

Accessibility Guide for Chatsworth Park Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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🌐 <https://www.caravanclub.co.uk/club-sites/england/peak-district/derbyshire/chatsworth-park-caravan-club-site/>

At a Glance



Level Access

- The site is relatively level throughout, however there are cobblestones at the entrance of the site



Step only Access

- The site does not have any step only access, but it is worth noting that most doors have a small lip at the entrance



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Chatsworth Park Caravan Club Site

Baslow,

Bakewell,

Derbyshire,

DE45 1PN

Arrival and Reception

Approach Route

- Access onto the site is via a long single track road, it is clearly signposted there should be no new arrivals prior to 1pm
- The reception building is on the right hand side when you enter the site
- There are no access barriers on the site
- The ground in this area is cobbled and uneven

Parking

- A new arrival bay is set within a few metres of the Reception building, however there are cobblestones in this area which may be difficult to navigate with walking aids or a wheelchair
- There is space for 7 cars to park opposite Reception, however there are no marked bays or disabled bays. The closest spot is 15 metres from reception
- There are no late night arrival bays

Entrance into Reception

- There is a paved pathway around the reception
- The entrance door is 950mm wide with a 25mm rollover strip
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1050mm above ground level



Reception

- The reception space is 2800 x 2400mm
- The reception desk is set 900mm above the floor without a lowered section
- The desk is not fitted with a hearing loop
- There are some items available for sale at 750mm high



Getting around the Site

- The site is generally set relatively level throughout

- Pedestrians share vehicles routes which are well maintained tarmac around the main site, but do incorporate speed bumps
- The entrance of the site is cobblestone
- The areas around the facilities are well paved and level, with dropped kerbs for access

Pitches

- There are 120 pitches on site, all of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 11 standard and 5 super pitches that are allocated for people with accessibility needs when requested. These are close to reception or the toilet block
- Super pitches are level and paved with smooth concrete setts and have fully serviced facilities

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block which is set in the middle of the site
- There is level access to the Accessible Toilet and Shower cubicle
- The door is 820mm wide and opens outwards, over a level threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 1950mm x 3150mm
- The WC pan is right hand transfer.
- There is a drop down shower seat fitted
- The toilet seat is 480mm above the floor level
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- The shower seat and WC Pan are fitted with grab rails to assist transfer

- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1350mm above floor level
- The basin taps and shower controls are fitted with levers



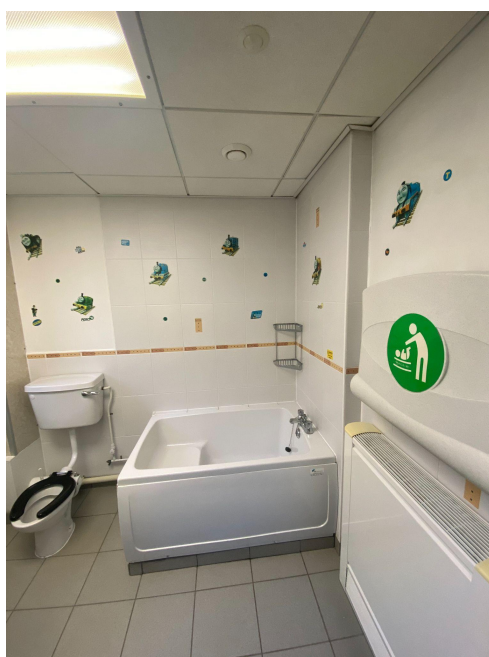
Standard Toilets and Washrooms

- There is one toilet and shower block in the middle of the site
- There is a gently sloping gradient to the entrance of the Male and Female toilets
- The doors to the male and female areas are 750mm wide with a 40mm threshold
- The female area has 8 WC cubicles, 10 Shower cubicles and 6 Privacy Washbasin cubicles
- The male area has 5 WC cubicles, 5 Urinals including one lower urinal, 10 Shower cubicles 7 Privacy Washbasin cubicles
- There are modified WC, Wash Basin and Shower cubicles with grab rails to assist movement in each male and female areas in each toilet block
- Taps in each block incorporate lever controls
- There are also two individual WCs which are accessed directly from the footpath, which are used when the main facilities are closed for cleaning.



Baby and Toddler Room

- The Baby and Toddler Room is on the right hand side of the toilet block with level access
- The door is 850mm, opens outwards over a rollover threshold
- There is a standard key to access, with the lock at 1200mm high
- The room's dimensions are 2200mm x 1800mm but narrows to 1150mm wide in front of the bath
- There is a half sized bathtub and twist type taps
- There is a lowered WC at 330mm
- There is a fold down nappy table at 1100mm
- The basin has lever taps



Other Facilities

Dishwashing – Toilet Block - Internal

- There is access from the pathway around the toilet block
- The door is 825mm wide and outwards opening with a rollover threshold
- The rooms has 850mm x 3000mm clear space in front of the sinks
- There are 3 sinks at 850mm high with 650mm kneespace
- Lever taps available



Dishwashing – Toilet Block - External

- There is level access from the path surrounding the toilet block
- There is no door to access
- The sinks are in an 1800mm wide alcove with 2000mm clear space behind
- There are 2 sinks at 850mm high with no kneespace
- Lever taps available



Laundry – Toilet Block

- There is access to the laundry room from the pathway surrounding the toilet block
- The door is 850mm wide with a rollover threshold and opens inwards
- The room's dimensions are 3800mm x 1800mm but narrows to 1200mm wide between the sinks and machines
- There are two front loading washing machines with coin slots and controls at 1040mm
- There are two front loading tumble dryers, however they are stacked on top of each other the highest opening at 1650mm
- There are 3 sinks at 850mm with 600mm kneespace below
- Lever taps fitted



Information Room – Adjacent to Reception

- Access via a dropped kerb further down the path to reception
- The door is 700mm with a 25mm threshold and opens outwards
- The room's dimensions are 1200mm x 1200mm
- Information is displayed on a desk at 900mm high and in a display cabinet between 500mm and 1200mm high



Dog Walk

- There is a dog area to the east of the site
- There is access via a large double gate
- There is a relatively level tarmac path throughout the dog walk



Access to Chatsworth House

- There is access to the main house and grounds via a gate adjacent to the dog walk
- There is a smooth ramp leading to the gate
- The gate opens to 850mm wide, with a key hole at 1150mm high
- On the other side of the gate, there is approximately 10 metres of fairly level grass to the tarmac path leading to the house and the gardens



Service Points

- There are Service Points at intervals around the site, please check the site map for details
- There is level access to the service points from the adjacent roadways
- The paths around the Service Points can be as narrow as 850mm wide
- The water taps are at a maximum of 1200mm high, with cross head taps
- Chemical Emptying Points can be found here too, with ledges at 600mm high
- Chemical Emptying Point taps are 1200mm high



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the toilet block
- The taps are a maximum of 1250mm high



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop a 20 minute walk from site, with buses to Bakewell, Buxton, Leek, Hanley, Sheffield and Chesterfield

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.