

Accessibility Guide for Castleton Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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☎ 01433 620636

🌐 <https://www.caravanclub.co.uk/club-sites/england/peak-district/derbyshire/castleton-caravan-club-site/>

At a Glance



Level Access

- Some pitches are not level so please bring levelling equipment.



Step only Access

- The Laundry Room has step only access.



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block.



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception.

Site Address

Castleton Caravan Club Site

Castleton,

Derbyshire,

S33 8WB

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway from the main road
- The reception building is on the left hand side of the access road
- There is an electric entrance barrier controlled by swipe cards
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building
- There is a visitor parking area, with 10 marked bays within 20 metres of the reception
- There is a Late Night arrival area opposite the reception.

Entrance into Reception

- Access to reception is via a dropped kerb, with either a 2 metre long, shallow ramp or a 100mm step to access
- The entrance door 800mm wide, over a level threshold
- The entrance door is not power assisted, and opens outwards
- A call bell is available to summon assistance, this is 1350mm above ground level.



Reception

- There is approximately 1450mm x 4350mm turning space, clear of the desk and furniture
- The reception desk is set 900mm above the floor with no dropped counter
- The desk is not fitted with a hearing loop.



Getting around the Site

- The site is generally set relatively level throughout
- Pedestrians share vehicle routes which are well maintained tarmac, but do incorporate speed bumps.

Pitches

- There are 92 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are some suitable pitches within 45 metres of the toilet block or adjacent to the service points
- There are 2 pitches within 45 metres of reception.

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site
- The cubicle is accessed via the paved area around the toilet block
- The door is 900mm wide, over a level threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception.
- The cubicle's overall dimensions are 2500mm x 2300mm
- The WC pan is right hand transfer.
- The shower seat is right hand transfer
- The toilet seat is 480mm, and the shower seat is 550mm above the floor level
- The clear space to the side of the toilet is 1600mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps and shower controls are fitted with levers.



Standard Toilets and Washrooms

- There is one toilet and shower block in the middle of the site, with a further facility block opposite

- There is a parking space available next to Toilet Block, which accesses the surrounding concrete slabs via a dropped kerb
- The female area has 8 WC cubicles, 7 Shower cubicles and 8 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 4 Urinals plus 1 lower Urinal, 7 Shower cubicles and 8 Privacy Washbasin cubicles
- There are modified WC, Washbasin and Shower cubicles with grab rails to assist movement in each male and female areas in each toilet block
- Taps in each block incorporate lever controls.



Inclusive Room

- The Inclusive Room is accessed via a the paved area around the toilet block
- The door opens to 750mm wide, over a level threshold and opens outwards
- The room is “L” shaped, the dimensions are 2650mm x 1300mm and 1100mm x 1800mm
- There is a half sized bathtub with a shower above, with lever taps to operate
- There is a lowered WC at 450mm above the ground
- There is a shower, with controls at 1000mm high the shower head is on a rail between 1300mm and 1900mm high
- There is a drop down baby change unit at 850mm high
- There are lever taps to operate the sink and shower.



Room



Family

Other Facilities

Dishwashing - Internal – Adjacent to Toilet Block

- There is a dishwashing room adjacent to the toilet block
- The door is a sliding door, and has a 640mm opening over a level threshold
- There is 1050mm x 3000mm clear space behind the sinks
- There are 3 sinks at 850mm high, with 560mm kneespace
- Lever taps available.



Dishwashing - External – Amenity Block

- There is an Amenity Block opposite the toilet block
- The dishwashing area at the end of the amenity block is open air but under cover

- There is 4500mm x 1550mm clear space behind the sinks
- There are 3 sinks at 860mm high, with no kneespace
- Lever taps available.



Laundry – Amenity Block

- There is access to the laundry room via the paved area around the toilet block and amenity block
- The door is 750mm wide and can be heavy to open, there is a 50mm step in and the door opens outwards
- There is 2750mm x 2150mm clear space
- The washing machine is front loading
- The tumble dryer is front loading
- There are 2 sinks at 850mm high with no knee space below
- Twist turn taps fitted.



Information Room – Amenity Block

- There is access to the information room via the paved area around the toilet block and amenity block
- The door is 750mm wide over a 50mm stepped threshold, the door can be heavy to open and opens outwards
- There is 2500mm x 3500mm clear space, free of any furniture
- Information is displayed on a shelf at 900mm high.



Drying Room - Amenity Block

- The room is accessed via the paved area around the toilet block and amenity block
- The door is 750mm wide over a 50mm threshold and opens outwards
- There is 3400mm x 2850mm clear space
- There is a 520mm high bench around the perimeter of the room
- There are two drying rack on pulleys.



Games Room - Amenity Block

- The room is accessed via the paved area around the toilet block and the amenity block
- The door is 850mm wide over a 50mm sloped threshold with a vision panel and opens outwards
- The room is very large and “L” shaped
- Some of the facilities in the room include a table tennis table and a pool table
- The narrowest walkway within the room is 650mm wide.



Dog Walk - Near Entrance

- There are two dog walks on site, one to the west and one to the south
- The dog walk to the south of the site is close to the entrance, it is within a wooded area. Dogs need to be kept on a lead in the dog walking area
- There is a 900mm wide gate
- There is a tarmac and a gravel path.



Dog Walk - West

- The dog walk to the west of the site is within a wooded area. Dogs need to be kept on a lead in the dog walking area
- There is a 900mm wide gate with a 950mm high latch
- The ground here is natural footing and can be uneven.



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- There is level access to the service points from adjacent roadways or paths
- The paths around the Service Points can be as narrow as 800mm wide
- The water taps are at a maximum of 700mm high, with cross head taps
- Chemical Waste Points can be found here too, these have taps at 750mm high

- There is a Bin Compound for Glass, Recycling and General Waste which is situated in the Visitors' Car Park area, opposite Reception. An accessible bin is available for those who are unable to use the 1100 wheelie bins.



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are 800mm high, mounted on a 100mm kerb.



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request.

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details.

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop a minute's walk from the site
- There is a train station 1.7miles from the site.