

Access Statement

Cirencester Park, Cirencester

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The site is clearly signposted upon arrival. Directly opposite the main reception building there are 2 marked arrivals bays providing space for approximately 4 vehicles. There is no designated visitor car parking area or accessible car parking space. There is also a lane designated for late arrivals which is served by an electric hook up point for 2 caravans.

At the main vehicular entrance into the site there is a level grassed area within 35m of the main reception building designated for car parking

Reception

These facilities are located near the site entrance. There is a kerb level change up to the reception building with a dropped kerb for wheelchair users, leading to a short ramp with a gradient of 1:9. There is a call bell for assistance located to the left of the door 1500mm high.

There is an alternative stepped approach, both steps and ramp have a single handrail only.

The entrance door has a clear opening of 780mm and incorporates a 65mm high threshold posing a barrier to a wheelchair user.

Internally there is adequate manoeuvring space. The reception counter is set at a height of 890mm with no lowered counter position or knee space beneath. The reception is not fitted with a hearing induction loop system to aid communication with hearing aid users.

Goods on sale within the reception are arranged on shelving in a range of 200mm – 1500mm above floor level. Assistance is available if required.

Pitches

Access to pitches is restricted by a vehicle barrier system operated by a card reader set at a height of 1100mm.

Cirencester Park is a reasonably level site offering a total of 211 pitches. 133 of which are set on a gravelled hard standing. These are fully serviced pitched all of which are set within 50m of toilet block 1. There are 78 grass pitches.

There are no pitches permanently designated as accessible pitches, though it is possible to discuss accessibility needs with the warden on booking, and pitches are available on either grass or gravel near either of the toilet blocks, on a 'first come' basis.

There are 10 gravel surfaced hard standing pitches on a level section of the site in front of toilet block one (which comprises male, female and accessible toilet with shower, baby and toddler room, laundry, vegetable preparation and dish washing area, waste disposal and drinking water tap). The pitches are all located within 50 metres of toilet block 1.

The pitches arranged around the perimeter of toilet block 2 whilst reasonably level are all grassed pitches. There are no level gravelled surfaced pitches within 50 metres of toilet block 2.

Public Areas of the Site

The site is generally level and tarmac vehicular routes provide a good means of access around the site.

The site does slope upwards slightly from toilet block 1 towards toilet block 2. The gradient in front of toilet block 2 exceeds 1:20.

There is no separation of vehicular and pedestrian traffic and there are a small number of speed bumps around the site.

Toilet Block 1

This toilet block is nearest to reception, with a recessed area 2900mm wide sufficient for parking two vehicles. The block is surrounded by a raised paved area with dropped kerbs to the tarmac road.

Doors to **male and female toilets** achieve a clear opening width of 750mm over a level threshold. A small inner lobby with firm and flush entrance mat provides access to a further door of the same dimensions. In both male and female toilets one shower/changing cubicle and one WC cubicle have been fitted with grab rails suitable for ambulant disabled use. Basin and shower controls were noted to be fitted with ergonomic lever style controls to assist those with limited dexterity. There is a step down from the changing cubicle into shower cubicles which are recessed into the floor.

At the front of toilet block 1 is a **combined accessible shower and toilet**. The inward opening door achieves a clear opening width of 840mm over a level threshold and is operated by a RADAR key which is available from reception. The cubicle is 2400mm x 3200mm in size, achieving the required 1500mm wheelchair manoeuvring space to shower and WC positions. The WC is right hand transfer with adequate grab rail provision. The shower is left hand transfer and incorporates a fold down seat. The shower incorporates a flush gulley and shower controls are set at a height of 1000mm, with the adjustable shower head in the range of 1350 – 1750mm. The shower and wash hand basin incorporate ergonomic lever style controls to assist those with limited dexterity. The cubicle incorporates an alarm with pull cords adjacent to WC and shower positions.

Other Facilities in Toilet Block 1

There is a **laundry room** located in the toilet block accessed from the covered passageway. The inward opening door achieves an 850mm clear opening width over a level threshold. The laundry achieves the required 1500mm wheelchair manoeuvring space in front of the washing machines and sinks. Washing machines and dryers are front loading with coin operated controls set within 1200mm of floor level. Three sinks are provided on a counter top set at a height of 900mm. The sinks do not allow adequate knee space for a wheelchair user. Sinks are fitted with ergonomic lever style taps to aid use by those with limited dexterity. A coin operated iron is available with controls set at a height of 1250mm.

The **washing up and vegetable preparation room** is located to the rear of the block and accessed via an inward opening door which achieves an 850 clear opening width over a level threshold. Internally the room achieves the required 1500mm wheelchair manoeuvring space in front of sink positions. Five sinks are set within a counter at a height of 900mm. The sinks do not incorporate adequate knee space for a wheelchair user and there is no low level position. The sinks are fitted with ergonomic lever style taps to aid use by those with limited dexterity.

At the front of the block is a **baby and toddler room** accessed via an inward opening door which achieves a clear 850mm opening width over a level threshold. The door is accessed via a key pad lock set at a height of 1600mm. Internally the room achieves the required 1500mm wheelchair manoeuvring space. Facilities include lowered toddlers WC, wash hand basin, shortened bath with shower over and wall mounted baby changing mat set at a height of 900mm.

Toilet block 1 is accessed via a short flight of 2 steps with alternative ramped means of access set at a gradient of 1:16 and providing a good means of access from adjacent level and gravel surfaced pitches.

Toilet Block 2

The second toilet block is located in excess of 150m from the main reception building. There is a recessed tarmac area in front of the block with space for the parking of at least two vehicles. From the parking area a dropped kerb provides access to paved pathways around the perimeter of the toilet block. A step and alternative ramped approach set at a gradient of more than 1:20 provides access to the main entrance door. The entrance lobby door is outward opening and achieves an 850 clear opening width over a level threshold.

The inner lobby incorporates a recessed flush mat and provides access to male, female and accessible toilets in addition to a baby and toddler room.

Doors to **male and female toilets** achieve a 750mm clear opening over a level threshold. In both male and female toilets one shower/changing cubicle and one WC cubicle have been fitted with grab rails suitable for ambulant disabled use. Wash hand basins are fitted with ergonomic lever style taps to assist use by those with limited dexterity. The shower cubicles have a 50mm step down into the shower tray.

The combined **accessible shower and toilet** is accessed from the central lobby using a RADAR key which is available from reception. The outward opening door has a level threshold and achieves an 850mm clear opening width. It is left hand transfer and incorporates adequate grab rail provision. The flush handle is mounted on the incorrect side of the cistern at a height of 1300mm. The shower position incorporates a fold down

seat and is left hand transfer. The shower incorporates a flush gulley and incorporates one horizontal grab rail and one vertical grab rail. The shower incorporates a lever style tap at a height of 900mm and an adjustable shower head in the range of 1200 – 1600mm above floor level. The cubicle incorporates an alarm with pull cords to the WC and shower position. The wash hand basin is out of reach of the WC pan and incorporates a single vertical grab rail only. The cubicle achieves overall internal dimensions of 2200mm x 2500mm and achieves the required 1500mm wheelchair manoeuvring space to WC and shower positions.

Other Facilities in Toilet Block 2

The **laundry room** is located at the front of the block accessed externally. The fully glazed inward opening door achieves a clear opening width of 850mm. There is a 150mm step up into the room. There is adequate manoeuvring space within the laundry which incorporates front loading, coin operated controls set at a height below 1200mm. There is a coin operated iron with controls set at a height of 1350mm. The laundry incorporates two sinks set at a height of 900mm which incorporate thumb turn taps.

The washing up and vegetable preparation area is located at the front of the block under a recessed canopy. The sinks are set at a height of 880mm and incorporate a mixture of lever style and thumb turn taps.

The **baby and toddlers room** is accessed from the central lobby by an inward opening door which achieves an 850mm clear opening width over a level threshold. Internally the cubicle is narrow and does not achieve the required wheelchair manoeuvring space. Facilities include a toddler's WC, wash hand basin and small bath with shower over. A wall mounted pull down baby changing unit is provided set at a height of 900mm.

Service Points

Service points are provided around the site at regular intervals and incorporate drinking water, waste water disposal, chemical emptying point and refuse bins. Facilities are provided on a concrete base and accessible to all.

Play Area

There is a play area with a rubberised surface. This is accessed by a bark surfaced path. There are no benches or seats. The play area is accessed via a rough bark surfaced pathway 1200mm wide and a timber gate 1100mm in width.

Information Room and Public Telephone Box

This is located in a small hut with two doors, one to the information room and one to the public telephone, to the side of the entrance barrier. Entry is over a level threshold from paving slabs laid to raise the level from the tarmac road. There are two dropped kerbs. The inward-opening door to the information room has a clear opening of 780mm, leading to a vinyl tiled floor. There is adequate wheelchair manoeuvring space. Information is set on shelving in the range of 700 – 1200mm above floor level.

The telephone box door is outward opening with a clear opening of 780mm. The cubicle is 1200mm x 1200mm in size and the coin operated telephone controls set at a height of 1500mm.

Visitor Car Park

There is a grass visitor car parking area outside the entrance gate.

There is also a car parking area beyond reception adjacent to the information kiosk. The car park provides spaces for approximately 6 vehicles. There is no accessible car parking bay provided. The car park is located on a sloping section of the site exceeding a gradient of 1:20.

Dog Walking and Playing Field Area

A large dog walking field and a separate playing field is accessed across rather uneven grass. A paved path extends from the gate one third of the way to the road, but does not extend all the way. Both areas are accessed via a gate which latches on the field side and is not easy to use from the path side.