

Accessibility Guide for Dornafield Caravan & Motorhome Club Site

Contact for Accessibility Enquiries: Please ask for the Duty Manager

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☎ 01803 812732

🌐 <https://www.caravanclub.co.uk/club-sites/england/devon-and-cornwall/devon/dornafield-club-campsite/>

At a Glance



Level Access

- The site is set on different levels throughout and has a steep hill to connect the levels



Step only Access

- The laundry room at the Butter Meadow Toilet Block has step only access
- The play area is only accessible via a grass hill



Accessible Toilets and Showers

- There is a combined accessible toilet and shower cubicle in the toilet block



Accessible Pitches

- No designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.



We support the Hidden Disabilities Scheme

- Our organisation supports the Hidden Disabilities Scheme, lanyards and pins are available in reception

Site Address

Dornafield Club Campsite
Two Mile Oak,
Newton Abbot,
Devon,
TQ12 6DD

Arrival and Reception

Approach Route

- Access onto the site is via a narrow country lane, it is important not arrive before check in time
- The reception building is on the left hand side when you enter the site
- The site does not have an access barrier
- The ground is level in this area with hard surfaced paths linking facilities.

Parking

- A new arrival bay is set within a few metres of the Reception building.
- There is space for 2 cars to park opposite Reception, however there are no marked bays or disabled bays. The ground in this area is gravel and concrete and is uneven
- There are no late arrival bays

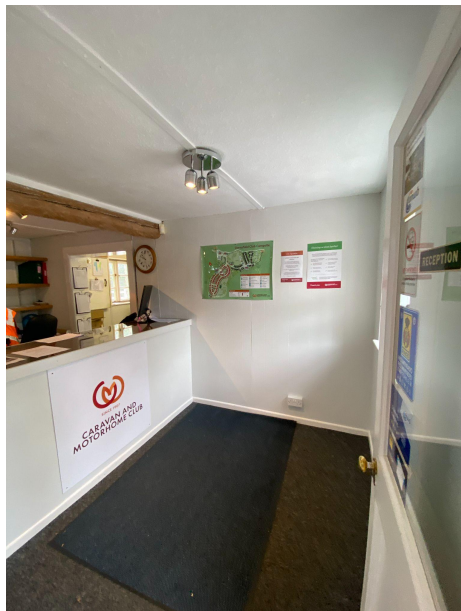
Entrance into Reception

- There is a 1000mm wide concrete ramp into reception to give level access from the ground
- The Entrance door is 950mm wide, over a rollover threshold
- The entrance door is not power assisted, and opens inwards



Reception

- There is approximately 1000mm x 2300mm turning space, clear of the desk and furniture
- The reception desk is set 1050mm above the floor with no dropped section
- The desk is not fitted with a hearing loop



Getting around the Site

- The site is set on different levels and has a steep hill to connect the levels

- Pedestrians share vehicles routes which are well maintained tarmac, but do incorporate speed bumps

Pitches

- There are 154 pitches on site, 138 of which are hardstanding
- Temporary accessible rubber mats are not provided
- There are no designated accessible pitches, however pitches are allocated according to your needs or preference, so please contact us in advance to discuss your requirements.
- There are 6 hardstanding pitches within 50 metres of each of the toilet blocks, that may be suitable for those with accessibility requirements
- There are 6 pitches within 100 metres of the reception

Toilets and Changing Facilities

Accessible Toilets and Bathing Facilities – Butter Meadow Toilet Block

- There is an individual Accessible Toilet and an individual Accessible Shower Room within the Butter Meadow Toilet Block
- The toilet block is accessed via a concrete ramp leading to the pathway around the toilet block
- The door to the Accessible Toilet is 800mm wide, over a level threshold and opens inwards
- The cubicle's overall dimensions are 1000mm x 2900mm
- The WC pan is left hand transfer
- The toilet seat is 480mm high, with 1000mm clear space to the side
- The door to the Accessible Shower Room is 800mm wide, over a level threshold and opens inwards
- The Accessible Shower Room is a diamond shape, it is 3100mm deep and at the narrowest point it is 800mm wide
- There is a small wooden bench available, but no drop down seat or shower chair
- The shower controls are 1150mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1100mm high
- The cubicles are fitted with a pull cord alarm, which is tested frequently
- The shower room and toilet are fitted with grab rails to assist transfer

- The basin taps and shower controls are fitted with levers



Accessible Toilet



Accessible Shower

Accessible Toilets and Bathing Facilities - Black Rock Copse Toilet Block

- There is an individual Accessible Toilet and an individual Accessible Shower Room within the Black Rock Copse Toilet Block
- The toilet block is accessed via a concrete ramp leading to the pathway around the toilet block, the toilet and shower facilities are accessed via a lobby. The main door to the lobby is 850mm wide and opens inwards over a level threshold
- The door to the Accessible Toilet is 850mm wide, over a level threshold and opens inwards
- The cubicle's overall dimensions are 1450mm x 1900mm

- The WC pan is left hand transfer
- The toilet seat is 430mm high, with 750mm clear space to the side
- The door to the Accessible Shower Room is 800mm wide, over a level threshold and opens inwards
- The Accessible Shower Room's overall dimensions are 1900mm x 2300mm
- There is a drop down shower seat, which is 550mm high and has left hand transfer
- The shower controls are 1100mm high
- The shower head is fitted on a sliding rail, which is a minimum of 1400mm high
- The cubicles are not fitted with a pull cord alarm
- The shower room and toilet are fitted with grab rails to assist transfer
- The basin taps and shower controls are fitted with levers



Accessible Toilet



Accessible Shower

Standard Toilets and Washrooms

- There are two toilet and shower blocks on the site. Butter Meadow toilet block which is located to the North of the site, on the bottom field and Black Rock Copse toilet block which is located to the East of the site towards the top fields
- Entrance doors to Butter Meadow toilet block are accessed via a concrete ramp leading to the path around the toilet block
- Entrance doors to Black Copse Rock toilet block are accessed via a concrete ramp leading to an internal lobby
- The female toilets in Butter Meadow toilet block have 7 WC cubicles and 2 Privacy Washbasin cubicles
- The female showers in Butter Meadow toilet block have 5 shower cubicles
- The male toilets in Butter Meadow toilet block have 7 WC cubicles and 3 urinals
- The male showers in Butter Meadow toilet block have 5 shower cubicles
- The female toilets in Black Rock Copse toilet block have 6 WC cubicles and 3 Privacy Washbasin cubicles
- The female showers in Black Rock Copse toilet block have 4 shower cubicles
- The male toilets in Black Rock Copse toilet block have 6 WC cubicles and 3 urinals
- The male showers in Black Rock Copse toilet block have 4 shower cubicles



Butter Meadow Toilet Block



Black Rock Copse Toilet Block

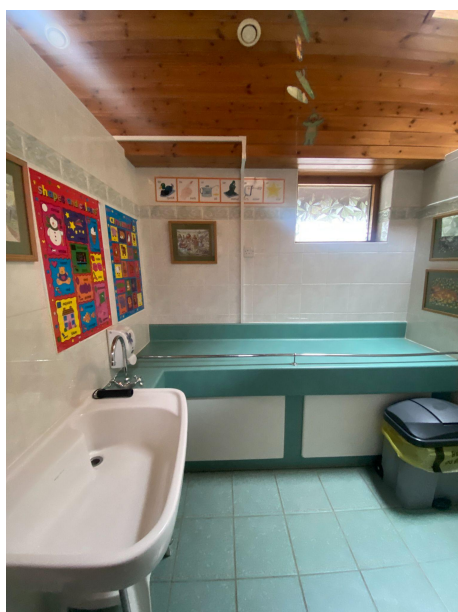
Baby and Toddler Room - Butter Meadow Toilet Block

- There is a baby and toddler room within the Butter Meadow Toilet Block
- The door opens to 800mm wide, over a level threshold and opens inwards
- The room is an odd shape, but is 1900mm x 1450mm at it's widest point
- There is a 900mm high bench within the room
- There is a large sink at 850mm high this may be large enough to accommodate a small baby
- There is only 500mm wide space between the bench and the large sink
- There is no WC within the room



Baby and Toddler Room - Black Rock Copse Toilet Block

- There is a baby and toddler room within the Black Rock Copse Toilet Block
- The door opens to 800mm wide, over a level threshold and opens inwards
- There is 1300mm x 1600mm manoeuvring space
- There is an 850mm high bench within the room
- There is a large sink at 850mm high, this may be large enough to accommodate a small baby
- There is no WC within the room



Other Facilities

Dishwashing – Butter Meadow

- Level approach via a concrete path, in a separate building next to the toilet block
- There are two doors that open to 750mm each, over a level threshold and open outwards
- The room is laid out with 4 sinks in the middle of the room, the sinks are in a 1000mm high counter with no knee space below
- There is 1200mm x 4600mm clear space either side of the sinks
- There is a 660mm wide walkway to access the back two sinks
- Button press taps available



Dishwashing – Black Rock Copse

- Level approach via a concrete path, in a separate building opposite the toilet block
- The door opens to 700mm, over a level threshold and open inwards
- The room is laid out with in an L shape, with three sinks on each side
- There is 1000mm x 2400mm clear space between most of the sinks and the walls
- Button press taps available



Laundry – Butter Meadow

- The laundry room is behind the Butter Meadow toilet block
- It is recommended that anyone with mobility issues uses the laundry room at Black Rock Copse
- There are three 150mm high steps leading to the laundry room
- The door is 700mm wide and opens inwards
- There is 4600mm x 1300mm between the machines and the wall
- There are two front loading washing machines and 2 front loading tumble dryers
- There are 2 sinks at 900mm high with no knee space below
- Twist turn taps fitted



Laundry - Black Rock Copse

- The laundry room is accessed via the main lobby of the toilet block

- The door opens to 800mm wide, over a level threshold and opens inwards
- There is 1400mm x 3400mm manoeuvring space
- There are 2 front loading washing machines at ground level and 2 front loading tumble dryers stacked on top of the washing machines with handles at 1500mm high
- There are 2 sinks at 800mm high, with no knee space below
- Twist turn taps



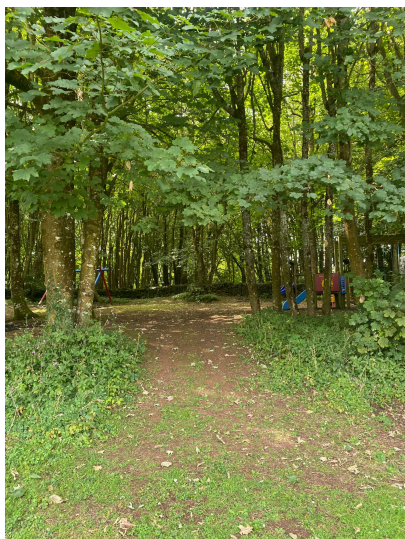
Play Area (for ball games) - Butter Meadows

- Accessed via a sloped path
- There is no gate to access
- There is a tennis court adjacent to the play area, which is accessed via a 900mm wide gate and has a small step to access



Play Area - Black Rock Copse

- There is natural flooring around the play area
- The equipment is mounted on safety matting
- There is no gate to access



Dog Area - Butter Meadow

- There is a large double gate to access
- The area is a sloped grassy area



Dog Area - Black Rock Copse

- There is a hill approach
- The gate opens to 1100mm wide with a concrete step
- The area is a large grassy area



Shop – Adjacent to Reception

- Access via the same door as reception
- The shop is laid out in aisles, with a minimum of 1100mm wide walkways
- There is an 850mm high counter



Service Points

- There are multiple water points around the site, which are close to the pitches
- There are also multiple recycling points around the site, please check the site map for details
- The water points are on small concrete settings, with 400mm wide narrow paths between the walls
- The water taps are at a maximum of 700mm high, with cross head taps
- There is a Chemical Emptying Point at Butter Meadow Toilet Block



Water Points

Motorhome Service Points

- There are two Motorhome Service Points on site one at each toilet block (Black Rock has a drive over waste point)
- The taps are 750mm high



Information

Written Information

- A range of leaflets for local attractions are available in the reception
- Please ask at reception if you have difficulty reading third party leaflets and staff will be happy to read these to you upon request

Customer Care & Support

Booking Procedures

- If you have any specific requirements for your stay please contact the site directly and they will be happy to discuss your requirements and reserve you the most suitable pitch wherever possible.

Evacuation

- There is an assembly point opposite reception in the event of an emergency
- Please ask at reception for more details

Customer Care and Staff Training

- All on site staff have received disability awareness and etiquette training.

Public Transport

- There is a bus stop, approximately a 15 minute walk from the site, with buses to Totnes and Newton Abbot
- Trains run from both Newton Abbot Railway Station and Totnes Railway Station

Taxi

- Please contact the site who keep a list of local taxi companies including those offering a wheelchair accessible service where available.