

Access Statement

Commons Wood

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

On entry to the site there is a marked new arrivals bay and car parking for 5 vehicles opposite the reception building. There are no marked parking bays and no designated bays for disabled people. The parking area has a gravel surface and concrete; uneven in places. There is no late arrivals area. The main site areas are access controlled by barriers, using proximity card readers. On site there is car parking for 7 vehicles behind the reception building; the parking area has a level tarmac surface.

Reception

Externally the tarmac is graded, there is level access to reception, but a stepped sill with a 15mm step externally and 40mm step internally. The door has an effective clear opening width of 640mm. A call bell is fixed at a height of 1320mm. The reception area provides adequate space for a wheelchair user to manoeuvre. The reception counter height is 880mm. There is currently no hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. 4 gravel pitches nearest the toilet block are normally used for disabled people, there are also 4 grass pitches nearby that can be used. Pitches are allocated according to individual preferences. Roll-out mats are not available. There is level access from these pitches to the toilet block, the distances are 14m -50m. Reception and the information room near the entrance to the site, are some distance away.

Circulation around the Site

The site is level. There is a one-way circular access road around the main area of the site, used by both vehicles and pedestrians. There are no designated pedestrian paths apart from the paving around the toilet block.

Toilet Block

There is space for 1-2 cars to park in front of the building. The toilets and other facilities are accessed via graded paving, with a maximum gradient of 1:17, providing level access from the road. The paving around the building provides level access to all the facilities.

The **male and female toilet** doors achieve a clear width of 730-740mm. The inner lobby doors achieve an effective clear width of 740mm with a sloping brick thresholds. All WC, privacy and

shower cubicles have inward opening doors, none of the cubicles have any grab rails to assist ambulant disabled people. The wet and dry areas are on the same level.

The **accessible WC and shower** is accessed with a Radar key available from reception. The outward-opening door has an effective clear width of 770mm with a sloping brick threshold. Whilst the room size falls below best practice, the space is considered adequate for a wheelchair user to manoeuvre and use the facilities, although the shower area is in an extension to the room. The WC and the shower are for right-hand transfer. The washbasin is remote from the WC on the opposite wall and has separate lever taps with no thermostatic mixer. The shower has level access. There is a separate shower chair. The shower control is a lever type and the adjustable shower head is from 1380mm to 1900mm from floor level. There is one alarm cord adjacent to the WC and one adjacent to the shower area. The white fittings contrast well with the red floor, but not with the white walls.

Other facilities

The **information room** is adjacent to the reception accessed from the tarmac area around the reception building. The outward-opening door has an effective clear width of 740mm, and is often held open. The timber sill gives a step of 120mm externally and 45mm internally, and there is a 20mm metal weather strip. Space internally is limited with only 1200mm width, but 3000mm in length. Local information is displayed on a shelf at 1560mm.

The **dishwashing area** is located at the side of the toilet block and has outward-opening double doors that fold back against the walls, giving an effective clear width of 1660mm. It has a sloping brick threshold. Space is limited with only 900mm between the sinks and the sloping sill. There are 3 stainless steel sinks and drainers at 910mm high with knee space under and separate lever taps. There is a shelf 630mm above the sinks. The floor is red quarry tiles, which has little contrast with the brick walls, but the sinks contrast well.

The **laundry** has an outward-opening door with an effective clear width of 750mm with a sloping brick threshold. There is limited space internally as the room is only 1200mm deep. There is one sink at 900mm high with knee space underneath and lever taps. There is one front-loading washing machine with controls on the front, and one front-loading dryer with controls on the front; the coin slots are 1010mm and 1120mm high respectively.

There are three **service points** around the site, adjacent to the access road. They are all on raised concrete pads which have steep ramps 750-1000mm long up from the access road, with gradients varying from 1:10 to 1:5. The paths around the facilities range from 640mm to 740mm, with clear space in the dustbin area 690mm wide. The water points have single cross-top taps at 820-870mm high. The chemical closet emptying points are raised 560mm to 610mm from ground level.

There is one **motor home waste point** near the toilet block in a lay-by off the access road, not clearly signed but marked on the site map. The two waste outlets are covered with metal manhole covers, with two lifting handles. The water taps have single cross-top heads and are identifiable by the white on green signs on the timber fencing.