

Access Statement

Gatwick

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is an entry barrier to access the main site which is opened using a proximity reader to enter and to exit. 8 marked visitor parking bays are provided on a tarmac surface though there are no marked bays or any designated for disabled drivers. Visitor parking is located within 16m of the reception building on a level route. The late arrivals area for approximately 5 vehicles is located on a grass surface adjacent to the site entrance near the access road.

Reception

These facilities are located near the site entrance. There is a stepped and ramped route to the reception building. The ramp is quite steep at 1:10. There is a call bell located near the reception door. The entrance door has a clear opening width of 830mm and a level threshold. The door is easy to open and there is a good lever handle. Internally there is a space of 1400mm x 1900mm, which is likely to be adequate for wheelchair users, but the counter is slightly high at 900mm and a limited width of knee space to allow close approach by wheelchair users. The reception is not currently fitted with a hearing induction loop system to assist hearing aid users.

Pitches

There are a total of 25 pitches of which 18 have a hard-standing. There are no pitches permanently designated for disabled people, though approx. 8 pitches, located near the toilet block are often recommended for disabled people. The recommended pitches are approx. 130m away from the reception building. The recommended pitches are between 20m and 40m from the toilet block.

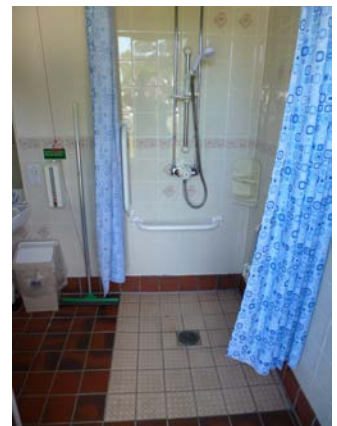
Circulation around the Site

Main pedestrian routes through the site share the vehicle roadways, which have a firm, well maintained tarmac surface. The site is generally level throughout. There are no speed bumps on vehicle routes through the site.

Toilet Blocks

There is 1 central toilet block on the site with a kerb level change up to it and a dropped kerb.

The **male and female toilets** have a 120 - 130mm high step at the threshold with no ramps. Doors have clear opening widths of 770mm and may be heavy to open for some people. In the male facility there is 1



lower urinal at 550mm high and one has a grab rail adjacent for support when required. In both male and female facilities, 1 toilet cubicle, 1 privacy cubicle and 1 shower cubicle have grab rails for support. The taps to the basins are lever type to assist people with limited manual dexterity.

There is a combined **accessible WC and shower** located adjacent to the other toilets and accessed using a RADAR key. There is a shallow 1:25 ramped access. The outward opening door has a flush threshold and 860mm clear opening width. The room is 1700mm wide x 3300mm deep. The toilet is left hand transfer and the shower is right hand transfer. There are grab rails provided to assist. An alarm cord system is provided near the shower. The washbasin has taps and controls are lever type to assist people with limited manual dexterity.

Other Facilities

A **laundry room** is provided in the toilet block. There is a 130mm step to enter the room with no ramped entry. The door has a clear opening of 760mm and a pull catch that may be difficult to pull open for some people. The internal circulation space is large at 1900mm x 2300mm. There is one top-loading washing machine, 1 dryer and a spinner machine. The coin slots are generally within reach at 1060mm from the floor except the spinner coin slot which is set high at 1385mm. Sinks are a little high at 920mm which may be difficult for seated or shorter people, and the taps are lever type to assist people with limited manual dexterity. The iron and iron coin slot is at 1200mm from the floor.

The **dishwashing area** is provided in the toilet block and is accessed up a 110mm step with no ramp. The door has a clear opening of 790mm. The space in front of the sinks is restricted and unlikely to be suitable for wheelchair users. There are two sinks, set at 910mm high but with leg space. The taps are not lever type which may be difficult for people with limited manual dexterity.

There is one **public telephone** on the site, located in the reception building. This has a level threshold but restricted space internally which may not be accessible for many wheelchair users and other people using walking aids. The phone and coin slots are set high at 1260 – 1330mm from floor level. The phone is fitted with an inductive coupler to assist hearing aid users.