

Access Statement

Coed-Y-Llwyn

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Reception and Information

These facilities are located near the site entrance. The reception block has ramped access with a 1:15 gradient ramp. The door has a 780mm clear opening. There is adequate manoeuvring space internally (2300 x 3000mm) for a wheelchair user. The reception is currently not fitted with a hearing induction loop system to assist hearing aid users. Unfortunately the information block is located down a steep slope of 1:7 gradient and does not have level access through the door, though staff are able to provide services and information in the reception block if requested.

Pitches

There are a total of 90 pitches with a site. There are no designated accessible pitches though all bays can be reserved for disabled visitors dependent upon the requirements of the individual. The nearest pitch is approximately 40 metres away from the reception building and the furthest is over 70m. Disabled people can be offered a choice of hard or grass pitch.

Circulation around the Site

While the pitches themselves are level, this is a sloping site with some steep gradients of 1:15 and up to 1:7 in places. Some pitches located behind the toilet block, are at a lower level with a steep gradient of 1:6 – 1:7 up a concrete path.

Toilet Block

The toilet block has space for parking outside if required and is located less than 35m from the recommended accessible pitches. There is a sloping route to the toilet block with a variable gradient of 1:7 – 1:15.

Unfortunately there is a 100mm step into the **male and female toilets** but level access into the accessible toilet. In the Male and female facilities there is no toilet cubicle or shower cubicle designed for ambulant disabled people, though the accessible WC and shower could be used.

The toilet block has a combined **accessible WC and shower**. The toilet area has good circulation space of 2300mm x 1170mm. The toilet is right hand transfer. The shower area is in a small recess of only 1020mm x 1030mm which will not facilitate frontal transfer, though side transfer to the shower seat is possible. Lever taps are provided to assist people with limited manual dexterity.



Other Facilities

The **laundry room** has a 140mm step at the door with no ramp. The door is 940mm wide. Internally the room achieves a 1500mm wheelchair turning space. Machine coin slots are set at just over a 1000mm above floor level. The washing machine lid, iron and spin dryer controls are set quite high at over 1400mm so assistance may be required by some users.

There are two **dishwashing areas**: one has level access and one is stepped. The level access sinks has adequate space for a 1500mm x 1500mm turning space but the sinks are set at 900 – 940mm high.

Assistance with laundry and other services can be sought from site staff if required on request.