# Carnon Downs Club Campsite



*	Assembly Point
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Bin Store

Café/Bar

Chemical Toilet Emptying Point

Dog Walk

Defibrillator

Fire & Water Point

Games Room

Information Room

Laundry Room

Motorhome Service Point

Play Area

Site Manager

Toilet Block

Washing Up

Wi-Fi hotspot

Pitch Guide			
Pitch type	Peg colour	Hardstanding	Grass
Standard	White		
Standard	Green		
Serviced	Red		_
Economy	Brown	<del>_</del>	



## Site Information

## Safety on site

#### Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff's instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, there are alarm bells at service points, the assembly point is in the LNA area.

#### Vehicles and cycles

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this.

Bicycles are allowed but there should be no cycling on site during the hours of darkness.

Electric scooters and segways are not permitted.

#### Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult.

Please remember you are responsible for your children on site.

#### **Visitors**

Please ask visitors to park in the visitors' car park and meet at reception on arrival.

#### **Emergencies**

The defibrillator is located in the green telephone box just outside Reception.

### Site facilities

#### Toilets and showers

Accessible facilities are available in all toilet blocks. Please ensure that children are supervised by an adult at all times.

#### Laundry

Washing machine is 4 tokens, Tumble dryer 1 token, Rinse & Spin 1 token per 15 minute cycle. Tokens cost £1.00 and are available from Reception between 8am and 8pm. Please do not hang washing lines between your outfit and trees, hedges or fences.

#### Play area

Please ensure that children are supervised by an adult at all times

#### Café / Bar

Café opening times are 8.30am - 1pm. The bar opens at 4pm to 9pm.

## **Pitches**

#### Pitch care

Levelling blocks are required on some pitches. Please lift awning ground sheets daily.

#### **Motorhomes**

If your pitch is left unoccupied, please leave your motorhome sign on display.

#### Vacating your pitch

If you wish to stay after 12 noon on your day of departure, please ask at reception.

#### Barbecues

Barbecues are allowed on site but open fires are not. Please keep them off the grass.

#### Wi-F

A free Wi-Fi hotspot is available in and around the Reception building.

#### Electric hook-up

The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

#### Useful numbers

Caravan accessories: Penrose touring, Scorrier, TR16 5BP – 01209 820451

Caravan repairs: Paul Dix, Mobile Caravan and Motorhome Repairs – 07796 586546

Dentist: Well Dental, Forth Coth, Carnon Downs - 01872 863399

Doctors: Carnon Downs Surgery, Bissoe Road,

Carnon Downs - 01872 863221

Vets: Clifton Villa Veterinary Surgery, Coronation Street Terrace, Truro, TR1 3HJ – 01872 273694

Taxis:

A2B: 0800 169 5473 Apollo: 01872 225858 Spikes Taxis: 0800 028 6009

## Site contact details:

Carnon Downs Caravan and Motorhome Club Campsite Truro Cornwall TR3 6JJ

Telephone 01872 862283

## **Emergency details:**

In the event of an emergency outside of office hours please call 999 if required, then contact the Site Staff on the emergency number below or ring the bell on reception door which is linked to the Site Managers Accommodation.

Emergency out-of-hours number: 07752136419

## **Parking Guide**

#### **Car and Caravan**



#### **Motorhome**



To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 metres of space in any direction.

To help us keep you safe please park your caravan or motorhome between the two pitch markers. If you wish to park in a different way, please check with Site Staff.