

## **Access Information Statement**

### **Dockray Meadow**

#### **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, ttypetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### **Arrival and car parking facilities**

This is a small rural site, on a gently sloped hillside location, with site entrance directly off a country lane to a tarmac surfaced area in front of reception, with no barriers. Visitor parking is on a level site opposite the reception, providing up to 3 spaces, although not marked out.

Late arrivals' parking is in the same area. There is no designated parking for disabled people. On an even tarmac surface, the 12m route to reception is slightly graded.

#### **Reception**

Accessed by a short stretch of level footpath with dropped kerb from the main access road, there is a 60mm step and 40mm threshold to the entrance. The inward opening door has 750mm clear opening width. The call bell for attention is on the door frame at 1450mm height. Internally, the space is small with no seating but there is a turning circle of 1500mm for wheelchair users. The counter is at 880mm height, with no hearing induction loop system to assist hearing aid users.

#### **Pitches**

4 identified accessible pitches, and potentially up to 4 more accessible pitches that are within reasonable reach of facilities. Each of the 4 identified accessible pitches has a reasonably level surface, with loose stone chippings and no roll-out mat available.

The accessible pitches are between 40m and 100m from reception on a reasonably level route, and 40m to 100m to the service point, although the latter involves approaching via a path at 1:10 gradient.

The 4 further potentially accessible pitches are on a level route to the service point, between 5m and 50m distance, along a road surfaced with loose chippings, and 40m to 100m from reception, with approx.10m of the route being a 1:10 gradient, part loose stone chippings and part tarmac surface.

#### **Public areas of the site**

The main tarmac site roads are joint vehicular and pedestrian use, up to approx. 5m wide, with a loose stone chippings surfaced road through the centre of the site, approx. 4m wide.

#### **Toilet block**

There is no toilet block. There is no accessible WC or shower at this site.

## **Other facilities**

There is no **laundry** or **dishwashing area**.

The **information centre** is located adjoining the reception, with 60mm step and 40mm threshold. It has an inward opening door with 750mm clear opening width. Internally, there is space for a turning circle of 1500mm, and information sheets are on work surfaces from 900mm height. The floor is carpeted.

The **public telephone** is a standard BT telephone located in the information centre. It has a hearing enhancement inductive coupler device, and coin slot at a height of 1350mm.