

Access Information Statement

Godrevy Park

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is a gate but no entry barrier. There is a new arrivals area with space for 4 units with a tarmac surface, located past the reception. All new arrivals must arrive before 8pm and there is no visitor parking.

Reception

Gently sloping paving leads up to the reception, which has a level entrance door with a vision panel. The inward-opening door is narrow, with 730mm clear width past the door weather bar. There is a call bell for assistance, mounted at 1120mm height adjacent to the door. The counter height is 880mm with a 65mm overhang, and it is not currently fitted with an induction loop system to assist hearing aid users. In the reception there is sufficient space to manoeuvre a wheelchair on the carpet, and shelves ranging from 400mm to 1300mm height.

Pitches

There are no pitches permanently designated for disabled people. 11 grass-surfaced pitches near the toilet block are offered to disabled people at the time of booking. There are no roll-out mats available. The accessible pitches are between 45m and 90m from the reception, information room and telephone. They are between 5m and 35m from the toilet block (which has an accessible WC, dishwashing area, laundry and baby and toddler room).

Circulation around the Site

The site is level. There is a speed bump at the site entrance. Both pedestrians and vehicles use the access roads and there is no definition between pedestrian and vehicle routes.

Toilet Blocks

The toilet block has male and female facilities, and the accessible WC and shower cubicle. There is space for parking near these facilities.

There is a 160mm step into the **male and female facilities**. They have inward-opening doors. Internally they have tiled floors, which are slippery when wet. In the male and female facilities there are no WC cubicles, shower cubicles, privacy cubicles or urinals

fitted with grab rails to assist ambulant disabled people. The taps to the washbasins are lever type to assist people with limited manual dexterity. The shower heads are fixed at a standard height. All the facilities have poor visual contrast between sanitary fittings and their background.

The **accessible WC and shower cubicle** is opened using a RADAR key. There is level entry through a wide outward-opening door with an easy-to-use lock, but it has a very heavy door closer. The room is 2600mm wide x 2000mm deep, with a 1000 x 1000mm shower area. It has sloping tiles round the shower perimeter, which could obstruct easy manoeuvre into the shower. The WC and shower are for left-hand transfer only. The layout of the WC, washbasin and grab rails departs from AD M standards in the following ways: WC pan flush is too high at 1200mm height, WC pan is too far from the wall, small washbasin is in the wrong location, second larger washbasin has no grab rails, and shower is without a drop-down rail. An alarm system is provided in the facility. The shower controls are lever type to assist people with limited manual dexterity. There is no thermostatic mixer at the washbasin. There is poor contrast between the sanitary fittings and their background.

Other Facilities

The **information room** is in a shed near the reception and has a small step at the narrow double doors which achieve a 560mm clear width through a single opening leaf. Internally there is adequate circulation space in front of leaflets which are displayed at 850 to 1450mm in height.

The **dishwashing area** is at the rear of the toilet block and has a 1:15 approach ramp and level entrance door. There are four sinks which have only 850mm space between them. The sinks are at 840mm height and have lever taps.

The **laundry** is reached by going through the dishwashing area. There is sufficient internal circulation space. There are two sinks at a height of 850mm with a clear knee space under the sink. The other sinks are at 900mm height. The taps are lever type. There are front-loading washing machines and top-loading tumble dryers. The machine coin slots are at 1100mm height. The iron and its coin slot are mounted at 1200mm height.

The **baby and toddler room** is located at the rear of the toilet block and it has a level approach route. There is a level entrance door and acceptable circulation space within. There is children's height sanitary ware such as a WC, sink and short bath. The taps are lever type with thermostatic mixers.

The **public telephone box** is near the reception and has a 110mm step up to a very narrow door 600mm wide. The phone box interior is 610 x 800mm. The phone coin slot, key pad and hand-set are at 1580mm height. The telephone has an inductive coupler to assist hearing aid users.