

Contact for Accessibility Enquiries: Please ask for the Duty Manager

✉ crossways@camc.com

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🌐 <https://www.caravanclub.co.uk/club-sites/england/southern-england/dorset/crossways-caravan-club-site/>

At a Glance



Level Access

- There is level access to the accessible toilet



Step only Access

- Reception has a step in
- The toilet block by “Hinds Pasture” has a set of 10 stairs
- Male and female showers and toilets have steps at the entrance doors
- The Laundry has step only access
- The Dishwash Area at “The Dell” has a step up



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block by “The Dell”



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Crossways Caravan Club Site

Moreton,

Dorchester,

Dorset,

DT2 8BE

Arrival and Reception

Approach Route

- Access onto the site is via a tarmac driveway
- The reception building is on the left hand side when you enter the site
- There is no entrance barrier on the approach to reception, however there is one barriers to access the main site and one to exit the site.
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set outside of the Reception building.
- There is visitor parking for 6 vehicles on a grassed area, approximately 20 meters from reception. There are no marked bays, and no accessible bays. The route to reception is level but over a grassed and gravel area
- There is a Late Night Arrival area adjacent to the visitor parking

Entrance into Reception

- There is a dropped kerb to the pavement around reception
- The Entrance door is 760mm wide with a 170mm step up
- The entrance door is not power assisted, and opens inwards
- A call bell is available to summon assistance, this is 1450mm above ground level



Reception

- There is approximately 1020mm turning space, clear of the desk and furniture, which is very narrow
- The reception desk is set 950mm above the floor and incorporates a dropped, lift up counter top at 750mm
- The desk is not fitted with a hearing loop



Getting around the Site

- The site slopes throughout with some steeper routes towards the “Hinds Pasture” area
- Pedestrians share vehicles routes which are tarmac, but do incorporate speed bumps
- The most direct route to the shower block near reception is via a dropped kerb, to allow access for people in wheelchairs

Pitches

- There are 101 pitches on site, 10 of which are hardstanding
- Roll out mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 6 pitches in “The Dell” area of the site, which are within 60 meters of the accessible toilet block, which are recommended for people with accessibility needs. These pitches are 450 meters from reception

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Toilet Block

- A combined Accessible Toilet and Shower cubicle is located in the Toilet Block in The Dell area of the site
- The toilet is accessed via a dropped kerb
- The door is 800mm wide, over a flush threshold
- The cubicle door is secured by RADAR key. A key can be borrowed from Reception
- The cubicle's overall dimensions are 2140mm x 2000mm
- The WC pan is right hand transfer. The WC is a composting toilet
- There is no drop down shower seat, but there is a moveable shower chair
- The toilet seat is 500mm above the floor level
- The clear space to the side of the toilet is 1300mm wide
- The cubicle is fitted with a pull cord alarm, which is tested frequently
- A Stoma Bag shelf is fitted to the right hand side of the wash basin
- The shower seat and WC Pan are fitted with grab rails to assist transfer
- Shower controls are 1000mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1300mm above floor level
- The basin taps are fitted with levers



Standard Toilets and Washrooms

- There are two composting toilet blocks on the site, one in the middle of the site and one in The Dell area of the site

- There are two free standing shower blocks on site, one near the entrance of the site and one in the Iron Horse Meadows area of the site
- The entrance doors to the toilets are 760mm wide with a 170mm step
- The entrance doors to the showers are 800mm wide with a 170mm step
- The female toilets in The Dell area have 6 WC Cubicles and 4 Privacy Washbasin Cubicles
- The male toilets in The Dell area have 3 WC Cubicles, 4 urinals including a lowered urinal at 500mm and 4 Privacy Washbasin Cubicles
- The female toilets in Hinds Pasture area have 4 WC Cubicles and 3 Privacy Washbasin Cubicles
- The male toilets in Hinds Pasture area have 3 WC Cubicles, 2 urinals and 3 Privacy Washbasin Cubicles
- There is a modified WC cubicle in each area of the toilet blocks, with grab rails for mobility assistance. There are no modified Privacy Cubicles.
- There is no modified shower cubicle, and there is a 160mm step down from the dry to the wet area of the shower
- Taps in each block incorporate lever controls



Access to the toilet block in The Dell area is via a dropped kerb at either end of the block



Access to the toilet block in the Hinds Pasture area is via a set of steps



Showers are accessed via steps at the door

Other Facilities

Dishwashing – “The Dell” Toilet Block

- The dishwashing room is to the side of the toilet block
- There is an open side to access with a 150mm step at the door
- There are 2 sinks in a 900mm high work surface with 800mm kneespace underneath
- Lever taps available



Dishwashing – “Hinds Pasture” Toilet Block

- The dishwashing area is to the back of the toilet block
- There is open access to the sinks
- There are 2 sinks in a 900mm high work surface with 800mm kneespace underneath
- Lever taps available



Dishwashing - Reception Toilet Block

- The dishwashing area is to the side of the block
- There are 2 sinks in a 900mm high work surface with 800mm kneespace underneath
- Lever taps available



Laundry – “The Dell” Toilet Block

- The door is 760mm wide with a 150mm step
- There is only 1250mm between the machines and sink
- There are 2 front loading washing machines and one front loading tumble dryer with coin slots at 1050mm

- There are 2 sinks at 900mm high with 800mm knee space below
- Lever taps fitted



Information Room – Adjacent to Reception

- Access via a 40mm step onto the paving slab outside of the door
- The door is 700mm and opens outwards
- The room's dimensions are 2950mm x 2450mm
- Information is displayed on a shelf at 800mm high



Dog Walk

- There is a dog walk around the outside of the site
- The walk is accessed via steps at one end
- The ground is uneven and has a set of steps midway through



Service Points

- There are Service Points at various intervals around the site, please check the site map for details
- All of the service points are on concrete settings, most have level access with the roadways
- The paths around the Service Points can be as narrow as 700mm wide
- The water taps are at a maximum of 800mm high, with cross head taps
- Chemical Waste Points can be found here too



Motorhome Service Point

- There is one Motorhome Service Point on site, located close to the storage area on site
- The Motorhome Service Point is drive over for grey waste disposal



Recycling & Waste Area

- This site has a single waste and recycling area, which is to the left of the reception. If you have any concerns or questions please discuss with the site team during your stay.



Information

Written Information

- A range of leaflets for local attractions are available in the Information Room.
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a train station a 5 minute walk from the site with trains to Dorchester, Weymouth, Poole and Bournemouth

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.