

Accessibility Guide for Carsington Water Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ carsingtonwater@camc.com

☎ 01335 370903

🌐 <https://www.caravanclub.co.uk/club-sites/england/peak-district/derbyshire/carsington-water-caravan-club-site/>

At a Glance



Level Access

- The site slopes throughout, but has level access to facilities in at least one area



Step only Access

- The play areas on site can only be accessed via grass or hilly areas



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Carsington Water Caravan Club Site
Kirk Ireton,
Ashbourne,
Derbyshire,
DE6 3JL

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- The gate from the road is left open at all times but access into the site is controlled via a vehicle barrier controlled by card access.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 18 visitor cars to park, with 1 designated disabled parking bay
- There is one late night arrival bay with an electric hook up

Entrance into Reception

- There is a dropped kerb to the pavement around reception, however it is cobbled paving and may be difficult to navigate for anyone in a wheelchair
- The Entrance door is 750mm wide over a 150mm step up
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 1300mm x 3900mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is gently sloping upwards from the reception to the toilet block.
- The site slopes throughout but the eastern end of the site has steeper slopes

- Pedestrians share vehicles routes, the main access road is tarmac and the rest of the roads are gravel surfaced

Pitches

- There are 114 pitches on site, 105 of which are hardstanding
- Temporary roll out access matting is not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 12 hardstanding pitches between 10 metres and 80 metres of the toilet block, these are on a level section of the site. These pitches are accessed from the main access road

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set to the centre of the site
- The toilet block is accessed via a shallow paved slope
- The door is 850mm wide, over a level threshold and opens inwards
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2050mm x 2900mm
- The WC pan is right hand transfer.
- The shower seat is left hand transfer
- The toilet seat is 480mm, and the shower seat is 500mm above the floor level
- The clear space to the side of the toilet is 1800mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 900mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1200mm above floor level

- The basin taps and shower controls are fitted with levers



Standard Toilets and Washrooms

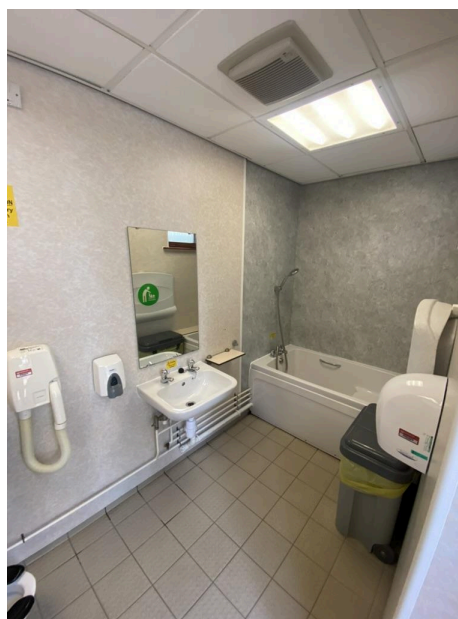
- There is one toilet and shower block to the south of the site
- Parking for a vehicle is available next to Toilet Block
- There are dropped kerbs to the paved ramps leading to the facilities, there is a handrail along the side of the ramp
- The female area has 9 WC cubicles, 9 Shower cubicles and 5 Washbasin Privacy cubicles
- The male area has 6 WC cubicles, 5 Urinals including 1 lower urinal, 9 Shower cubicles and 6 Washbasin Privacy cubicles
- Both the female and male areas have a modified WC cubicle, a modified Shower cubicle and a modified Washbasin Privacy cubicle with grab rails to assist mobility
- Taps in each area incorporate lever controls



Toilet Block

Baby and Toddler Room

- There is a baby and toddler room in the toilet block
- The door opens to 790mm wide, with a level threshold and opens outwards
- The door's key lock is 1550mm high
- The room's dimensions are 1350mm x 2300mm
- There is a low WC at 330mm
- There is a half bath with a shower above, this has thumb turn taps to operate
- There is a drop down baby change unit at 900mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block

- The door is 790mm wide over a level threshold and opens outwards
- There is 950mm x 4000mm clear space in the room
- There are 4 sinks in a 860mm high counter with 570mm knee space underneath
- There are lever taps available



Laundry – Toilet Block

- Level access via paved area
- The door is 850mm wide, over a level threshold and opens inwards
- The room's dimensions are 1750mm x 3100mm
- There are 2 front loading washing machines and 2 front loading tumble dryer
- The tumble dryers are stacked on top of each other, with the top door being 1600mm high
- There are 3 sinks in a 860mm high counter with 570mm knee space below
- Lever taps fitted



Laundry Room

Information Room – Adjacent to Reception

- Access via the tarmaced area around reception
- The door is 750mm wide, over a level threshold and opens inwards
- There is a limited lobby area, which is 950mm wide
- The room's dimensions are 1850mm x 1500mm
- Information is displayed between 700mm and 1500mm high



Play Area - Rear of Toilet Block

- There is a play area to the rear of the toilet block

- There is access to the play area over grass and up a hill
- The equipment is mounted on safety flooring



Small Play Area

- There is a smaller play area for younger children halfway between the reception and the toilet block
- There is access to the play area over grass and through a wooded area
- The equipment is mounted on safety flooring



Dog Walk

- There is a dog walk to the southern boundary of the site
- The ground is unsurfaced and can be uneven
- The dog walk is through a wooded area



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- All of the service points are on raised concrete settings, some have level access from the adjacent roadways and some have a 50mm lip to access
- The paths around the Service Points can be as narrow as 650mm wide
- The water taps are at a maximum of 750mm high, with cross head taps
- Chemical Waste Points can be found here too with taps at 1150mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the service point nearest reception
- The taps are 850mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus service to Ashbourne approximately a 30 minute walk from the site, at Carsington Water visitor centre. The bus driver will stop at the site if hailed

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.