

## **Access Information Statement**

### **Culloden Moor**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, tpe talk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and Car Parking Facilities**

New arrivals bays are located next to reception at the site entrance. A gravel surfaced car parking area is located adjacent to the site entrance, providing space for approximately 8 vehicles, spaces are not formally marked out. The site has a gravel surfaced late arrivals area located adjacent to the main site entrance providing space for 2 caravans with electric hook up points. The main site areas are access controlled by a barrier, controls are mounted at a height of 1000mm. From the new and late arrivals area and car park the route to the main reception building slopes upward and is set to a gradient of approximately 1:16.

#### **Reception**

From the site entrance and arrivals area the reception is accessed via a ramp 11m in length. The ramp is formed in 2 sections with a half landing between and is set at a gradient of 1:14. The ramp has a handrail system to either side. An alternative stepped approach is provided with handrails to either side. The area at the foot of the steps is set to a gradient of 1:12. From the main site areas the route to reception is accessed from a graded pathway and ramp with a single handrail set to a gradient of 1:15. A cross-fall of 1:12 was noted at the base of the ramp. The entrance to reception has a level landing. The call bell is mounted at a height of 1500mm. The entrance door achieves a 770mm opening width and has a chamfered raised threshold of 30mm. Internally the areas in front of the reception desk achieve an adequate wheelchair manoeuvring space. The reception desk is mounted at a height of 900mm and does not incorporate a low level position suitable for wheelchair users. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

#### **Pitches**

The site has a total of 83 pitches of which 80 have a hard-standing. The site has no fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. The site has a further 5 grassed tent pitches. Mats are available for motorhomes. There are 4 hard standing pitches located immediately in front of the main toilet block within a distance of 30m.

## **Circulation around the Site**

The site slopes upward from reception toward the north. There are a small number of pedestrian footpaths adjacent to reception and the central toilet block. Most of the access roads around the site are shared by vehicles and pedestrians. The access roads adjacent to the toilet block serving pitches north of the toilet block are set to a gradient of between 1:12 and 1:20. The access roads serving pitches 1-15 towards the west of the site are set to a continuous gradient exceeding 1:20.

## **Toilet Blocks**

The site has one central toilet block with parking for 2 vehicles. The parking area and front approach to the toilet block is set to a cross-fall which exceeds 1:20. At the front, the toilet block is access by a dropped kerb with a raised upstand of 20mm providing access to perimeter pathways which provide a firm and level surface around the toilet block. Alternative steps from the eastern and northern approach to the toilet block are provided, each with a handrail system and contrasting nosings to steps.

The **accessible WC and shower** door achieves an opening width of 820mm with a raised upstand at the threshold of 30mm. The door is operated by a RADAR key available from reception. The overall cubicle size is 2300 x 2400mm. The cubicle achieves adequate wheelchair manoeuvring space adjacent to the shower and WC positions. The level access shower and WC is left hand transfer. The WC, basin and shower have ergonomic lever style controls and are fitted with contrasting grab rails. The cubicle is fitted with an alarm system.