

Access Statement

Clachan

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

The site has no late arrivals area. There is 2 - 3 spaces for car parking for visitors outside the lift-up barrier - none of these spaces are designated as disabled bays.

Reception

This site is located approximately 1 mile from the Maragowan club site. There are no facilities except an Information Hut on this site. Booking in and reception is located at Maragowan Caravan and Motorhome Club Site.

Pitches

Most pitches are on undulating ground in a woodland site. Most pitches on this site are not wheelchair accessible due to lack of facilities and undulating ground throughout site and there are no pitches permanently designated for disabled people. There are many sloping routes. Pitches immediately to the right are almost level with the site entrance and may be suitable for some users with a mobility impairment, or assisted wheelchair users.

Circulation around the Site

The site is located in a natural woodland setting with a gravel road running around the site. Both pedestrians and vehicles use this access road and there is no definition between pedestrian or vehicle routes.

Toilet Blocks

There are no toilet blocks on this site. There is no accessible toilet.

Other Facilities

The **information room** is located in a hut near site entrance. The approach route is step-free and gravel surfaced. There is a threshold of 60mm. The entrance door has a narrow clear effective width of 710mm and is poorly contrasting against façade but it is light to open. The room has generous circulation space of 3000mm by 1600mm and flooring is suitable low pile carpet. The leaflets are displayed at 400mm to 1600mm height, which is outside recommended reach ranges.

This site has no **dishwashing area, laundry or baby and toddler room.**