

Access Information Statement

Garlieston

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, tpeetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is no formal car park within the site demise. A public car park is located within a distance of 50m from the site entrance. There is no late arrivals area at this site. The main site areas are not barrier controlled. Late arrivals find a pitch on their own following instructions which are left on display. There is an arrivals bay located beyond reception providing space for one vehicle and caravan with a level route to reception.

Reception

The reception is accessed via a dropped kerb which has an upstand of 30mm. The approach is set to a gradient of 1:10 with no handrail or level landing in front of the entrance door. The call bell is set at a height of 1500mm above floor level. The entrance door to reception achieves an opening width of 760mm and has a raised threshold resulting in a step up of 50mm. Internally space in front of the reception counter narrows to 1200mm, the reception does not achieve adequate wheelchair manoeuvring and turning space. The reception counter is mounted at a height of 870mm and does not incorporate a low level position. The reception is not fitted with a hearing induction loop system to assist hearing aid users.

Pitches

The site has a total of 63 pitches, 38 have a hard-standing. The site has no fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. 2 hard standing pitches are located on a level section of the site within 15m of the main south-eastern Toilet Block. A further 6 gravel surfaced or grassed pitches are located within 50m of the main south-eastern Toilet Block on a level section of the site. Pitches 47-63 to north-western areas of the site are located on the opposite side of the public highway remote from reception. These northwest pitches are served by a separate Toilet Block.

Circulation around the Site

The site is reasonably level. Access roads around the site are shared by vehicles and pedestrians.

Toilet Blocks

The site has 2 toilet blocks. The main south-eastern Toilet block serves the main site areas and does not have a designated car parking area. It has level access paving around the perimeter and a stepped means of access to the Laundry and Information Room. An alternative ramped approach is provided set to a gradient of 1:16, the ramp is 11m in length with a handrail to either side. The north-western Toilet Block serves site areas across the public highway. A parking area providing space for 1 vehicle. Level access perimeter pathways are accessed via dropped kerb with an upstand of 20mm. The south-eastern toilet block **accessible WC and shower** door achieves an opening width of 850mm over a level threshold. The door is operated by a RADAR key available from reception. The cubicle size is 2450 x 2400mm. The level access shower is designed for left hand transfer and the WC is designed for right hand transfer. The WC, basin and shower have ergonomic lever style controls and are fitted with grab rails. The grab rails do not achieve adequate contrast against walls surfaces and the basin has a single vertical grab rail only. The cubicle is fitted with an alarm system.

The north-western Toilet Block does not have an **accessible WC and shower cubicle**.

The south-eastern Toilet Block **male and female toilets** are accessed through a weather lobby, the door achieves an opening width of 620mm through a single door leaf over a level threshold. Toilet doors achieve an opening width of 840mm over a level threshold. Ambulant disabled WC and shower cubicles are provided with grab rails. Inward opening doors to cubicles restricts manoeuvring space. The shower has a single vertical grab rail, the WC has a diagonal grab rail and fold down grab rail to the side of the WC position. Grab rails do not achieve adequate colour and contrast.

The north-western Toilet Block **male and female toilets** are accessed via two steps. Doors achieve a 750mm opening width. Ambulant disabled WC and shower cubicles are provided with grab rails. The ambulant disabled shower is level access. Inward opening doors restrict manoeuvring space. Grab rails are lacking in colour and contrast. Grab rails to WC cubicles are fixed diagonally.

Other Facilities

The main south-eastern Toilet block **dishwashing area** is accessed by a set of double doors achieving a width of 1000mm through a single door leaf. The entrance is stepped at the point of entry. This room is very narrow achieving just 1000mm in width and thus does not achieve adequate wheelchair manoeuvring space. Counter mounted sinks are fitted with thumb turn taps and set at a height of 900mm with 750mm knee space.

The north-western Toilet Block **dishwashing area** door achieves a 900mm clear opening width. The width of the dishwashing area is very narrow at 1250mm, the room does not achieve adequate wheelchair manoeuvring space. Counter mounted sinks are set at a height of 900mm with 760mm clear knee space. Sinks are fitted with thumb turn taps.

The south-eastern Toilet Block **laundry** has a stepped and ramped approach as discussed above. The door to the laundry achieves a 770mm clear opening width with a raised threshold of 30mm. The room size is 2700 x 3500mm and achieves adequate wheelchair manoeuvring and turning space. The coin operated washer and dryer are front loading. Counter mounted sinks are set at a height of 920mm with a 760 clear knee space and are fitted with thumb turn taps.

The north-western Toilet Block does not have a **laundry**.

The site does not have a **baby and toddler room**.

As a small site there are no **service points**. Chemical waste points, drinking water, waste water, general waste disposal and recycling facilities are provide at the Toilet Blocks. Further waste water and drinking water points are provided at reception.

The **information room** door achieves a clear opening width of 750mm and has a raised threshold of 30mm. The room size is 2000 x 2600mm and achieves adequate wheelchair manoeuvring space. Leaflets are displayed in the range of 900 -1300mm above floor level.

The site does not have a **children's playground** or **dog walk pathways**.