

## **Access Statement**

### **Forfar Lochside**

## **Contact Information**

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

## **Arrival and Car Parking Facilities**

The new arrivals area is located next to reception at the site entrance. The site has no late arrivals area. The site has 5 standard visitor car parking spaces and 1 accessible car parking bay near the site entrance. A level access pavement and crossing point are provided on the route to reception. The main site areas are access controlled by barrier, controls are mounted at a height of 1200mm.

## **Reception**

The reception building is accessed by a ramp 7m in length set at a gradient of 1:11 with a single handrail. There is a separate set of steps with a single handrail. A level landing is provided adjacent to the entrance door set. The entrance door achieves a 900mm opening width over a level threshold. The call bell is fixed at 1200mm above floor level. Internally the reception area achieves adequate wheelchair manoeuvring and turning space. The reception counter does not incorporate a low level position suitable for wheelchair users. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

## **Pitches**

The site has a total of 63 pitches, of which 51 have a hard standing. The site has 8 fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. Mats are available for motor homes. 6 hard standing pitches are located on a level section of the site within 40m of the toilet block and reception building.

## **Circulation around the Site**

The site is reasonably level. There are a small number of pedestrian footpaths. Principal access roads around the site are shared by vehicles and pedestrians. At the foot of the ramps to the reception entrance a firm and level pathway is provided around the perimeter of the toilet block. There is no designated car parking area directly serving the toilet block, however the visitor car parking area is located within 35m of the toilet block and reception.

## **Toilet Block**

The toilet is combined with the reception building. The principal rear lobby door provides access to male and female toilets, accessible WC and shower cubicle, baby and toddler room and information point. The toilet block is accessed by a ramp 6.5m in length set to a gradient of 1:13. An alternative ramp 8.5m in length is set to a gradient of 1:17. The ramps do not have a handrail system.

An alternative stepped approach is provided with a single handrail. The door to the toilet block central lobby achieves a 920mm clear opening width over a level threshold. The central lobby achieves adequate wheelchair manoeuvring space.

The **accessible WC and shower** door achieves an opening width of 900mm over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 1675 x 2775mm plus a triangular door recess. The entrance door is set at an oblique angle to the cubicle resulting in a restricted 900mm radius turning space to access the cubicle. This will restrict access for some wheelchair users. The level access shower is designed for right hand transfer. The WC is designed for left hand transfer. The WC, basin and shower have ergonomic lever style controls and are fitted with contrasting grab rails. There are no horizontal grab rails serving the shower



position. The cubicle is fitted with an alarm system. Whilst the width of the cubicle falls below best practice standards the cubicle does achieve a 1500mm wheelchair turning circle and there is sufficient transfer space adjacent to the shower and WC positions. The restricted manoeuvring space on entering the cubicle will make it difficult for a wheelchair user to open and close the door, which is not fitted with a horizontal grab rail.

**Male and female toilet** doors achieve a 750mm clear opening width over a level threshold. Ambulant disabled WC and shower cubicles are provided with well contrasting grab rails. The ambulant disabled male toilet cubicle has a restricted width of 510mm and no vertical grab rail. The level access ambulant disabled shower cubicles have inward opening doors and horizontal grab rails only.

## Other Facilities

The **baby and toddler wash room** door achieves a clear opening width of 900mm over a level threshold. The overall cubicle size is 2000 x 2700mm. Facilities include a WC, basin and small bath with shower over and wall mounted baby changing unit mounted at a height of 900mm. The cubicle achieves adequate wheelchair manoeuvring space. The basin and bath are fitted with ergonomic lever style taps.

The **information point** is located within the toilet block lobby area. There is adequate wheelchair manoeuvring space in front of display units. Information is displayed in the range of 600-1400mm above floor level.

The **laundry** has its own external entrance accessed from a graded pathway set to a gradient of less than 1:20. A stepped means of access is provided with a single handrail. The laundry door achieves a 770mm clear opening width over a level threshold. The laundry room is 2200 x 2000mm in size. Space in front of the front loading washing machines and dryer's narrows to 1100mm, the cubicle does not achieve adequate wheelchair manoeuvring and turning space. Dryers are mounted at high level set at a height above 1400mm. Counter mounted sinks are fitted with ergonomic lever style taps. The counter is set at a height of 880mm with a clear knee space of 680mm.

The **dishwashing area** door is accessed externally by a short ramp 700mm in length set to a steep gradient of 1:3 with no level landing. The dishwashing area door achieves a clear opening width of 840mm with a raised threshold of 20mm. Internally the area achieves a 1200mm width in front of counter mounted sinks and does not achieve adequate wheelchair manoeuvring space. Counter mounted sinks are set at a height of 900mm, achieving a 690mm knee recess. Sinks are fitted with ergonomic lever style taps.

A motorhome **service point** is provided adjacent to the site entrance. The toilet block building has general waste and recycling and a chemical waste point. Further service points are provided at intervals around the site, each providing drinking water, waste water, chemical waste point, general waste and recycling facilities. These facilities are level access, circulation space does narrow to as little as 600mm at some points.

The small **children's play area** is accessed from a pedestrian crossing point tarmac and grassed pathway. Children's play equipment is mounted on a safety flooring system.

The site has no **dog walk pathway**, however, to the north east of the site there is secured gated means of access to a level grassed area from which public footpaths adjacent to the site can be accessed. Controls and lock to the gate are affixed at a height of 1300mm.