booking



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Cambridge Cherry Hinton Caravan Club Site
Lime Kiln Road,
Cherry Hinton,
Cambridge,
Cambridgeshire,
CB1 8NQ

Arrival and Reception

Approach Route

- Access to the site is off of a narrow lane, with limited visibility however it is well signposted
- The reception building is on the right hand side of a tarmac driveway when you enter the site
- There are two electric barriers to the site, one which is warden operated for new arrivals and the other which is operated via a swipe card
- The ground is level in this area with hard surfaced paths linking facilities.



Barriers to the site

Parking

- A new arrival bay is set within 20 metres of the Reception building.
- There is an open area of gravel for visitor parking, there is space here for 6 vehicles with no designated accessible bays. This is 75 meters from reception
- There are 3 Late Night Arrival Bays

Entrance into Reception

- There is a slight, shallow concrete ramp into reception
- The entrance door is 800mm wide, over a 30mm threshold
- The entrance door is heavy and not power assisted, and opens inwards
- There is also an identical exit door, to help the flow of people in and out of the reception
- A call bell is available to summon assistance, this is 1300mm above ground level



Entrance into the reception

Reception

- There is approximately 2000mm x 3800mm turning space, clear of the desk and furniture
- The reception desk is set 850mm above the floor without a dropped section
- The desk is not fitted with a hearing loop



Reception desk

Getting around the Site

- The site is set on a series of level terraces, which are connected via tarmac drives. These can be very steep in places which can make movement around the site difficult for those with limited mobility.
- Manoeuvring around the site with a caravan/motorhome to view potential pitches is very difficult and all new arrivals are allocated a pitch by the site team
- Pedestrians share vehicle routes which are well maintained tarmac, without any speed bumps.

Touring Pitches

- There are 56 pitches on site, 48 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements or add as a comment at the time of booking
- There are 10 hardstanding pitches within 50 metres of the toilet block, which would be the most suitable for those with accessibility requirements
- None of the pitches are close to reception, the closest pitch is approximately 80 metres from reception via a steeply sloping tarmac road.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site.
- The room is accessed via a ramp to an internal lobby, the door to the lobby is heavy and can be difficult to open, and opens inwards to 900mm wide
- The door to the Accessible Toilet and Shower is 850mm wide, over a level threshold
- The cubicle door is secured by a RADAR key, which is available from reception
- The cubicle's overall dimensions are 2200mm x 2300mm
- The WC pan is right hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 580mm above the floor level
- The clear space to the side of the toilet is 1600mm wide

- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

- There is one toilet and shower block in the middle of the site
- Entrance to the toilet block is via a dropped kerb, which leads to a ramp to enter the toilet block
- The female toilets, the dishwashing area and the accessible cubicle are accessed via an internal lobby
- The male toilets, the baby and toddler room and the laundry room are accessed externally
- The female area has 7 WC cubicles, 5 Shower cubicles and 4 Privacy Washbasin cubicles
- The male area has 4 WC cubicles, 3 Urinals, 5 Shower cubicles and 4 Privacy Washbasin cubicles
- In each male and female area there is a modified WC cubicle, shower cubicle and privacy washbasin cubicle, with grab rails to assist with mobility
- There is a urinal in the male toilets with grab rails to assist with mobility
- Taps in each block incorporate lever controls



Toilet Block



Door to the lobby

Baby and Toddler Room - Toilet Block

- The door opens to 900mm wide, and opens outwards
- There is a small ramp leading to the door
- There is a key to access the room, which can be borrowed from reception
- There is a half sized bath with a shower above with twist taps to operate
- There is a lowered WC at 370mm above the ground
- The room's dimensions are 2400mm x 2000mm but the room narrows to 1300mm in front of the bath
- There is a drop down baby change table at 800mm high

- There are lever taps to the basin



Other Facilities

Dishwashing – Toilet Block

- The dishwashing area is accessed through an internal lobby within the toilet block
- The door to the dishwashing area is 900mm wide, over a level threshold and is usually held open
- There is 2800mm x 2500mm clear turning space
- There are 3 sinks are set at 860mm high with 660mm kneespace
- There are both lever and thumb turn taps to the sinks



Dishwashing room

Laundry – Toilet Block

- The laundry is accessed via the path around the toilet block
- There is a small ramp at the door
- The door opens to 800mm wide and opens outwards
- There is 1900mm x 2000mm turning space, there is 1050mm x 1400mm space in front of the machines
- There is a front loading washing machine and a front loading tumble dryer
- There are 2 sinks at 860mm high, with 660mm kneespace with lever taps



Information Room – Adjacent to Reception

- The information room is within a separate wooden hut close to the reception
- There is a pair of doors, each opening to 700mm wide with a 120mm raised threshold
- The rooms dimensions are 2300mm x 1300mm
- Most of the information is displayed above a desk at 880mm high



Information Room



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- The service points are mounted on concrete settings, which are either accessed via a ramp or are level to the roadway
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 850mm high, with cross head taps
- Chemical Waste Points can be found at some service points



Motorhome Waste Point

- There is one Motorhome Waste Point on site, located close to the toilet block
- The Motorhome Waste Point is a drive over point
- The taps are 1000mm high



Recycling & Waste Area

- This site has a single waste and recycling area, please consult the Site Map for its specific location. If you have any concerns or questions please discuss with the site team during your stay.

Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point close to the site entrance in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a public bus stop approximately 0.3 miles away with buses to Cambridge City Centre
- There is a park and ride to Cambridge nearby, there is a height restriction to the car park

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available