

## Access Statement

### Englethwaite Hall

#### Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

#### Arrival and Car Parking Facilities

This is a rural site. The entry to the site is by way of a tarmac drive, opening out to an open tarmac area in front of reception. There is no barrier. Visitor parking is on a level site opposite reception, with 3 marked spaces, but none identified as accessible spaces. There is also space in this area for 1 late arrival. On an even, level surface, the parking area is 12m from reception.

#### Reception

The reception is accessed by a level footpath, 1800mm wide, with a dropped kerb and 90mm step to the entrance. The inward opening door has 750mm clear opening width, with vision panel from 1000mm height, and clearly identified lever handle at 1000mm height. The call bell for attention is on the door frame at 1600mm height. Internally the reception area is small with overall manoeuvring space 1900mm x 1300mm and no seating. The counter is at 900mm height. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

#### Pitches

There are 2 identified accessible pitches which have a level approach from reception, via the tarmac surfaced access road and footpath. They are approximately 30m from Reception, 40m from the information centre, and 10m from the water and chemical toilet emptying point. Each of these pitches has a level, loose stone chippings surface. Roll-out mats are not available.

#### Circulation around the Site

The tarmac surfaced site roads are joint vehicular and pedestrian use and up to 4m wide. There is a large open tarmac area in front of reception with an 1800mm wide block paved path in front of reception. The areas of the site away from the level area in front of reception and to pitches 1 and 2, is split into sections that have varying levels, and the pitches are in clusters amongst the trees. There is some lighting amongst the pitches, but no wayfinding signage, except on the outside of buildings.

#### Toilet Block

There is no toilet block. The site does not have an **accessible toilet**.

#### Other Facilities

The site does not have a **laundry** or **dishwashing area**.

The **information centre** is located in a small timber shed, with level access to a small timber decked veranda approximately 1100mm wide. There is 10mm door threshold, and the outward-opening double doors have a total clear opening width of 780mm, with a door-knob and vision panel at 1000mm height. Internally, total dimensions are 2500mm x1000mm. Information is on shelves from 800mm in height.