

Access Statement

Dunnet Bay

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

Site has one space for new arrivals. There is no late arrivals or visitor's parking, however, there is a large public car park immediately outside site entrance. Neither of these spaces is designated for disabled people but have evenly laid tarmac on level ground.

Reception

The route to the reception is step-free without kerbs onto the tarmac area. There is a slope with a gradient of 1:11 from the main gravel route / booking in area, down to reception but there is a level alternative route as well. There is a call bell for assistance located at 1400mm by the door. The door has a well-located lever handle and vision panel, and offers excellent level entry. Room has adequate circulation space for a wheelchair user to manoeuvre. The counter height is 930mm and has a knee recess. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are no pitches permanently designated for disabled people. All pitches are grass and few are level, although efforts will be made to reserve a pitch as near to the accessible toilet, laundry, dishwashing area, information room and reception on request.

Circulation around the Site

The site is generally level with a gravel road, without speed bumps, running around the site. There is 1 speed hump on approach road into site just before the gravel road. Both pedestrians and vehicles use this access road and there is no definition between pedestrian or vehicle routes.

Toilet Blocks

The male, female and accessible facilities are within a block which also contains the reception. There is limited space for parking near these facilities, except in the new arrivals bay, but as accessible pitches are in close proximity to this building, there is little need for parking.

Both the **male and female facilities** have level entry. Both have doors which are opened with a code. Internally they have tiled floors, which might be slippery when wet. There are privacy cubicles with washbasins in each of the single sex facilities. In both male and female toilets one WC and one shower cubicle are fitted with grab rails to assist ambulant disabled people. There are no grab rails at the urinals. The taps to the washbasins are single lever type. Both facilities have poor visual contrast between fittings and their background.

There is an **accessible shower and toilet cubicle** located near the reception, which is opened using a standard key. The door has a flush threshold but is inward-opening, therefore it may not be possible to open from the outside if someone falls against it in an emergency. The room is 2000mm wide x 2500mm deep, but the clear space is reduced by the inward opening door, with a tiled floor that might be slippery when wet. The WC and washbasin layout are generally to AD M standards, with suitable fittings including a good lever mixer tap at the washbasin. There is no alarm cord near the WC pan.



Other Facilities

The **dishwashing area** to the side of the toilet block has a level entry at the entrance door, which is 830mm wide with a vision panel at 900mm. There is level entry at the entrance door, which is 830mm wide with a vision panel at 900mm. The dishwashing area has sinks which are 920mm high with knee recess but do not have lever taps. This room has very limited circulation space and it is too small for a wheelchair user to manoeuvre.

The **information room** is within a wooden building and has a ramped entrance to the floor which opens inwards with an opening width of 707mm. Leaflets and information are displayed floor to ceiling height.

The **laundry facility** is located in a room in the WC block. It has level entry and approach as well as a suitable 860mm wide entrance door with vision panels and lever handles, but it is heavy to open. There is a front-loading tumble dryer and washing machine. The coin slots are at 1000mm height. Sinks are high at 940mm height without a kneehole space, the taps are single twist type. Tiles may be slippery when wet. This room has very limited circulation space and it too small for a wheelchair user to manoeuvre but there is a seat with armrests to assist users.

There are 2 **service points**, both of which are located near the accessible pitches. There is a designated Motorhome Service Point located near the site entrance.